

Responding Rapidly to Customer Needs

By using Adlib, an insurance and financial services provider enhanced its regulatory compliance and reduced risk by allowing its brokers to quickly share PDFs of critical documents with all parties involved.

THE CHALLENGE

An insurance and financial services provider needed to create a faster, more reliable system in response to customers who submit new insurance applications or insurance claims. The current process of producing un-editable quotes was too slow, prone to error, and not in line with regulatory requirements.

They were faced with a number of complex challenges. This organization needed to:

- Implement a dependable system that responds to customer needs
- Eliminate the chances of manual error
- Produce editable quotes for customers
- Demonstrate regulatory compliance

THE RESULT

This insurance company required an accelerated, automated workflow. Adlib's solution capabilities can establish a seamless workflow that automatically integrates document output from across the enterprise, resulting in a more efficient, more productive environment for staff members at this company.

By using Adlib PDF, this insurance organization was able to achieve a number of benefits:

- Implementation of an automated process in place of manual methods
- Reduction in the risk of human error
- Elimination of IT support, saving time and money
- Improvement in document output, especially when merging emails with attachments to a single PDF

Advanced Rendering enabled this insurance firm to meet customer needs faster and with more efficiency by automating their document processes.

THE INDUSTRY

Insurance



THE SYSTEMS

CUSTOMIZED ENVIRONMENT

THE DOCUMENTS

CLAIMS AND CASES

WHAT IS ADVANCED RENDERING?

Advanced Rendering technology takes basic document-to-PDF conversion to a higher level by integrating into the most commonly-used Enterprise Content Management (ECM) systems and automating the conversion of content from multiple sources into more manageable and usable formats to enhance documents at each of the 4 stages of the document lifecycle: capture, manage, archive and deliver.

Adlib PDF Enterprise is the next-generation of Advanced Rendering technology that is ideal for high-volume environments where accurate, scalable and highly-available document-to-PDF conversion and transformation services are required across the enterprise.