

MARINE STANDARDS OFFICER JOB DESCRIPTION

Who are Idwal?

We are a Cardiff-based maritime technology company and market-leaders in delivering global ship inspections to an international client base. Operating globally, we are a highly transactional, fast-growth business and have an ambitious plan to continue our growth trajectory over the next 3-5 years.

Whilst we have a 100 year-old history as part of the Graig Shipping Group, we have also revolutionised the industry with the introduction of the first online ship-inspection platform and have embarked on a scale-up strategy which has allowed us to bring

a number of technology advancements to our customers, who range from traditional shipping companies, banks, finance houses, insurance companies and brokers. At the simplest level our platform allows anybody to order a vessel survey at any port in the world, then view the results and receive our unique "Idwal Grade". This is just the starting point though. Not only does the sheer depth and breadth of data captured create new business opportunities (e.g. market comparison and performance), we're also able to bring innovative new solutions to market. In addition, we provide a range of other services, to a truly global client base.



Why work at Idwal?

We've got a fairly unique environment, blending the essence of a tech start-up with the heritage and market knowledge of a 100 year-old shipping company.

On the one hand, we have many of the positives associated with a start-up. We work in a fast-paced environment that encourages entrepreneurship and innovation, where we both empower and support our people. We're also developing industry changing products using the latest technologies.

On the other hand, we don't have the negatives associated with a tech startup. We're self-funded, we're established in market as a first class leader, and we're a profitable business. Furthermore, we have very ambitious yet achievable growth targets, along with a global client list that includes leading banks, financial institutions, private equity groups, ship owners, brokers, insurers and charterers,

What is it like at Idwal?

We like to think of ourselves as a family, which isn't surprising when you consider we originated from a third generation Welsh shipping family. We're friendly and sociable, and regularly get together for team and charity events. At least we did before Covid! We also value our team. We make every effort to provide an environment where people enjoy coming to work and have the opportunity to thrive, and we provide a "blended" working environment where equal amounts of home working and office working are actively encouraged. We've developed our own 2-year programme to train and sponsor ship surveyors, and are now looking at providing a similar level of support to our engineering team and technical team. Finally we have a great view of Cardiff Bay and an excellent coffee machine.

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What You'll Do

- Report to the 'Head of Marine Standards' and assist them in their duties as required.
- Support the safe and compliant operation of the Idwal surveyors and ensure that the Idwal safety and technical standards along with industry-standard best practices are implemented by all surveyors.
- Deputise for the Head of Marine Standards (HMS) as required
- Assist in the development, implementation and management of new ideas and initiatives in regard to safety and technical standards as part of the Idwal safety culture.
- Monitor legislation, and conduct research into the latest safety regulations, legislation, and best practice to ensure both the company and our surveyors are up to date with the latest developments in the maritime industry.
- Review and issue the guidance documents, technical guide and checklists with approval and oversight from HMS.
- Produce and issue relevant monthly circulars, bulletins and notices to Idwal surveyors in relation to health, safety, regulatory, compliance and technical matters.
- Work closely with all members of the technical team and other departments to monitor and enhance surveyor performance, through the development of feedback mechanisms and tools to monitor surveyor performance.
- Conduct root cause analysis into any raised surveyor quality issues and implement corrective action to prevent reoccurrence.
- Conduct surveyor briefings and calls.
- Continually improve the safety and technical standards of the surveyor network and report internally on improvements made to the technical standard and quality of all surveyors.
- Develop new minimum onboarding criteria and support the onboarding process and approval of all new Idwal surveyors, including interviewing of potential marine surveyors as required.
- Develop and host remote surveyor seminars to convey the Idwal safety and technical standards along with informing the Idwal surveyors of industry updates.
- Work closely with the Surveyor Manager and other departments to coordinate surveyor recruitment and replacement in key geographies, where required from time to time.
- Assist in the development of and maintain a flexible and robust grading system to ensure the continuous development of Idwal Surveyors, both internally and externally.
- To circulate information on common errors and omissions in surveyor reports to improve the quality of surveyor reporting and to reduce the time taken for technical review.
- To undertake any supporting duties which may be required to preserve, promote and improve the Idwal core values, brand and to support IDWAL customer engagement.
- To potentially develop and manage an online training and assessment platform for new and existing surveyors.
- Participate in, and promote the company's Sustainability goals

Due to the Covid-19 pandemic, and like many businesses, we have been working from home for almost the last 12 months. Fortunately for us, we are able to operate seamlessly at home through the use of modern technology and communication platforms which have allowed us to continue working to the same standard and efficiency as always. We will soon be re-opening our office and will be allowing all employees to take an even more flexible approach to working than usual, combining time in the office with working time at home.

What you'll get at Idwal

Competitive salary commensurate with experience. We also offer and the following benefits package:



25 days holiday with option to buy additional



Private healthcare



Very generous pension



Home working options



Social Club



Cycle to work scheme



35 hour working week

Like what you've read so far? Get in touch with our recruitment team to find out more. Either send your CV or LinkedIn profile to allison.hetherton@idwalmarine.com or speak to Allison Hetherton on 02920 446 644.

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What You'll Need

Essential Requirements

- Excellent work ethic.
- Demonstrate teamwork, interpersonal and communication skills.
- Knowledge, experience and understanding of safety and quality management practices in the marine industry.
- Good knowledge of International Maritime Regulations and Marine Industry standards.
- Self-motivated, well-organised and able to work without direct supervision.
- Nautical or Engineering based degree and/or OOW (II/1) or EOOW (III/1).

Desirable

- Previous experience in a marine HSEQ or risk role.
- Previous experience as a marine surveyor.
- Previous experience onboard tankers including LNG.
- A minimum of 2 years sea time.
- Incident and root cause analysis investigator training.
- Familiarity with the basics of software development and project management.
- Resides within 1 hours commute of Cardiff.



Induction Process

In order to get fully familiarised with the company and to better understand the purpose and need for the role, the first 2-4 months of the MSO role will be spent technically reviewing surveyor reports in order to gain a better understanding of the Idwal standards and the report review process.

