

TRUSTED TO THRIVE

Models and captions from the book

THE ACHIEVEMENT ZONE MODEL

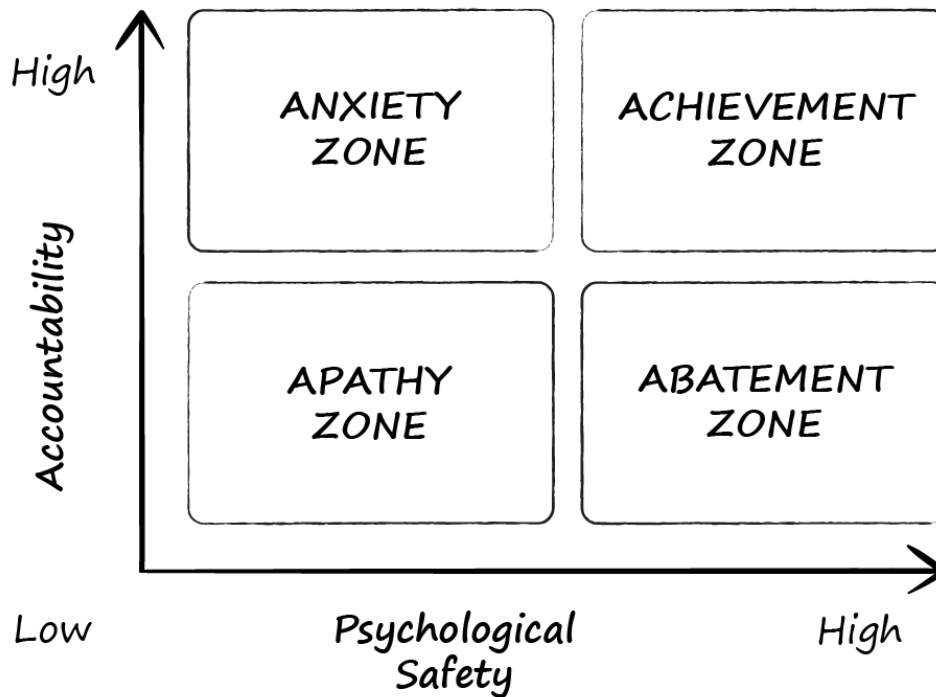


Figure 1: These four zones represent where we are currently performing and the impact that has on our teams. You might notice the zones also represent where team members are located and the overall performance of your team.

EMPLOYEE SKILLS FOR TODAY

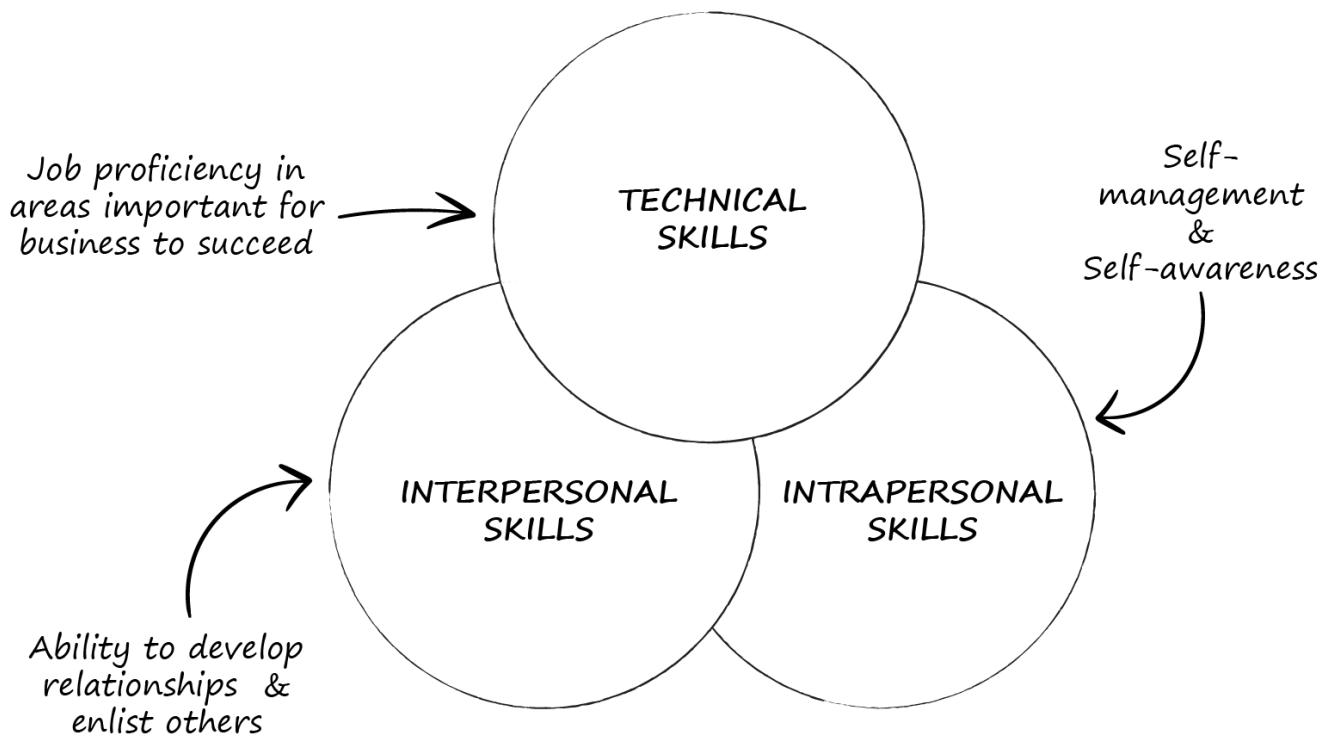


Figure 2: The world of work today requires a new leadership style. Leaders who have the right combination of technical, interpersonal (the ability to develop and maintain relationships and enlist others) and intrapersonal skills (self-management and self-awareness),

THREE OPPOSITIONAL AND SUPPORTIVE FORCES

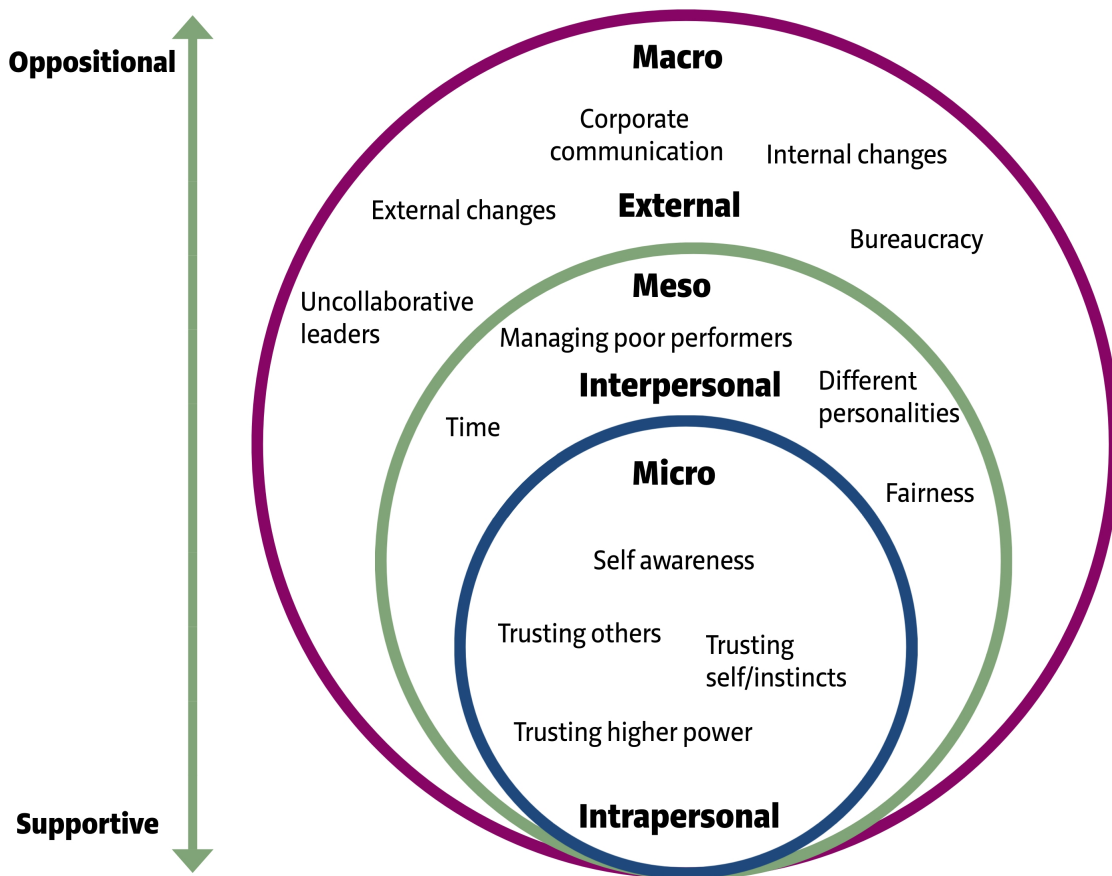


FIGURE 3: For many leaders, managing trust in teams is a challenge because there are three different forces at play. It's important to understand these main dynamics so that we can mitigate the damage they can potentially cause when mismanaged. To save time and reduce frustration, you need to know what you can control and what you can't.

THE INTEGRATED TRUST BUILDING SYSTEM

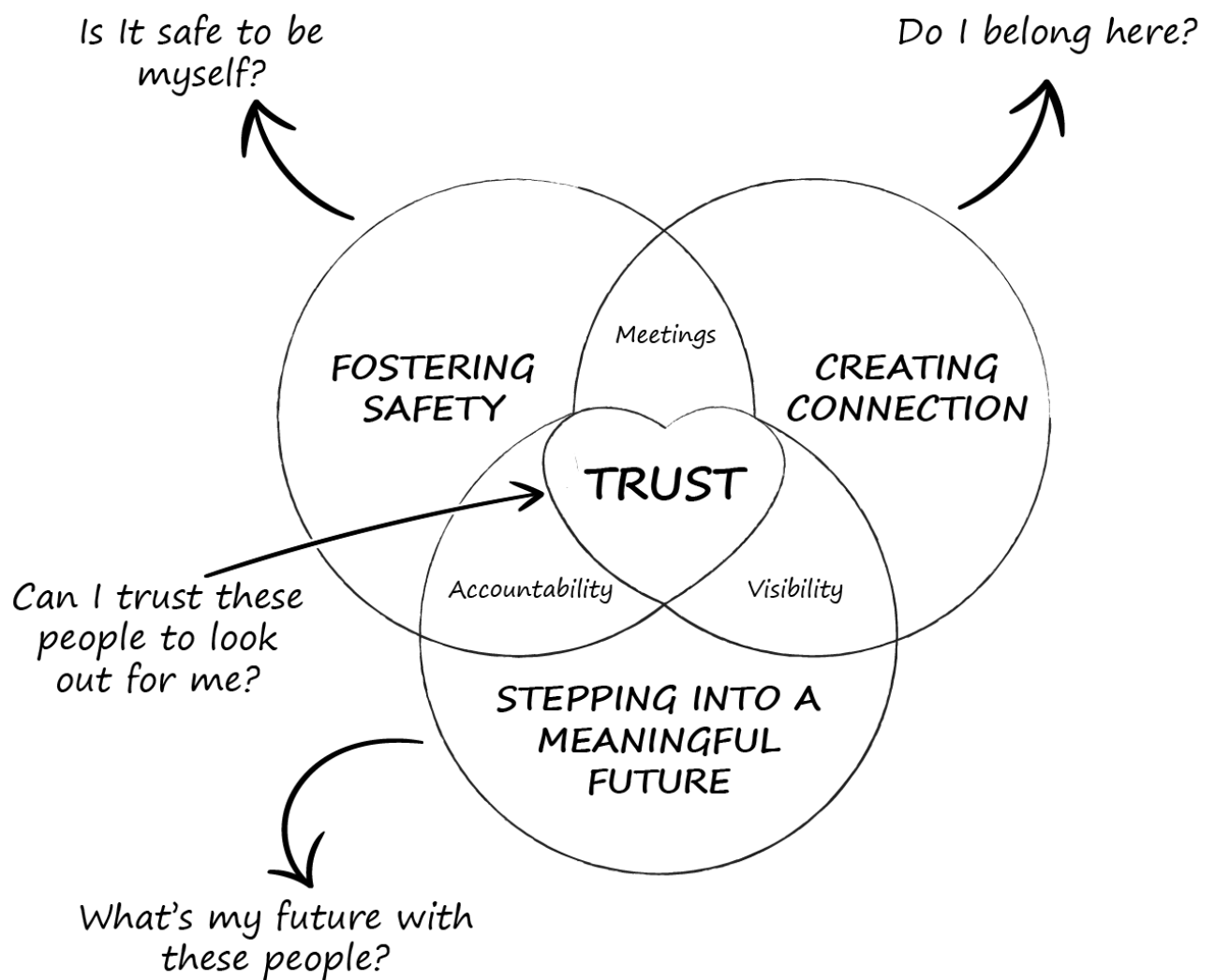


Figure 4: The *Integrated Trust Building System* helps leaders to focus on the three most important practices to emotionally engage employees, so that the limbic brain trusts the situation.

THE INTEGRATED TRUST BUILDING SYSTEM

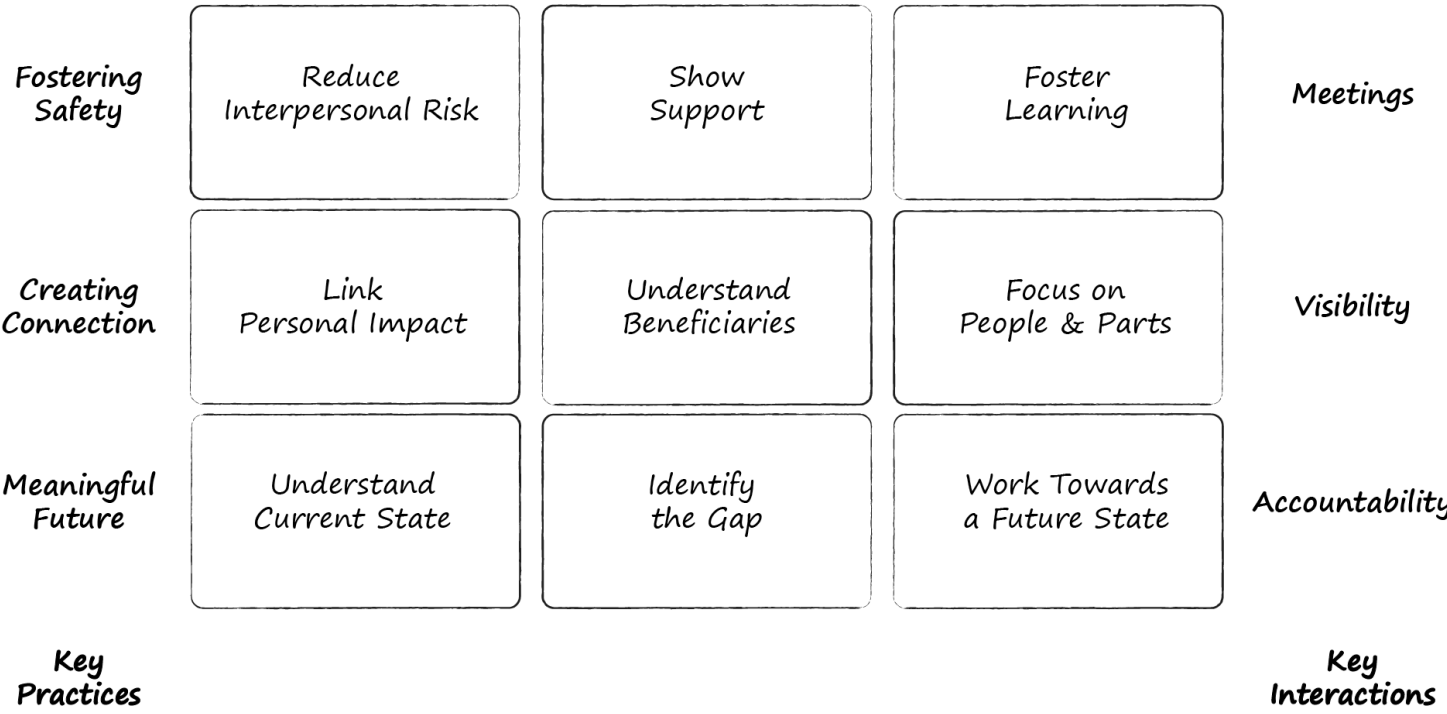


Figure 5: The three practices (fostering safety, creating connection and meaningful future) have three through correlating trust building strategies each. These ensure that you create a wonderful environment where your team can work well together in all sorts of situations.