

Scanning Forms and Fighting Fraud

By using Adlib, this large city municipal office streamlined form scanning and OCR, dynamically added metadata for precision searches, and built decision-making and verification into their process, resulting in cost savings in the millions of dollars.

Challenge

A large city municipal office responsible for dispersing welfare payments to city residents needed to develop an efficient system for government staff members who handle claims and forms. The goal was to reduce fraudulent claims and duplicate claims, which was costing the city \$20M per year.

They were faced with a number of complex challenges. This government organization needed to:

- Check for duplicate welfare claims in different offices
- Search welfare forms in an effective manner
- Reduce the payment of state fines on top of false claims
- Create a fast and automated way to scan paper documents



The Industry

Government

The Systems

 SharePoint



The Documents

Claims and Cases



About Adlib

Our purpose is to create better data that amplifies human potential and maximizes business performance. How do we get there? Our content intelligence and automation solutions make it easy to discover, standardize, classify, extract, and leverage clean structured data from complex unstructured documents. In doing so, our global customers reduce risk, simplify compliance, automate processes, and enter a whole new level of performance.



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