

# Case Study

Mr. Bults, Inc.

“ In regards to dispatch solutions, Qv21 is the industry best for Waste Haulers.

David Rock, CIO  
Mr. Bults, Inc.



## The Background

Innovation is no stranger to MBI, Mr. Bult's Inc., the country's largest transfer waste transporter. The MBI journey began in the 80s with one truck and a dream to engineer excellence.

Now operating out of 240 locations and 49 terminals across the nation, MBI hauls more than 80,000 tons of trash daily. But, like every success story, our client was no exception to facing industry challenges:

## The Challenge

In order to overcome their hurdles, the MBI team had to find a logistics technology solution that allowed for efficient growth and continuously guided them toward a transformative future.

The key thing holding them back: a legacy logistics system with limited interface capabilities between dispatcher and driver, thus creating inevitable miscommunication and setbacks that bruised overall efficiency.

MBI needed a system that was Dispatch-driven but Driver-centric, and able to capture data on all fronts in order to fuel their success head on. Their provider at the time simply couldn't handle everything MBI had set out to accomplish.

That's when Qv21 Technologies was welcomed in.



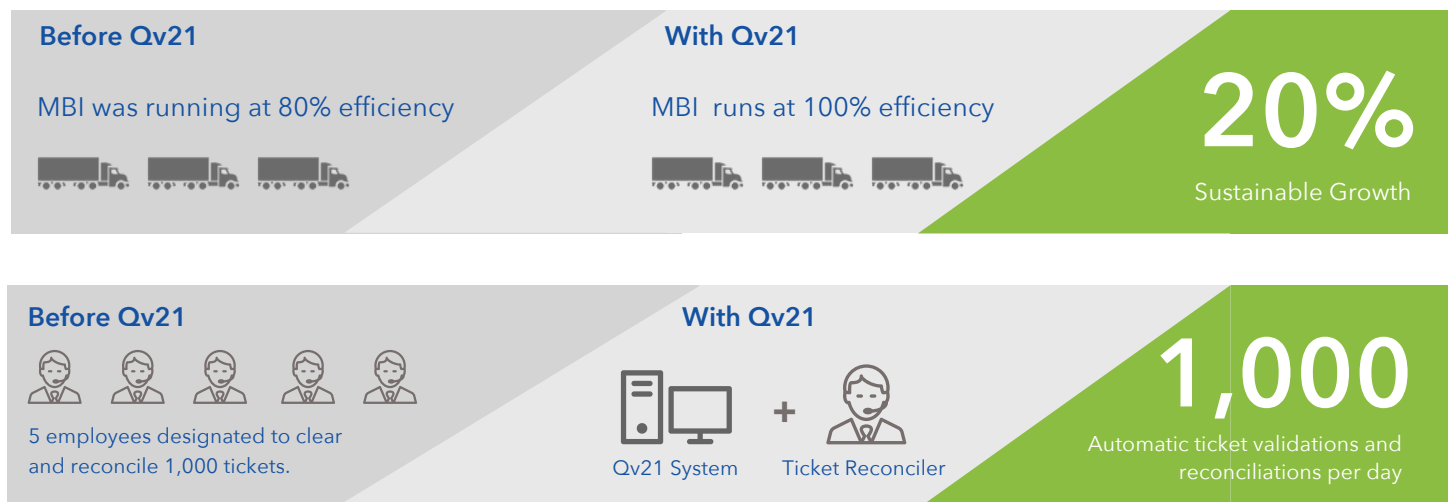
## Results

Today, MBI is recognized as the one of the leading and most innovative waste management companies in the world.

### Our Solution

Our Customer Experience team stepped in to develop a partnership framework that not only audited MBI's current state of business, but navigated them through the technology adoption process. With an entirely configured solution that reached their objectives, MBI began to tackle those hurdles by leaps and bounds.

### Some of the improvements in operations MBI has achieved with Qv21:



Over six years of Partnership has allowed Qv21 to streamline processes and ideas that keep getting bigger and better. We've crafted Waste Industry specific workflows that even your company can harness too.

## Interested in Logistics Without Barriers?

Call us at (855) 853-7821 or email [info@Qv21.com](mailto:info@Qv21.com) to schedule a business consultation today.