Adlib

Professional Services. ROI Driven.

As the experts in content intelligence, we understand that the successful deployment of any enterprise software requires proper understanding of your business challenges and requirements. **Organizations that partner with Adlib's Professional Services team realize bigger and faster returns and ensure they are leveraging the full value of their Adlib investment, with:**

• Expertise and proven methodology
• Knowledge transfer model, focused on ensuring you are the internal Adlib expert and can identify where Adlib can add value
• Optimized design and implementation, ensuring higher user adoption and satisfaction

Adding Value with Adlib Professional Services

The Adlib Professional Services team offers a wide variety of services that are key to the efficient delivery and deployment of Adlib's content intelligence technology.

Leverage Your Adlib Investment

Implementations

• Three-staged approach to implementation
• Flexible to meet your needs
• Support from installation to production rollout

Integrations

• Streamlined integrations through Adlib Connectors and Web Services
• Enhance your existing business processes

Product Extensions

• Maximizing your investment in Adlib with product extensions and enhancements

Consulting

• Consulting focused on the health of the system, architecture reviews and ongoing maintenance
• Assisting with future planning and expansion

Benefits

• Quick return on investment through expert guidance and streamlined project execution
• Realize the full potential of your investment through our knowledge transfer model
• Optimized architecture, configuration and workflows to meet all of your users' requirements

Adlib Professional Services provides unbeatable benefits, with:

ADLIB IMPLEMENTATION SERVICES

Focused on meeting your project goals and timelines, Adlib Implementation Services are designed to get Adlib platform up and running within your environment and configured according to your specific business and technical requirements.

Services include:
• Project Planning
• Installation and testing
• Administrator training
• Configuration and optimization
• Integration
• Quality assurance testing
• Go-live support

ADLIB INTEGRATION SERVICES

You will realize the most value from your Adlib investment by integrating with your existing infrastructure such as ECM systems, workflows or other document sources and targets. Adlib Connectors and web services architecture enables Adlib to plug into any number of systems, enhancing your current business processes. Adlib's Professional Services can provide traiing and support for ECM connectors or build integrations for other systems such as:

• Microsoft® SharePoint®
• IBM® FileNet®
• EMC® Documentum®
• Dassault ENOVIA®
• K2® Workflow
• Nintex® Workflow
• OpenText® Content Server
• Microsoft® Exchange®

ADLIB PRODUCT EXTENSION SERVICES

Adlib's Professional Services team can extend the capabilities of Adlib technology through advanced services such as:

• Custom scripts
• Helper applications
• Redaction / Highlighting solution
• Advanced CAD scaling
• Book Builder Publishing Application

ADLIB CONSULTING SERVICES

Partner with Adlib's Professional Services team for ongoing support and guidance to expand and enhance your deployment with:

• Architecture reviews
• System health checks
• Database maintenance and logging
• Capacity planning
• Disaster recovery planning