



“CELEBRATING LIFE, SAFELY”

UPDATED November 12, 2020 (Cleveland, Ohio)— Busch Funeral and Crematory Services’ priority is the safety, well-being and health of the families we serve, our dedicated professional staff, and our communities. With the state of COVID-19 constantly changing, we want to assure our community that we remain focused on providing safe, first-class, responsible service as we get through this together.

We recognize the value of gathering and supporting one another following a loss as a critical part of the grieving process. For this reason, we have measures in place to control the spread of COVID-19, and responsibly allow families to have **public** funerals, visitations, memorial services and gatherings. We assure you that while we create compassionate moments, we are also celebrating life and protecting people. Busch guarantees all families that we can respond to your unique requests—even in this challenging time.

“A meaningful funeral celebration is about saying hello on the pathway to goodbye.”

-Dr. Alan D. Wolfelt

HEALTH AND SAFETY MEASURES IN PLACE:

- **Our locations will follow increased infection prevention and control precautions, per CDC/OSHA guidelines.** While cleanliness is always a top priority for our seven locations, we have increased our public and workspace sanitation schedules and frequency. Courtesy sanitizing stations are available at all location entrances.
- **We respectfully ask all individuals and employees entering our facilities to wear a face covering at all times, per Governor DeWine’s statewide order.** Face coverings should cover your nose and mouth. We have face coverings available at the entrance of each location.
- **All employees are instructed to stay home in the event of illness.** We have encouraged employees to refrain from coming to work should they feel any symptoms of COVID-19 or any other illness. Workplace temperature checks are followed daily.
- **We ask all families and individuals to assess their own health before visiting one of our facilities or attending a funeral.**
- **Our staff is to follow the public health authorities’ guidance regarding hygiene and personal care.** This applies to the care of the deceased, and the care of your family and guests.

- **We have in-persona and virtual funeral arrangement options.** We recommend family meetings take place at the funeral home following strict guidelines (social distancing, masks, plexiglass barriers) or by telephone / Zoom.
- **We recommend a 50-person limit for public on-site gatherings.** We are following current CDC, ODH and guidelines provided to us regarding number of attendees at any event*. We recommend the 50-person limit for public on-site gatherings at all of our funeral home locations as our guiding principal. We will develop attendance guidelines and staffing requirements, unique to your event. **The State of Ohio has exempted funerals from the public gathering ban. All events, public and private, will have restricted attendance based on space to accommodate social distancing requirements issued by the State of Ohio.*
- **We are staggering on-site public gatherings.** We will not have back-to-back or multiple services happening in one location at a time.
- **We are taking extra precautions for catered events.** We are currently hosting catered events with hostess service at our facilities so that we can monitor appropriate sanitization standards. We ask that guests refrain from bringing any food products into our facility for safety purposes.

ADDITIONAL SERVICES:

- **Preplanning:** Our preplanning advisors are available to discuss final wishes at any of our funeral homes or at your residence—even on your outdoor porch. All advisors have travel PPE kits for protective measures. We also offer phone and virtual consultations.
- **Virtual notary:** We can complete the notarization process virtually to assist with completion of necessary documents.
- **Docu-Sign:** We can remotely obtain signatures from all parties electronically.
- **Death announcements:** Our website (www.buschcares.com) is fully operational to announce current deaths and update future events. We can place the death notice or obituary, with photo, in the Cleveland Plain Dealer, The Lorain Morning Journal and The Elyria Chronicle, along with out-of-town publications.
- **Share online condolences:** Even if you cannot attend services in-person, you can still show your support by leaving a message on your loved one's online guestbook. To do so, navigate to www.buschcares.com/obituaries, find or search your loved one's name, click their obituary, and then select "Guestbook."
- **Share private video memories:** We offer capabilities to record and send private video memories via SendHugs. Upon request, a private link can be sent to friends and families to video a record and share stories and memories.
- **Send flowers:** Consider [sending flowers](#) to our funeral home holding services, the church or the family residence.

- **Technology capabilities:** We have technology tools for online arrangement collaboration, service selection options, merchandise selections, obituary writing and death certificate completion and secure required cremation identification.
- **Virtual services:** We have on and off-site livestreaming and webcasting capabilities. Links to events are shared privately only.

To plan a meaningful tribute at one of our facilities, click below.

[AVON](#) | [AVON LAKE](#) | [CLEVELAND](#) | [ELYRIA](#) | [FAIRVIEW PARK](#) | [NORTH ROYALTON](#) | [PARMA](#)