

Re: Important Information Re: Your Upgrade to Vector Solutions' LMS - Single-Sign On (SSO) & Technical Details

To Whom It May Concern,

From all of us here at Vector Solutions, we hope you and your campus community had a wonderful holiday season and a very happy new year!

As promised in our November 2021 communications, this message includes important documentation for your institution's technical teams and stakeholders, **including SSO, Cybersecurity, and preliminary details on APIs related to your planned upgrade to our Vector LMS.** We invite your teams to review this information now in preparation for your successful upgrade to our system this year.

For SSO, Vector Solutions uses Auth0 with the SAML protocol. To prepare for setup, your organization will need the X509 Signing Certificate, your SSO Sign-in URL, and the URL to your SSO metadata. SSO setup and testing will be available to begin this April. Our Vector Solutions Technical Support Team will be available to assist your team.

Please click this link for our [Cybersecurity Policies and Information Handling Overview](#).

Our Vector LMS platform does not require the use of APIs. Some clients have requested access to SFTP in the past; Vector Solutions already supports this, and it can be used instead of an API. For those clients that prefer to use API, we are adding this capability and will have more information for your technical teams shortly.

As a reminder, your upgrade to Vector LMS must be completed by the end of the 2022 calendar year. Additionally, future emails related to your upgrade will come from danielleyourupgradeguide@vectorsolutions.com, so please add it to your approved list.

Please let us know if we should include other contacts in future technical communications to your institution about your planned upgrade, or if we have reached you in error. Please note that course content-related details (SCORM files, VPAT, Browser Requirements, etc.) will be sent in future communications.

If you have any questions, please reply to this email, or reach out to your Account Manager.

We look forward to working with you.

Best regards,
Danielle

Danielle Hayek
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Vector Solutions