Kerridge Commercial Systems

K8 ePick – Improve your pick accuracy in branch, deliver great customer service

Ensuring that stock is picked efficiently and accurately is key to delivering the right products to your customers, on time – and every time.

Using the intuitive and easy to deploy K8 ePick app, you can now automate the process of picking in branch. Simply select your next pick on your mobile device and you will be guided to each bin location in turn to pick the product. With easy access to product images that are stored on K8, you can also perform a visual check if required.

K8 ePick will work in offline mode once the pick has been selected, making it easy to move between different locations in the branch and the yard as the pick is being fulfilled.

Once the user has completed the task, then the confirmation details are automatically uploaded to K8 and the pick confirmed – the order is now eligible to be invoiced!
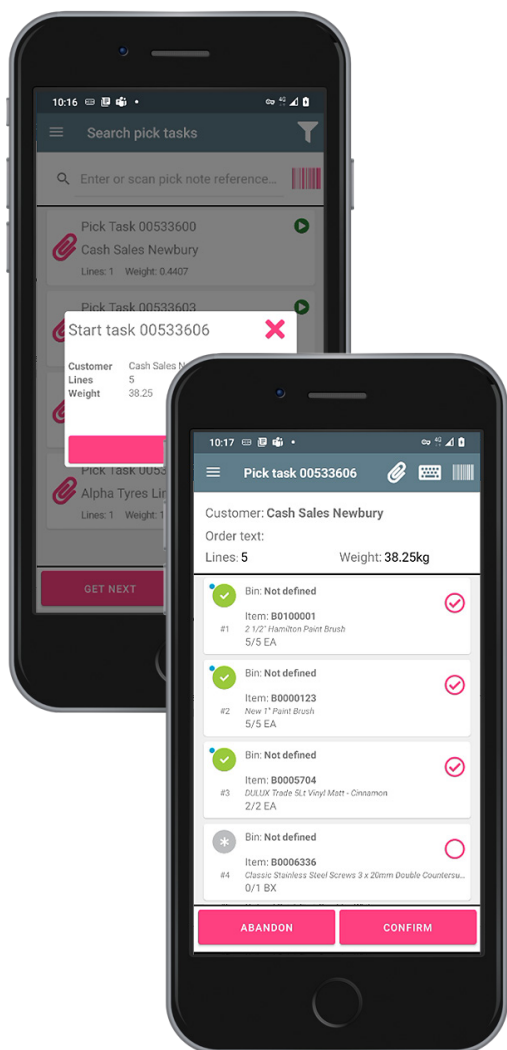
Using K8 ePick allows for picks to be directed to different areas of your branch e.g. to the yard or to the branch stock locations. As the user selects the pick, they have full visibility over all products and quantities to be picked. Once the user begins the pick task, they are guided to each bin in sequence. Once at the bin, the user confirms the quantity picked. They can do this by confirming the full quantity, scanning the product barcode or keying in the quantity picked.

Key Benefits

- Fast and accurate picking process
- For use in branch and in yard
- Picks immediately available on your mobile device
- Reduce errors and speed up the picking process
- Users guided to each bin in sequence
- Scan product barcodes to confirm, improving pick accuracy
- Order confirmed on pick completion – the order is ready to be invoiced
- Short picks and problems notified electronically to management
- Improve efficiency, deliver enhanced customer service

They can also view the other bins in which this product is normally stored, together with total free stock in the branch, should they need to do so (e.g. if there is not enough stock in the bin to fulfil the required quantity). If a line is short-picked, then the user can record a reason code.

K8 ePick is designed to enable a number of different product types to be easily picked, including batch/pack controlled and tally items. The user will capture the required details for each line and can easily complete the pick. In addition to viewing the product images, the user has visibility of any text or special instructions recorded on the order. This ensures that they are aware of any special requirements, for example additional packaging may be required. Once the user has completed the pick, they are presented with a list of the items picked and they can confirm that all is in order. Once confirmed, the app will simply connect to K8 and all details will be uploaded.

If a problem has been encountered during picking, then the user can create an exception on the device. They may have found that the goods were damaged, or may not be able to locate the stock. When they confirm the pick, a notification will be generated in K8 and details of the problem will forwarded electronically to branch management to be resolved. This ensures that any issues fond can be swiftly dealt with and that the problem with the customer delivery easily corrected. In a similar manner, should a user short-pick a line, they will capture the reason for doing so and this too will be notified to branch management.

K8 ePick is a solution that enables you to streamline the picking process, improve accuracy of picks and to enable the workload to be spread between different areas of the branch. Removing the need for paper both reduces cost but also speeds up the process, increasing efficiency and helping you to deliver the service that your customers expect.

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About Kerridge Commercial Systems (KCS)
KCS provides advanced, fully integrated business systems, installation and support services for the manufacturing, wholesale and distributive markets.
The company has over 40 years of extensive knowledge and experience of working with wholesalers, distributors and manufacturers across many sectors.
The company's class leading solutions are functionally rich and highly flexible.

The KCS product solution set has a track record of delivering wide-ranging benefits including greater operational efficiency, cost savings and resource and asset utilisation, together with real-time information for management decision making.

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