

## Re: Important Technical Details Re: Your Planned Upgrade to Vector Solutions' LMS

To Whom It May Concern,

From all of us here at Vector Solutions, we hope you and your campus community had a wonderful holiday season and a very happy new year!

As promised in our November 2021 communications, **this message includes important documentation for your technical teams and stakeholders, including Cybersecurity and preliminary details on APIs related to your planned upgrade to our Vector LMS.** We invite your teams to review this information now in preparation for your successful upgrade to our system this year.

Please click this link for our [Cybersecurity Policies and Information Handling Overview](#).

**The Vector LMS platform does not require the use of APIs. Some clients have requested access to SFTP in the past; Vector Solutions already supports this, and it can be used instead of API. For those clients that prefer to use API, we are adding this capability and will have more information for your technical teams shortly.**

As a reminder, your upgrade to Vector LMS must be completed by the end of the 2022 calendar year.

Additionally, future emails related to your upgrade will come from [danielleyourupgradeguide@vectorsolutions.com](mailto:danielleyourupgradeguide@vectorsolutions.com), so please add it to your approved list.

Please let us know if we should include other contacts in future technical communications to your institution about your planned upgrade, or if we have reached you in error. Please note that course content-related questions (SCORM files, VPAT, Browser Requirements, etc.) will be sent in future communications.

If you have any questions, please reply to this email, or reach out to your Account Manager.

We look forward to working with you.

Best regards,  
Danielle

**Danielle Hayek**  
**Customer Success Manager, Higher Education**  
**Vector Solutions**