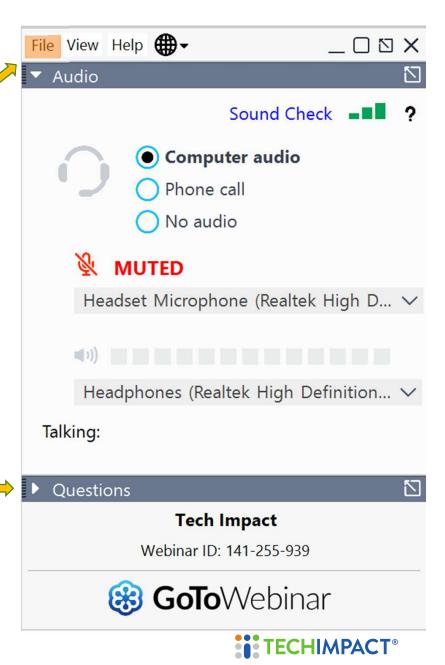


GOTOWEBINAR INTERFACE

If you cannot hear us speaking, go to: File->Preference->Audio and check your audio settings.

Type all comments/questions into the "Questions" panel.

Your interface may display slightly differently.



THANKS TO OUR SPONSORS FOR THIS SERIES!



Sponsored By:

Hudson Valley Funders Network

https://hudsonvalleyfundersnetwork.org





Course Page:

https://offers.techimpact.org/course-page-nycon

Course Page

Course Page - NYCON Webinar Series

Please bookmark this Course Page. It will be updated with recordings of the webinars, slide decks, and any additional resources.

Important Information:

- This series will be delivered using GoTo Webinar. You will receive email reminders with access information for each session 24 hours and 1 hour prior to each session.
- Every session will be recorded and available for your reference.
- Add training@techimpact.org (NYCON: CHANGE OF ADDRESS?) to your contacts to ensure meeting details do not get caught in your spam folder.

Digital Fundraising

Session 1: Optimizing Your Website

Is your website sending capturing potential donors? Learn how to set up your website for success by including elements such as prominent "donate" buttons, tiered fundraising asks, and more.

After the session, you can download the slides for the seminar here.

Course Schedule

This course takes place on the following dates:

- Thursday, December 3, 2:45-4:15
 PM EDT: Digital Fundraising Session 1
- Tuesday, December 8, 2:45-4:15
 PM EDT: Digital Fundraising Session 2
- Thursday, December 17, 2:45-4:15
 PM EDT: Digital Fundraising Session 3
- Thursday, January 14, 2:45-4:15 PM
 EDT: Selecting a Donor Management
 System
- Thursday, January 28, 2:45-2:14pm EDT:

Cyber Security Basics





KIMBERLY SANBERG

Owner, Cairn Strategies

Pronouns: She/Her

I help nonprofits fundraise, engage supporters, build awareness, and achieve their goals with strategic digital marketing and communications, including social media, website strategy, advertising, and email.





AGENDA

- 1. Homework Review
- 2. Social Media Overview
- 3. Integrate Across Channels
- 4. Optimize Your Social Media Profiles
- 5. Organic Social Media
- 6. Organic Social Examples
- 7. Peer to Peer Fundraising
- 8. Paid Social Media Posts & Examples
- 9. Platforms and Tools
- 10.Metrics & Analysis
- 11.Action Items





SUBMISSION #1





Help Immigrants and Refugees Settle into the U.S. - Give to ANSOB Center today!











Thank you for your continuing support this year! With your gift, refugees and immigrants have been able to integrate well into the United States through the range of services The ANSOB Center for Refugees and Immigrants has provided.

For almost 20 years, ANSOB has been providing refugees and immigrants from Africa, Asia, Europe and South and Central America, the services and support they need, to adapt in the U.S. and become productive (and happy!) members of society. Take for instance, one of our clients, a young Ethiopian refugee, Mr. Tesfaye. After fleeing persecution in Ethiopia, Mr. Tesfaye came to ANSOB, enrolled in our ESL classes, and we assisted him in applying for college and obtaining a job to pay for his expenses. It was also in our ESL classes that Mr. Tesfaye met the girl of his dreams, married her, and they are now raising a family in the U.S.!

The COVID-19 pandemic has had a tremendous impact on refugees and immigrants seeking to call the U.S. a permanent home. Undoubtedly, 2020 has shed light on the human spirit and resilience -- qualities that speak to the many clients who come to us. During the most trying days of the pandemic, we did not stop helping our clients. We kept our Center open, adapted quickly by switching our ESL and Citizenship classes to be remote, and our immigration services continued to operate.



As a warm welcome into 2021, can we count on your <u>continued support</u> to help refugees and immigrants settle into the U.S.? Your generous contribution will be used to enhance the ANSOB Center's many resources including our online ESL and Citizenship classes, volunteership program, case management, and Immigration Legal Services.

We couldn't do all this without you! Regardless of how big or small, every <u>donation</u> makes a difference, and can help more immigrant and refugee dreams come true. We thank you for your generosity!

In gratitude,

Staff and Board The ANSOB Center for Refugees and Immigrants





Button

28-19 Steinway St, Queens, NY 11103, USA (718) 278-4303

Share Via:



Learn more →





SUBMISSION #2







Learning cannot wait.

Imagine living in America and not being able to read to your school-age children, fill out a job application, or understand warning signs on the road while driving. Imagine being in the midst of a pandemic crisis and being unable to read health and safety advisories about the deadly Covid-19 virus.

Hi Kimberly,

This time a year ago, no one could have predicted how everyone's lives would change dramatically, and how much hardship our communities have had to endure. The Ulster Literacy Association spent 2020—one of the most challenging years in our organization's 40-year history—connecting with its community of tutors and learners to tell them they are not alone.



We pulled resources to provide help and support to our community members who may have lost employment and were in urgent need of food supplies and safe living conditions. We shared online teaching tools and conducted digital training to tutors. Our staff and volunteers continued to offer resources to learners in need.

Several ULA learners, like Jitka Halaska (below) even began making masks and distributed them freely with her family's help starting in April. "I just wanted to help—I had plenty of materials in my sewing room!" she says.









HER LIFE IS IN DANGER. HELP BRING NASRIN HOME.





Our mission—to empower people and transform communities through literacy—is now more important than ever to keep our literacy programs going strong into 2021. But we need your help, and that's why I'm writing to you today. Please make your 100% tax-deductible gift contribution now--and thank you! [hyperlinked to choices for amounts and sustaining contributor option on ULA donation page]

With your generous support, we can continue to provide adult literacy education to our diverse communities!

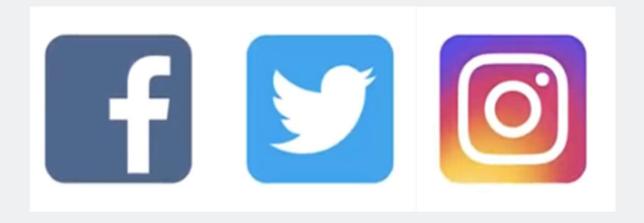
With deep appreciation,

Casandra Beam
Executive Director
Ulster Literacy Association





WE'RE GOING TO FOCUS ON:





WHAT SOCIAL MEDIA ISN'T

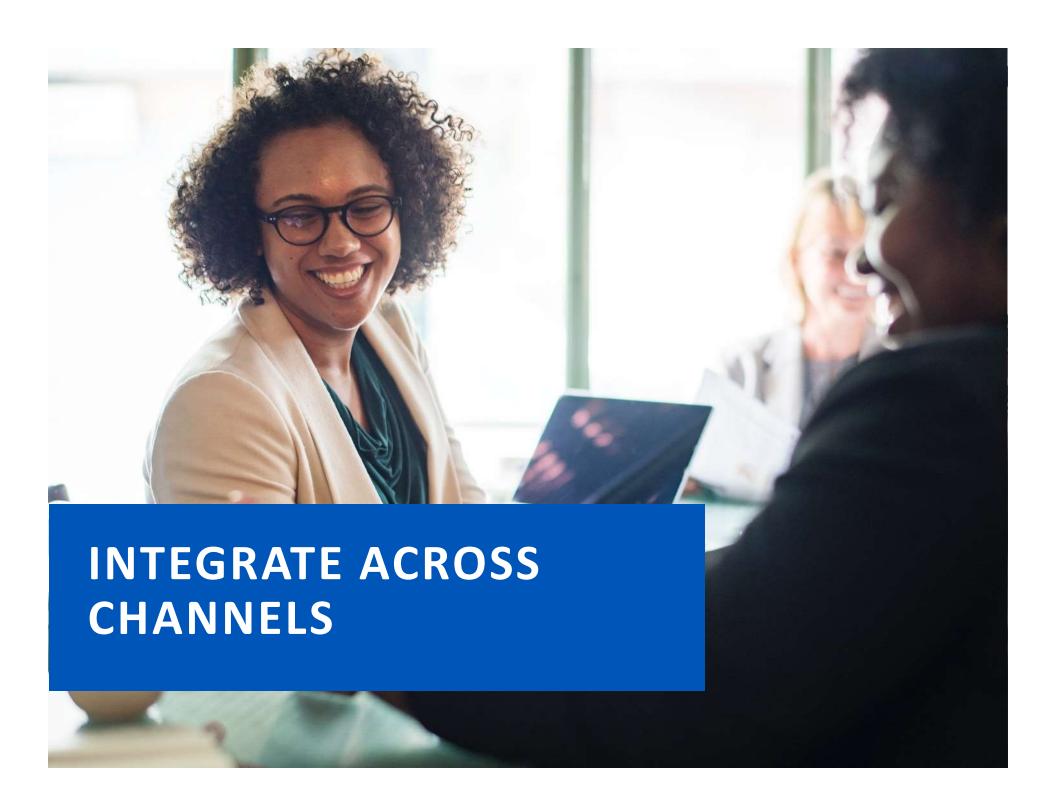
- A replacement for email, direct mail, or fundraising events
- Somewhere you can drop in twice/year with a fundraising ask
- A great stand-alone fundraising tool for small organizations with low name recognition



WHAT SOCIAL MEDIA CAN BE

- A way to engage with younger supporters
- A way to share your message cost-effectively
- A way to broaden your organization's reach
- A way to spread the word about your fundraising campaigns
- A tool for peer-to-peer fundraising
- A way to grow your email list







Organic social consists of the content you post for your followers to see.

Paid social is also known as social media advertising and consists both of ads you run and organic posts that you pay to promote to a broader audience.





INTEGRATE ACROSS CHANNELS: ORGANIC POST EXAMPLES

Remember this integrated campaign examples from the first session?



FACEBOOK

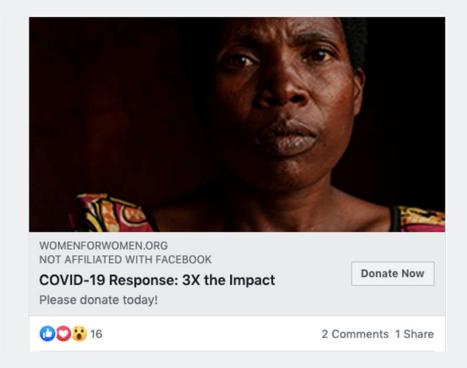


As COVID-19 greatly impacts each and every one of us, unprecedented challenges are facing women survivors of war right now—and you have a BIG opportunity to help.

From now until May 5th, #GivingTuesdayNow, your gift will be TRIPLED dollar-for-dollar to meet our critical goal and help ensure that women in our programs in the most vulnerable places on earth like Afghanistan, the Democratic Republic of the Congo, Iraq, Nigeria, and Rwanda, have the immediate support they need in the weeks and months ahead. An emergency gift of any amount below will go three time as far to support women around the world as our country teams are actively responding to COVID-19:

- \$30 can help provide women with critical hygiene kits
- \$50 can help purchase a mobile phone and SIM card for women in Rwanda
- \$75 can help pay for emergency airtime on local radio
- \$100 can help give women materials to sew face masks

Your support is needed now to help us continue to innovate and serve women in crisis. Please donate today!





INSTAGRAM





womenforwomen . Follow

womenforwomen > Your \$30 gift can help save lives!

Hand-washing and practicing good hygiene can stop the spread of #covid19, but these tools are not easily available for women survivors of war and conflict living in some of the worst places on earth to be a woman. Rut you can help change that. Can you contribute \$30 for a











261 likes

APRIL 27

Add a comment...

Post



TWITTER





WEBSITE



Sponsor a Sister



Supporter Login

Q earch

Menu

Why Women?

What We Do

Our Impact

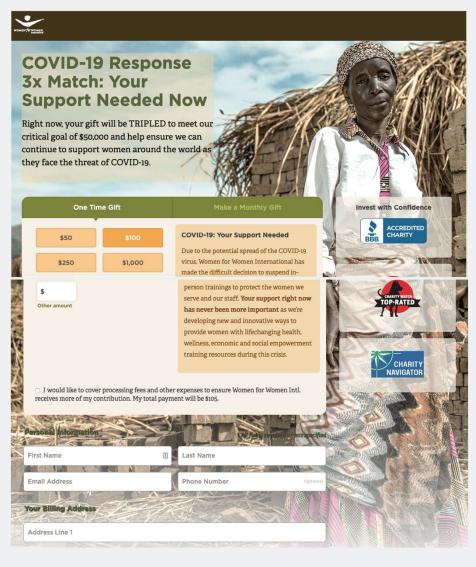
How to Help

About Us





DONATION FORM





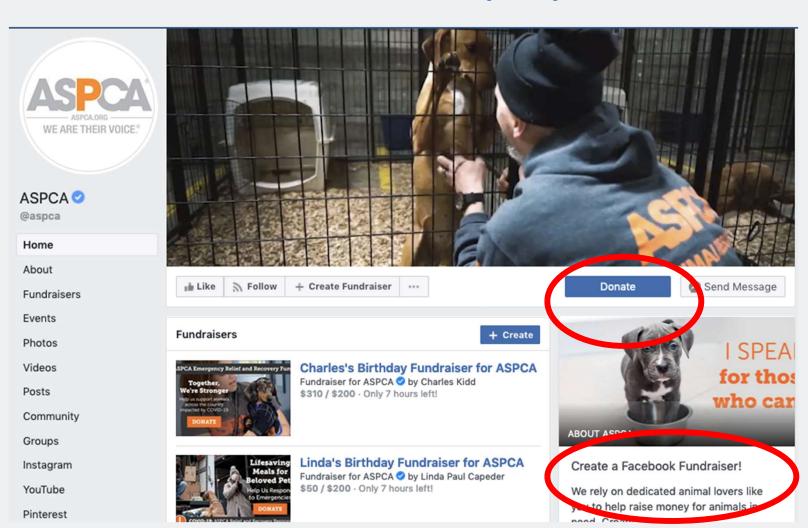
RESPONSIVE MOBILE DONATION FORM





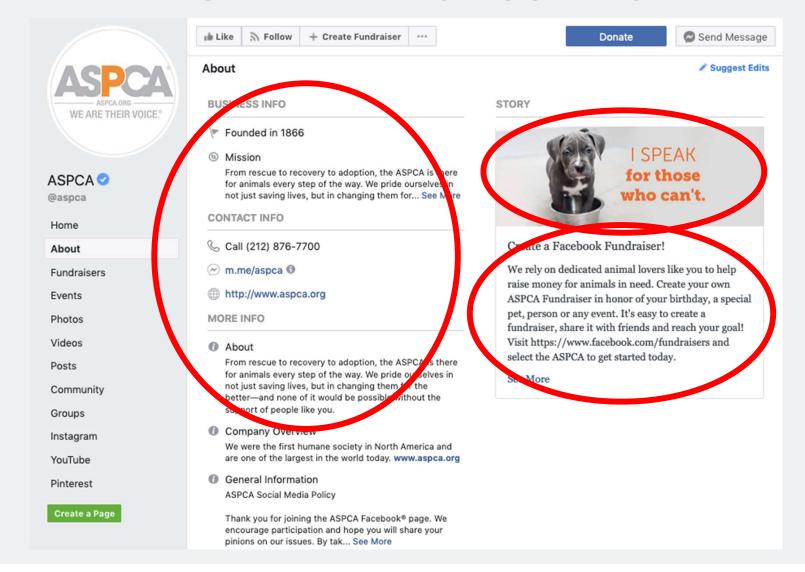


EXAMPLE: FACEBOOK PAGE (1/2)



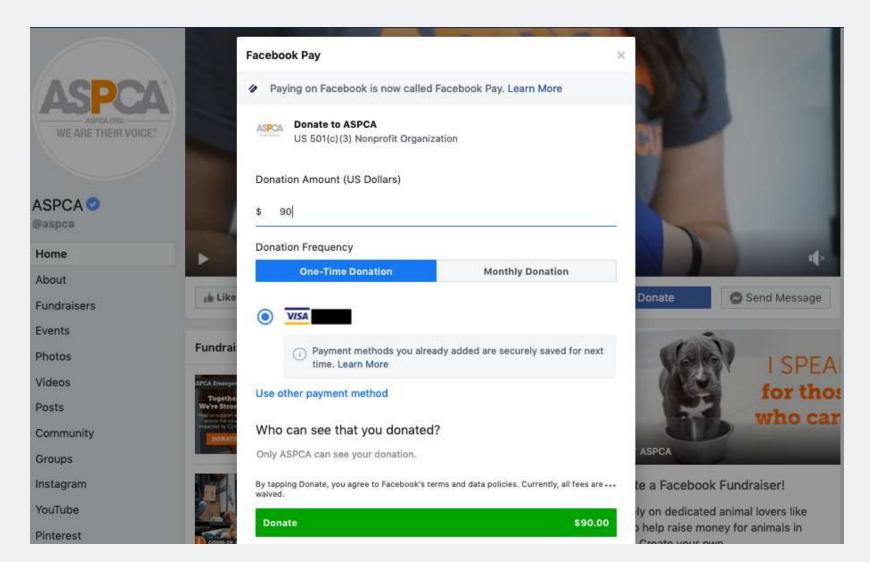


EXAMPLE: OPTIMIZED FACEBOOK PAGE





EXAMPLE: FACEBOOK DONATE





EXAMPLE: TWITTER PROFILE



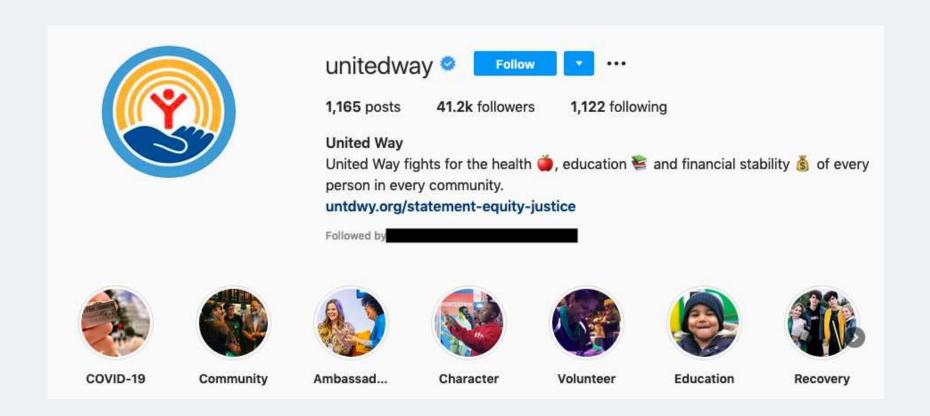


EXAMPLE: TWITTER PROFILE





EXAMPLE: INSTAGRAM PROFILE





EXAMPLE: INSTAGRAM PROFILE



feedingamerica *







409 posts

109k followers

850 following

Feeding America

The Feeding America network of food banks is leading the fight to #EndHunger in communities nationwide. Donate. Volunteer. Advocate. Educate.

linktr.ee/Feeding_America

Followed by



























ORGANIC SOCIAL POST TIPS

- Optimize images and copy for each platform
- Check to make sure pages you link to are optimized for each platform
- Use good images/videos
- Be concise and engaging





OPTIMIZE YOUR POST LENGTH (ORGANIC)

- Facebook post length: 40-80 characters
- Tweet: 71-100 characters
- Instagram caption: 138-150 characters
- LinkedIn: 50-100 characters

Source:









PLAN IN ADVANCE

- Be intentional
- Have a strategy
- Set goals
- Plan your posts in advance
- Use analytics to monitor success and inform future posts/campaigns
- Go where your supporters are



REMEMBER: GOALS SHOULD BE S.M.A.R.T.

S : Specific

M: Measurable

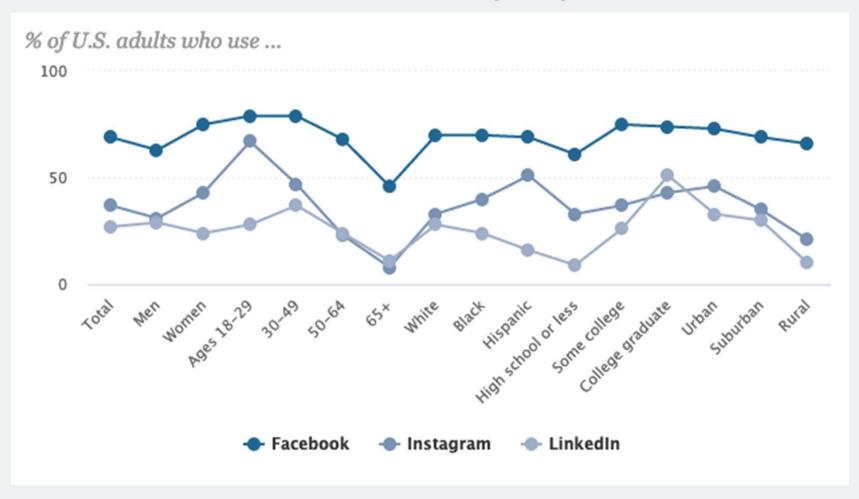
: Attainable

R: Relevant

: Timely



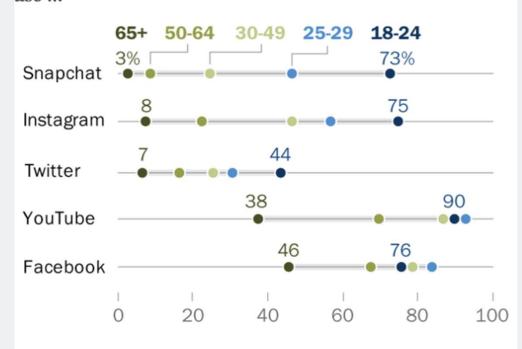
KNOW WHERE YOUR SUPPORTERS ARE (1/2)





KNOW WHERE YOUR SUPPORTERS ARE (2/2)

% of U.S. adults in each age group who say they ever use ...



Note: Respondents who did not give an answer are not shown. Source: Survey conducted Jan. 8-Feb. 7, 2019.

PEW RESEARCH CENTER





INTERACT WITH FOLLOWERS

- Respond to messages and comments on posts and ads quickly
- Retweet often
- Tag followers and organizations







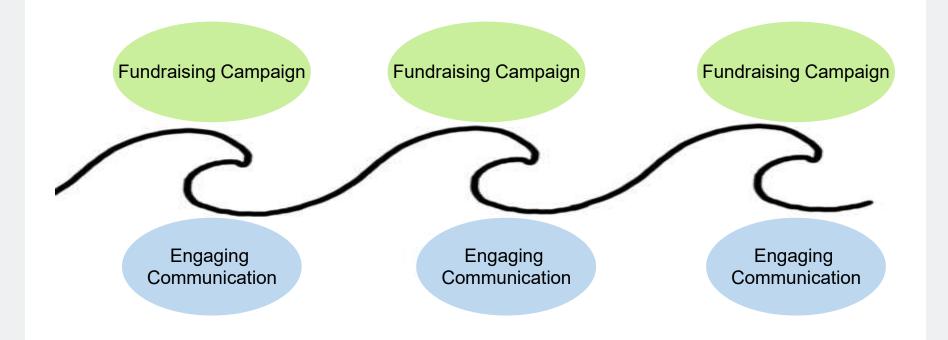


OPTIMIZE YOUR CONTENT

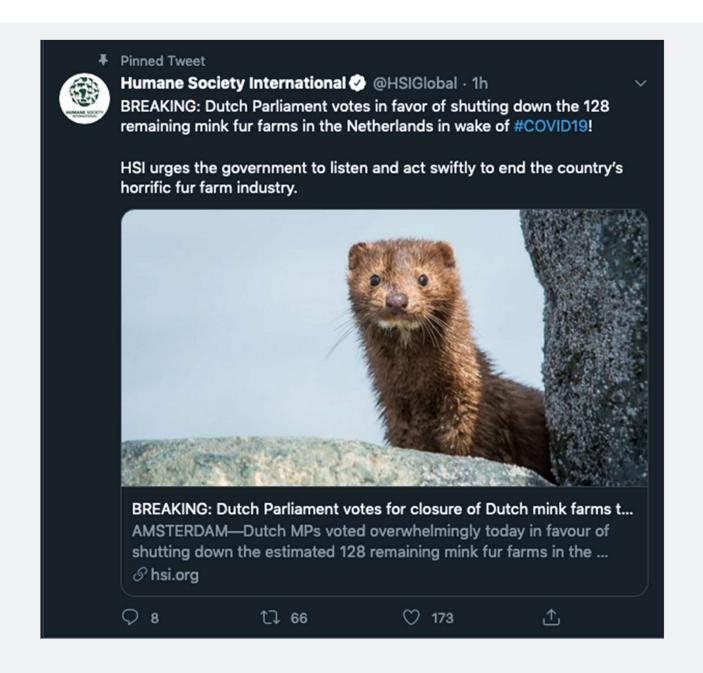
- Have a balance of fundraising and non-fundraising content
- Post regularly
- Use hashtags
- Take advantage of trends
- Use images
- Make it easy for people to donate



REMEMBER THE MIX























FACEBOOK



The Human Rights Campaign is committed to protecting communities' rights and wellbeing. Donate \$29 today — we'll send you an HRC identity cloth face mask o... See More





FACEBOOK



World Wildlife Fund is Supporting World Wildlife Fund.

March 2 · 💠

Tomorrow is World Wildlife Day and WWF's first Giving Day. Will you join together with other people who want to protect wildlife and their homes? Be a hero for nature and make a donation to support WWF's global conservation efforts today.





WWF's Giving Day for World Wildlife Day

\$5,055 raised of \$6,000

159 people donated.



5 Comments 84 Shares 💮 🔻





FACEBOOK



Women for Women International

May 21 at 10:57 AM · 🕙

The world we know has changed dramatically. COVID-19 has spread to nearly every corner of the globe and has had a massive impact on every part of our lives – none more so than the women we serve

That's why we are working around-the-clock to adapt our programs and help fight the global spread of COVID-19 to protect the most vulnerable women from disease and devastation. This is why we are excited to announce that a generous anonymous donor has provided \$100,000 match now through June 30th to help raise immediate, lifesaving resources. Please make a special gift today to take advantage of this special match opportunity to DOUBLE your impact.



WOMENFORWOMEN.ORG NOT AFFILIATED WITH FACEBOOK

DOUBLE Your Impact!

Help protect women from COVID-19

Donate Now



6 Comments 6 Shares















INSTAGRAM





INSTAGRAM











775 views

womenforwomen #HopeBeyondtheHeadlines: Alison Pill and Laurie Adams · Watch: Our latest episode of #HopeBeyondtheHeadlines with @msalisonpill is now available on IGTV.

In this episode, @msalisonpill gives us a window into her world and shares her hope for the future of women everywhere.

#hope #parenting #covid19 #startrekpicard #americanhorrorstory #scottpilgramvstheworld

View 1 comment



INSTAGRAM









TIPS

- Directly ask your supporters on social media to tell their friends
- Provide social media copy for your supporters so they can easily share your message
- Let your supporters now that you need their help
- Make your ask specific what are you trying to do? How can they help?



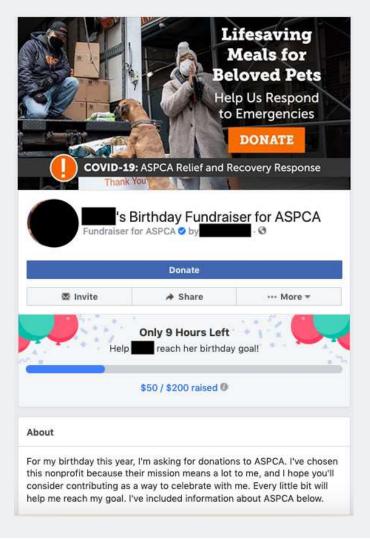
FACEBOOK FUNDRAISERS

- Get set up as a nonprofit on Facebook
- Enroll in Facebook Pay
- Invite your supporters to fundraise for you (e.g. birthday fundraisers)





EXAMPLE: FACEBOOK BIRTHDAY FUNDRAISER









PAID SOCIAL POST TIPS

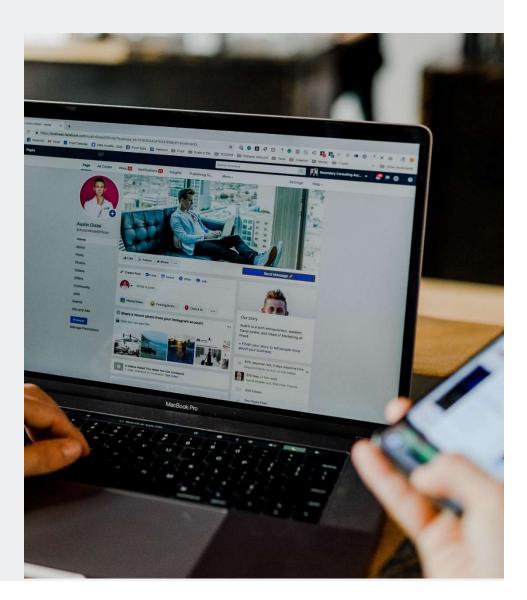
In addition to the organic social media post tips, you should:

- Plan out your campaign -- budget and timeline
- Use ad preview to make sure ads look good
- A/B test
- Created a targeted list

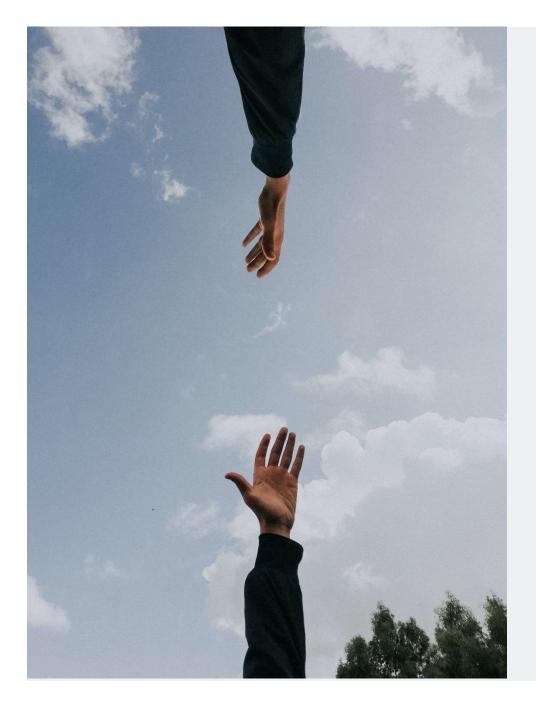


WHAT ARE YOU TRYING TO DO?

- Fundraise?
- Grow your email list for future fundraising campaigns?
- Increase awareness of your organization to make future fundraising campaigns more successful?





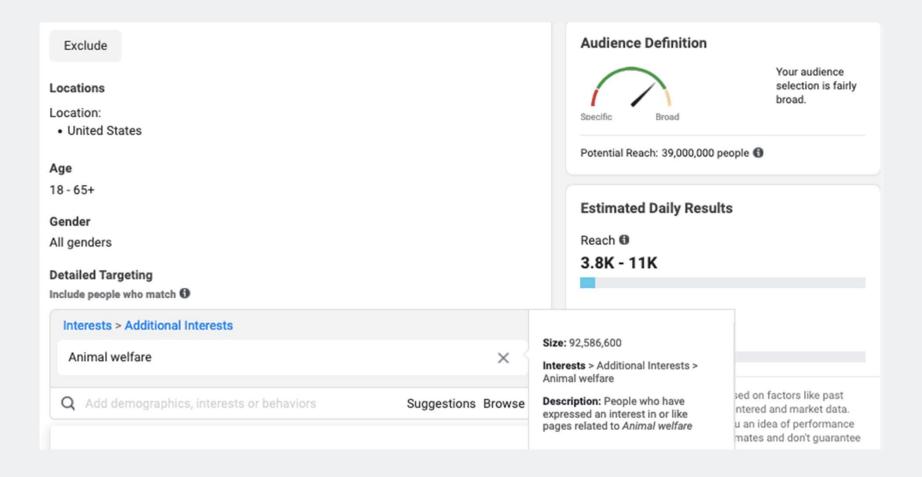


WHO DO YOU WANT TO REACH?

- Location
- Age
- Gender
- Interests
- Past engagement with your organization



EXAMPLE: FACEBOOK AD TARGETING





FACEBOOK: PHOTO ADS



AUDI.IE
The all-new Audi Q5

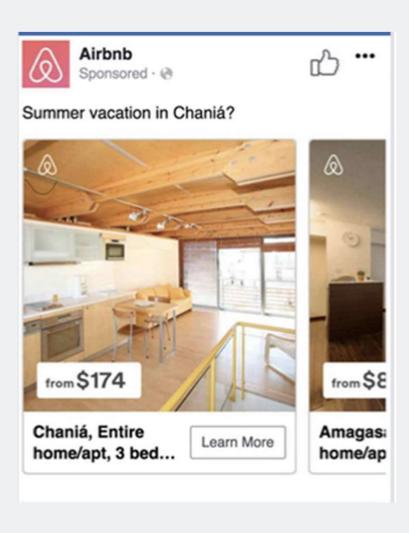
Learn More



5 comments 1 Share



FACEBOOK: CAROUSEL ADS







FACEBOOK: OPTIMIZE YOUR AD LENGTH

Note: Ad format determines which length is ideal

Headline: 25-40 characters

Ad text: 90 characters

• Link description: 20-30 characters

Source: **sprout**social



TYPES OF ADS: TWITTER

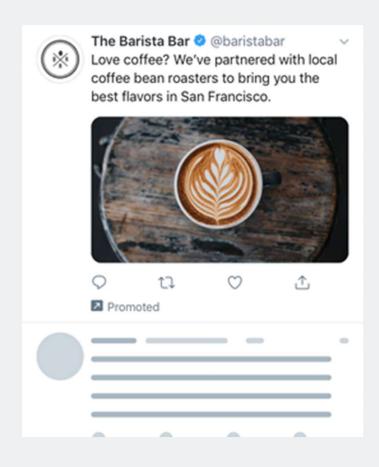
Promoted Plain Text Tweet





TYPES OF ADS: TWITTER

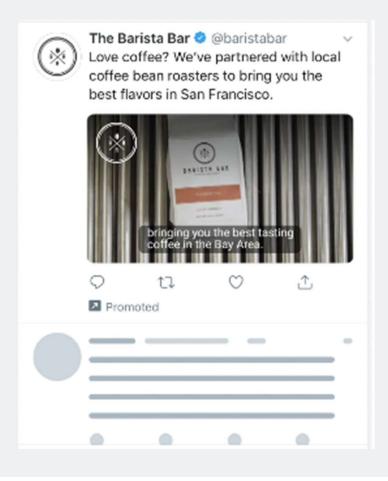
Promoted Image Tweet





TYPES OF ADS: TWITTER

Promoted Video









Don't miss the incredible story of Nate, a 17 year old fighting osteosarcoma, and the researchers looking for creative ways to cure his disease during our Dream Stream on April 29 at 7 PM CDT.





10 shares





Doctors Without Borders/ Médecins Sans Frontières (MSF) is supporting Doctors Without Borders/ Médecins Sans Frontières (MSF).

Sponsored · 🚱

We've never faced an emergency like this one. Our teams are racing to respond to the COVID-19 pandemic in more than 70 countries. We are already in acti... Continue Reading





Coronavirus Emergency: Unite Without Borders/ Ensemble Sans Frontières

\$50,755 raised of \$100,000

1,454 people donated.





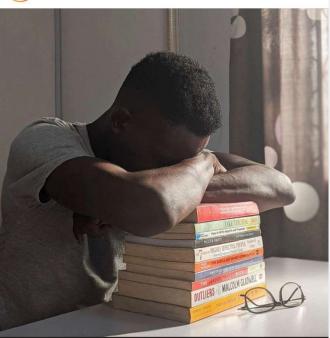












Donate Now







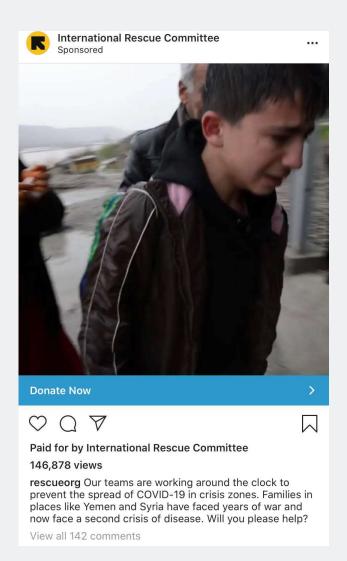


3,344 likes

togetherwerise URGENT- Emergency housing is needed for thousands of displaced foster youth living on college campuses nationwide. As universities close due to the COVID-19 outbreak, students who are foster and current foster youth are left homeless and need your help today. Find out how you can help here.

View all 31 comments



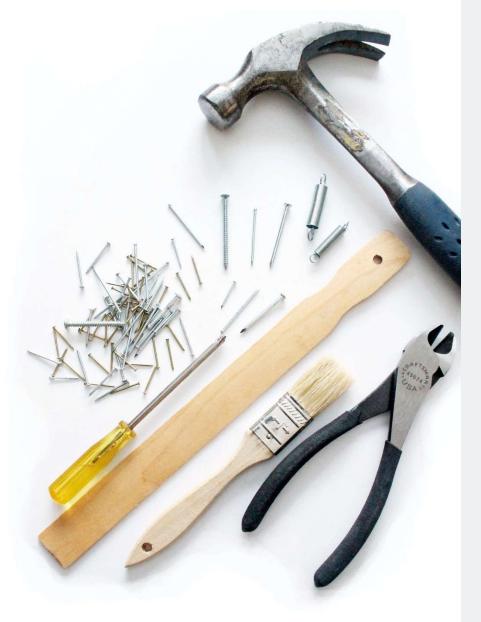












TYPES OF TOOLS

- Graphic design
- Link sharing
- Testing / previewing
- Collaboration and social media management
- Scheduling

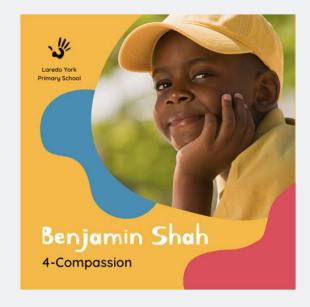


GRAPHIC DESIGN





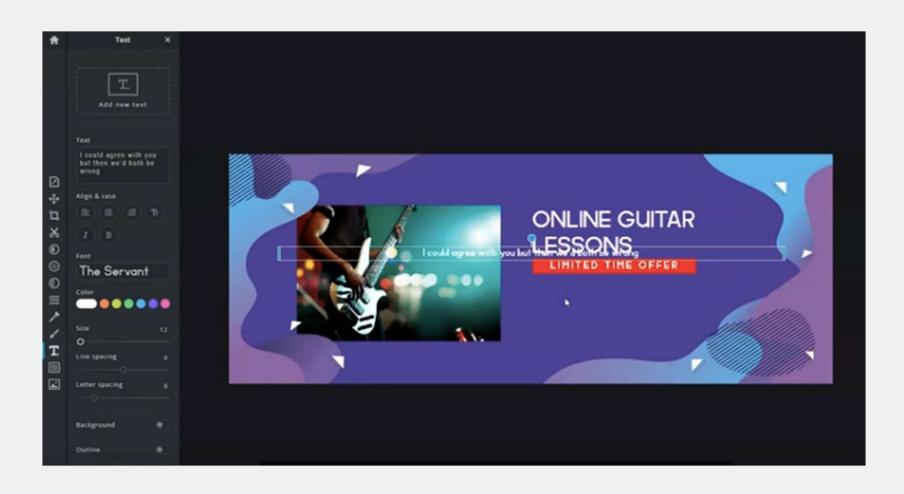






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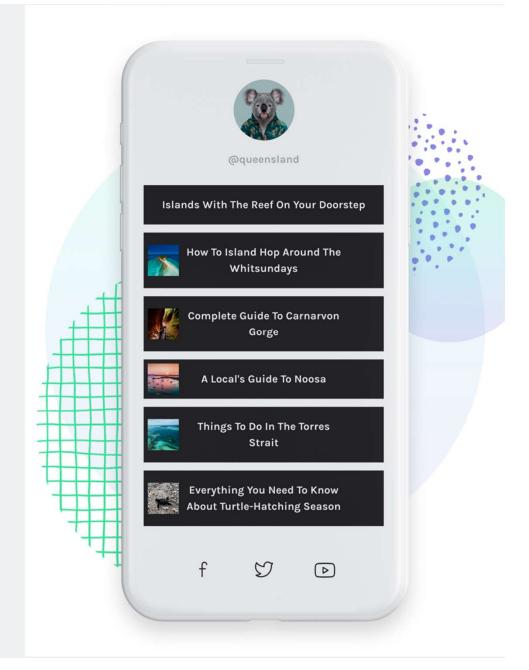






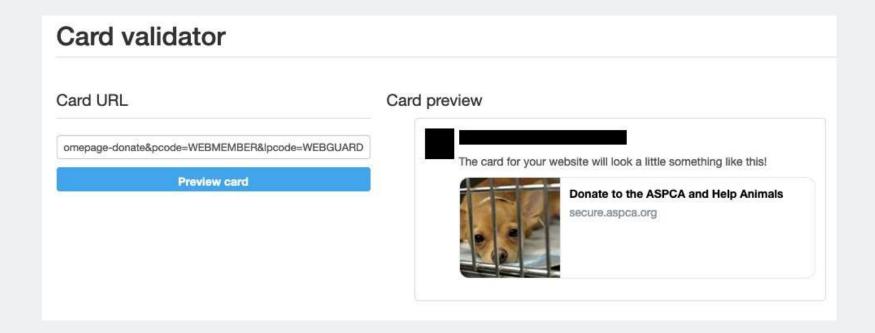
BIO LINK TOOLS (INSTAGRAM)

- LinkTree
- Shorby
- Sked Link
- Lnk.bio
- Link in Profile
- Milkshake App
- Campsite





PREVIEW: TWITTER CARD VALIDATOR





PREVIEW: FACEBOOK

Create Post



The concern around the <u>coronavirus</u> is growing each day, but our priority remains with the health and safety of our employees, clients and the animals we serve. You can help us respond to emergency situations like the COVID-19 outbreak.



CURE.ASPCA.ORG

onate to the ASPCA and Help Animals

ur tax-deductible donation will make a life-changing difference for...





Photo/Video



Get Messages

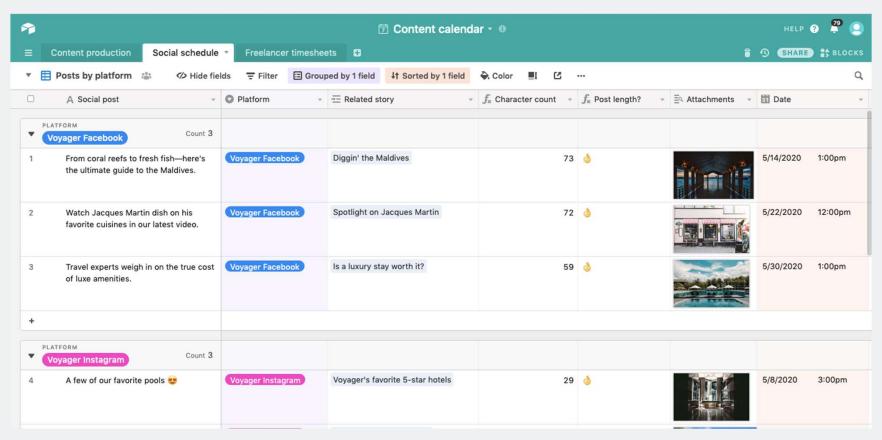


Feeling/Activity



COLLABORATION





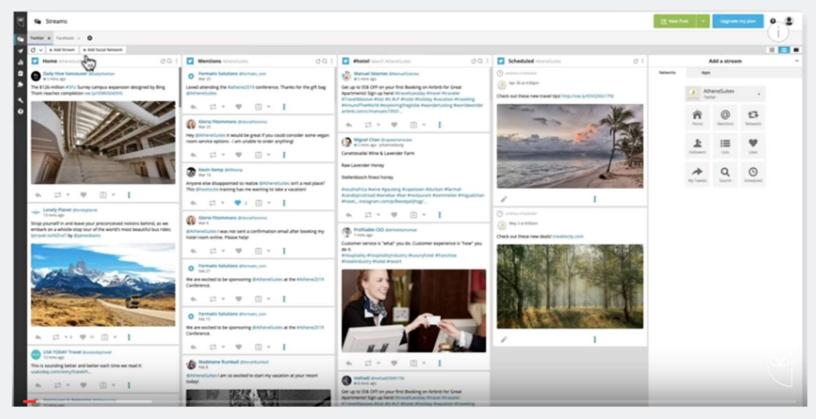






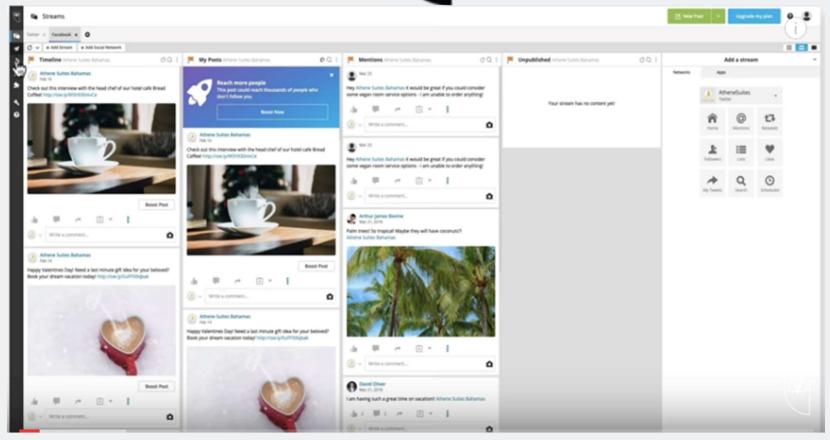








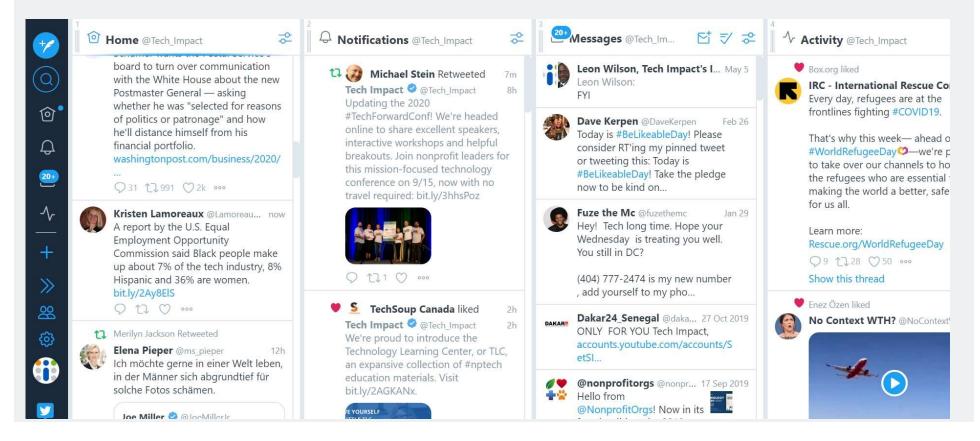








TweetDeck



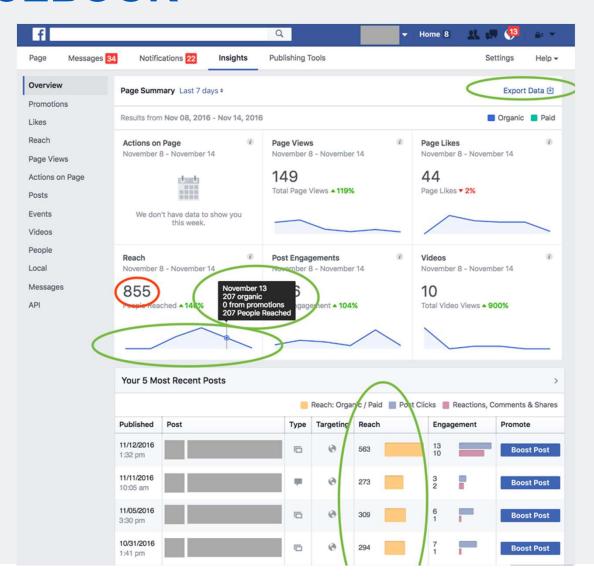














TWITTER ANALYTICS



Tech Impact @ @Tech_Impact

Page ur

28 day summary with change over previous period

Tweets

15

Tweet impressions

22.1K **↓**5.4%



Profile visits

237 14.4%



Mentions

16 ↓33.3%



Followers

37K ↓-114

Jun 2020 • 15 days so far...

TWEET HIGHLIGHTS

Top Tweet earned 1,202 impressions

"We don't want or need to go back to all the ways we did things in the past. How radical we are will depend upon our appetite for bold change." Check out the State of the Sector 2020 report from @NPCthinks.

Top mention earned 88 engagements



#DigitalSkills4Today

@DS4Today · Jun 9

Meet the @Changemakers supported by @sap4good: Take 6! ☐ Former @wef

JUN 2020 SUMMARY

Tweets

10

Tweet impressions 11.7K

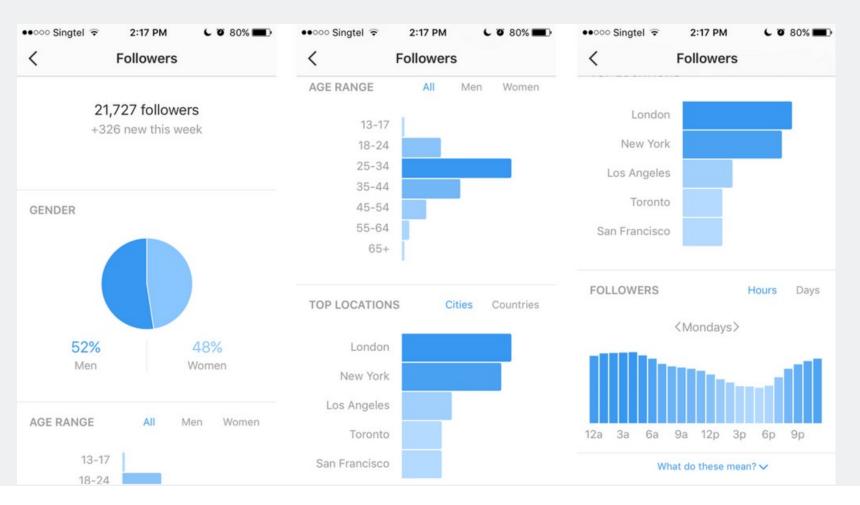
Profile visits

132

Mentions

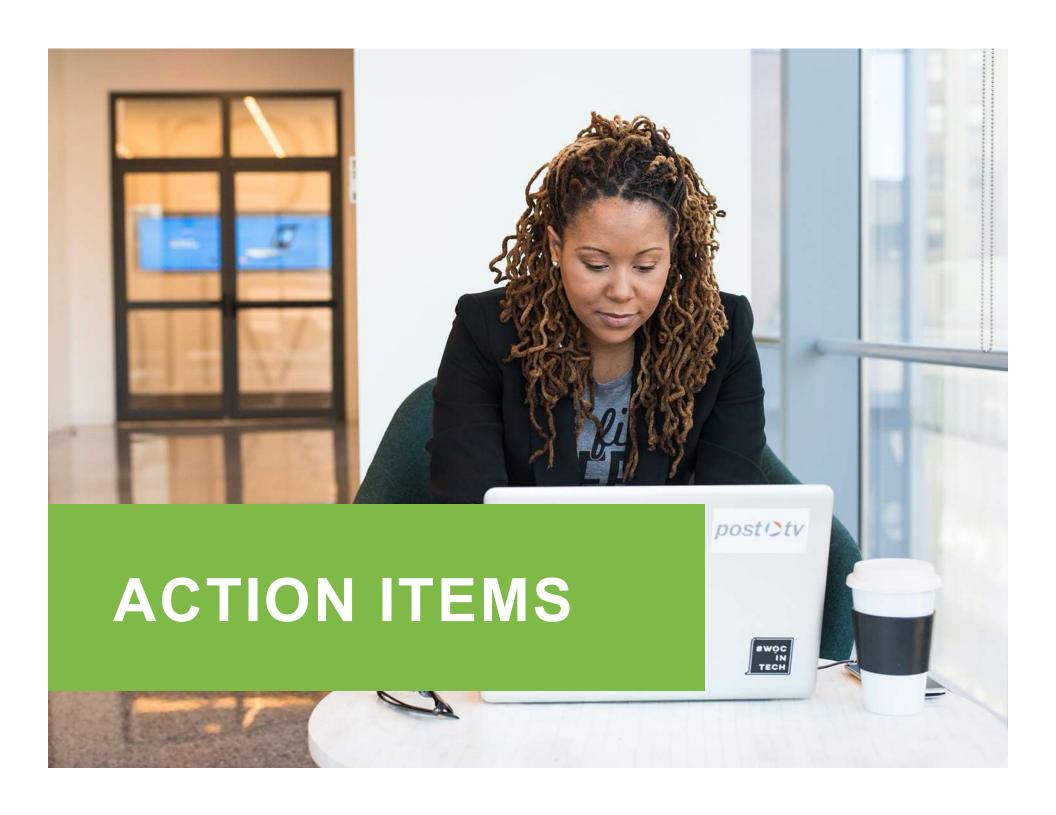
11





Source: falcon.io





YOUR NEXT STEPS

- □ Optimize your website for fundraising
- □ Optimize your donation page(s)
- ☐ Create a campaign plan
- □ Develop your story
- ☐ Understand metrics to track
- ☐ Integrate your campaign across channels
- ☐ Write your campaign report (after)





QUESTIONS?

WE VALUE YOUR OPINIONS. PLEASE COMPLETE THIS EVALUATION OF THE DIGITAL FUNRDAISING SERIES:

www.surveymonkey.com/r/695DW3Z

This link is available on the course page: https://offers.techimpact.org/course-page-nycon





TECHIMPACT.ORG