



OMNICO TRAINING ACADEMY

THE OMNICO TRAINING ACADEMY WAS ESTABLISHED TO PROVIDE CUSTOMERS WITH A ONE-STOP-SHOP FOR ALL YOUR TRAINING AND PRODUCT EDUCATIONAL NEEDS.

We ensure that your staff stay current on the technology and best practises of the Omnico product suite, to ensure the smooth operation of your organisation, ultimately improving your own customers satisfaction.

With a full range of online, classroom and video-based courses and product demonstrations, Omnico Training Academy partners with you to provide an exemplary guest and customer experience.

From learning the ropes of a new Omnico product or following an upgrade, engaging in refresher training or simply providing reference materials for your teams to familiarise themselves, we can be certain that your entire team are more efficient and productive. You may need to quickly master the basics or have a deep-dive into the sophisticated features and functionality. From retail and hospitality POS, to smart ticketing and so much more. Whatever your needs, Omnico Training Academy will give you a gold star education.

EACH CURRICULUM AVAILABLE IN THE TRAINING ACADEMY



NEW PRODUCTS OR REFRESHER TRAINING?

If you've just installed new products from Omnicore and you want to be certain that these are effectively used by your staff across your attraction, casino, stores and organisation, the Omnicore Training Academy team can run a range of courses suitable for your staff to ensure they are fully prepared for these new products. This can be tailored to your needs – either by face to face training, via video conferencing or access to the full suite of bite-size training videos via subscription.

Have you taken on lots of new staff? If staff have returned from furlough after the pandemic, or you've hired new staff, rather than try to train them yourselves, Omnicore Training Academy can take the pressure off by running refresher courses for staff on the Omnicore products and systems. This is a bespoke package to your particular system and business requirements and will run through each piece of software and touchpoint you use to ensure all staff are fully prepared for their new jobs, or return to work.



LIVE-STREAM OR IN-PERSON CLASSROOM TRAINING

Whether for new staff, new products or a refresher for everyone, we can offer time with one of our fully qualified members over Zoom, particularly prevalent with COVID guidelines in place. When we're able to, we can visit you on site and provide face-to-face, classroom style sessions, taking teams of staff through the training during their working day. This is particularly beneficial if you have a large team using each of the POS systems across your organisation.



ACCREDITATION AND TAILORED TRAINING PACKAGES

Each time your staff attend training we will credit you with the relevant qualification, so you have peace of mind and confidence in your staff using the systems. If it has been some time since staff were trained or there has been a turnover in staff, a re-run of training may be of merit. Equally following a product upgrade your staff will need to become familiar with the latest enhancements. You can decide on the relevant training package to meet your requirements.

SUPPORT AND SERVICES PACKAGES

If you already subscribe to a level of Service and Support that Omnico provides, some of your training needs may be included. See below.

	ESSENTIAL	ENHANCED	ENTERPRISE
New product release training	With additional cost	✓ [*]	✓ ^{**}
Yearly refresher training	With additional cost	With additional cost	✓

^{*}Provided via video-based training only – price on demand for in-person training
^{**}Provided via in-person training

GET IN TOUCH

FOR ALL YOUR QUERIES AND TO SET-UP YOUR TRAINING NEEDS, SPEAK TO THE HEAD OF OMNICO TRAINING ACADEMY, JO SMITH, TODAY WHO WILL GLADLY PARTNER WITH YOU TO CREATE THE APPROPRIATE AND TAILORED PLAN TO SUIT YOUR REQUIREMENTS.

EMAIL US

