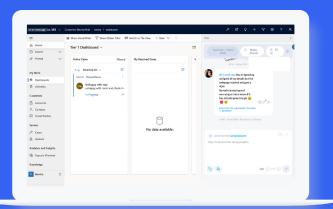
Orlo

### Product Feature: Orlo for Microsoft



# Ready to be dynamic? Unlock a powerful integration

Say hello to Orlo, the platform for your digital conversations. Be there for your customers on the channels they choose through Orlo's powerful customer service and marketing solutions.



#### **Better together**

What if you could enhance your tech stack by combining two powerful systems, bringing together social media insights and the rich data held within your CRM? Well, you can! Orlo's deep integrations with Microsoft Dynamics 365, Power BI and Power Automate help your team to be more efficient and give your employees back the time to focus on what really matters - providing a great customer experience!



#### Have it your way

With Orlo's integration for Microsoft Dynamics 365, you can quickly get a view of all the key customer information from across the business, without switching screens. Integrate Dynamics 365 into Orlo, manage Orlo tasks from within Dynamics 365 or use our omnichannel technology to create a single pane of glass. So whether it's sales, marketing or customer service, your employees are empowered to deliver customer service excellence.



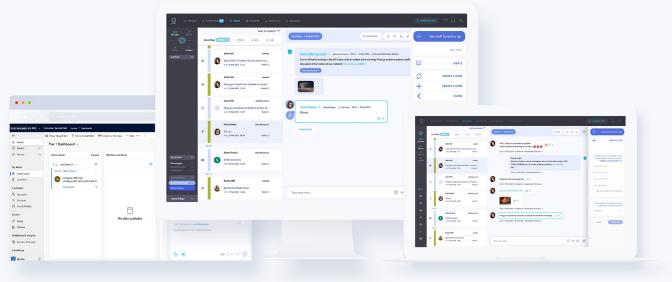
#### **Power-up!**

Ready to go to the next level? Connect Power BI and Orlo to create customisable dashboards, helping you gain insight into your most valuable data, improve performance and efficiencies and create business-wide visibility on the issues that matter to you. Ready to supercharge your tech offering? Use Power Automate to connect your business apps together, to push and pull information and increase your functionality across your business, helping you to deliver a seamless experience.



#### Easy as 1, 2, 3...

Setting up our powerful integrations is simple. You can easily configure your view to suit your specific needs and only see the data fields that matter to you and your agents. Plus, our Customer Success, Support and Development teams are all based in the UK, so we're on hand to answer your questions via live chat, email or over the phone when you need us most. Tailor made integrations with a friendly team to support you every step of the way? We really are better together.



## Orlo

### Join the herd

Want to find out more or see our platform in action?

There's always a member of Team Orlo who's happy to have a chat, answer any questions and welcome you to the Orlo herd!

