

Delivering Improved Access and Intelligence to Documents

By using Adlib, a leading investment management and investment services company automated the process of converting customer statements from the DMS, resulting in increased workgroup productivity across business units.

Challenge

A leading investment management and investment services company needed to make thousands of customer statements and documents per day accessible, searchable and retrievable from a Document Management System. Documents were generated from a mainframe and then printed on paper and stored, which was a time-consuming and inefficient process.

They were faced with a number of arduous challenges. This organization needed to:

The Result

This organization needed interoperability across systems. Adlib's content intelligence platform automated the process of converting customer statements and other documents from the DMS swiftly and seamlessly. Workgroup productivity rose as key information became more accessible and shared across business units.

By using Adlib, this banking organization was able to achieve a number of benefits:

- Automation of the rendering process and improved accuracy of conversions
- Reduction in costs with a paperless solution
- Increase of accessibility and enabled searchability of documents
- Integration configured with their current DMS system



The Industry
Banking



The Systems
Customized Environment



The Documents
Customer Statements



About Adlib

Our purpose is to create better data that amplifies human potential and maximizes business performance. How do we get there? Our content intelligence and automation solutions make it easy to discover, standardize, classify, extract, and leverage clean structured data from complex unstructured documents. In doing so, our global customers reduce risk, simplify compliance, automate processes, and enter a whole new level of performance.

Adlib's Content Intelligence platform enabled this banking organization to effectively manage thousands of customer statements per day, improving the customer experience.



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