# E C 2021: Hit the Ground Sprinting with Digital and Data

## **Digitalisation of Automotive**

Speaker



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Moderator



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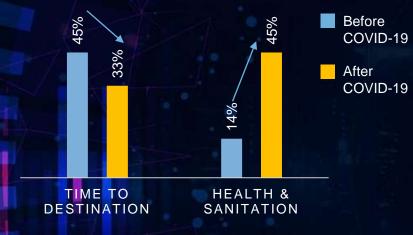


## What have been the biggest shifts in the automotive industry due to COVID-19?

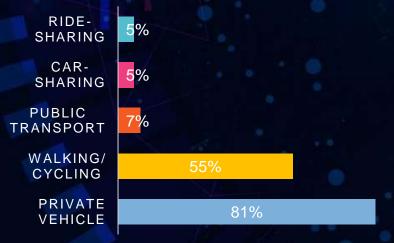


## IMPACT OF THE PANDEMIC ON CONSUMERS

## **Preference for health and sanitation**



#### **Preference after COVID-19**



## Consumer's priorities have shifted when it comes to mobility.

- Health and sanitation are becoming the primary consideration and there's an overwhelming preference for private vehicles.
- Cars are becoming an extension of consumers' personal space.
- More people are either holding on to their cars or looking to purchase affordable cars.
- Those that can afford would shift away from ride-sharing or carsharing.
- Automotive marketplaces are on the rise.

Source: McKinsey 2020

# How can automotive manufacturers and dealers take advantage of the new consumer?



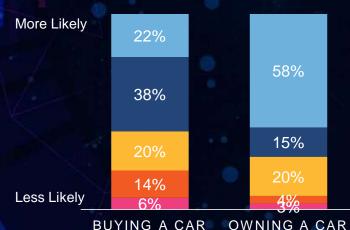


## IMPACT OF THE PANDEMIC ON AUTOMOTIVE MANUFACTURERS





## But consumers are more likely to own a car



### Reshape consumers' intentions of purchasing a car.

- More consumers prefer online over visiting showrooms.
- Opportunity to leverage trade-ins with marketplaces.
- leverage on automotive to gain access to a digital consumer while offering other services that fit into the automotive ecosystem within their neighbourhoods.

Source: XACT, ADA's proprietary data management platform, 2020, BCG 2020.

## What's the future for the automotive industry?





## GROWTH AREAS FOR THE AUTOMOTIVE ECOSYSTEM

Digital and data enabled experience that is contactless, flexible, and hyper-personalised



#### **Contactless Purchase Experience**

- Buy a car without ever having to see another human being
  - Test drive with remote unlock via app



#### **Flexibility for Consumers**

- Car subscriptions provide the benefits of owning a car but alleviates the responsibility
- Subscription and insurance charges based on usage rather than time



#### **Hyper-Personalised Solutions**

 Leverage on data on the need of different consumer segments or car models to provide predictive solutions.



#### **About ADA**

ADA is a data and artificial intelligence company that designs and executes integrated digital, analytics and marketing solutions.

Operating across 9 markets in South and Southeast Asia, ADA partners with leading brands to drive their digital & data maturity and achieve their business goals.

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#### **About Our Data**

Their Digital behaviour culled from **400,000 apps** 

Their Offline behaviour gathered from 1 million point of interests

Their Content Consumption
Patterns derived from
800 million videos views

Their Social media use analysed from **150** million sources





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