## Clickatell

## Migrating a first generation WhatsApp API integration to One API



## This guide describes the steps you need to follow to migrate your first generation WhatsApp API integration to the new One API.

### There are two basic steps to follow:

**Step 1:** Set up a One API integration via the user portal (Classic View)

**Step 2:** Update the authentication token and integration ID on the new One API integration

## For more detailed information, please refer to these links:

- <u>Migrating a first generation WhatsApp API integration to One API (detailed)</u>
- Compare the first generation WhatsApp API with the new One API
- Rollback from the One API integration to the first generation WhatsApp integration
- <u>Supported media types & sizes (business-to-handset)</u>

## Step 1: Set up a One API integration

Note: this setup of the new One API integration must take place via the Classic View of the user portal as indicated by the screens below. See <u>here</u> to switch to the Classic View from within the new portal.

- 1. Log into the <u>Clickatell Portal</u>.
- 2. From the Launchpad, click Create One API Integration in the One API section.
- 3. Enter a name and description for your new integration.

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<u>À</u> Launchpad	Welcome, Clickatell. Get started with your Clickatell account.		
SMS 🔿	SMS	G	WhatsApp
WhatsApp     >       Image: My APIS     >	Send and receive SMS messages Create a new HTTP API Integration or use Campaign Manager which requires no coding or development. Create SMS HTTP API MOST AECENT API Demo 123 aA34ccg4Rbyrey7Mwh1f4ge= View A1	Two-way SMS numbers You have 4 two-way numbers linked to your account. Manage two-way numbers	WhatsApp Business Numbers lew. Update or get started with a new WA set-up.
Settings >	One API  One integration for multiple channels  Send and receive messages on WhatsApp and SMS using a single REST API integration  Create One API Integration  MOST BECNT D Test 27 PRCnDQaqSectEllewsBfuQ=+ Sandbox	Manage your test phones Send free messages to test phone numbers fro Add a Test Phone Monage Monage *27712160111	m your Sandbox integration. S of 19 Mange

- 4. Switch your WhatsApp channel to 'on' and select the business WhatsApp number you want to migrate to this new One API integration.
- 5. Set up your API according to your needs in the *Settings* section.

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6. Click the Generate API button.

You have now successfully created a One API integration. The newly generated API key and integration ID are displayed. These are the keys you need to use to set up your inbound callback receiver/s and outbound message sending.

<u>Ja</u>	Launchpad		BACK  Edit API Integration		
$\Box$	SMS	>	API Key jgNm5n Integration ID 2c9af0ef7		
Ø	WhatsApp	>			
<b>D</b>	My APIs	>	DETAILS Name your integration Description Description Demo1		
ĜĴ	Touch	>			
000	Reporting	>	CHANNEL		
(Q)	Settings	>	Enable message parts Off Select your WhatsApp number Stop command Off General Bank Demo1		

# **Step 2:** Update authentication token and integration ID on new One API integration

### HTTP request security header

### 'Authorization: Your-Api-Key'

The HTTP authentication header remains unchanged as 'Authorization'.

When setting up the new One API integration ID (Step 1), a new authentication token will be generated by the Clickatell system.

Update the authentication token and integration ID on your system to the new One API integration ID and authentication token to successfully connect and send messages via your new One API integration.

#### **HTTP** request endpoints

Туре	First Generation WhatsApp API	One API
Message sending	<b>POST</b> https://platform.clickatell.com/wa/ messages	<b>POST</b> https://platform.clickatell.com/v1/ message
Media upload	Not Supported	<b>POST</b> https://platform.clickatell.com/v1/media
Media download	Not Supported	<b>GET</b> https://platform.clickatell.com/v1/media

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