The Step-By-Step Guide forSTARTING</



Starting a business in Colorado? Begin here.

Congratulations! You've got a winning idea and now you want to make it a reality! But where do you begin? What should you do first? What happens after that? If you don't know all the steps that go into turning your idea into a successful business, fear not. Obsidian HR is here to help.

We've been supporting local businesses in Colorado since 2018. To help you get started with your business, our team created this step-by-step checklist to help you begin.

All that we ask is that you stop and consider us when you get to Step 14.

What's Inside?

SEE IF YOUR BUSINESS IS VIABLE | 02

- → Step 1: Conduct market research
- → Step 2: Write a business plan
- → Step 3: Find funding

ESTABLISH YOUR BUSINESS | 03

- → Step 4: Choose your business structure
- → Step 5: Choose your business name
- → Step 6: Get an FEIN
- → Step 7: File and register your business in the state of Colorado
- → Step 8: Open a business bank account

PLAN FOR YOUR FIRST HIRE | 06

- → Step 9: Decide if new hires are employees or independent contractors
- → Step 10: Choose a health insurance plan and create a benefits package
- → Step 11: Get workers' compensation and TDI coverage
- → Step 12: Familiarize yourself with employment taxes
- → Step 13: Define your work culture

GET TOOLS TO DRIVE EFFICIENCIES | 12

- → Step 14: Find a local payroll and HR provider
- → Step 15: Choose an accounting system
- → Step 16: Identify your professional support network

HOW OBSIDIAN HR CAN HELP YOU | 14



STEPS 1-3: See if your business idea is viable

Step 1: Conduct market research

Get your arms and legs around your market, customers, competitors and suppliers. What's the health of your industry? How is your target customer spending money right now? Who are your competitors and where are they excelling? Where is the gap in your market? How will you source and deliver your products and services? Visit the <u>Colorado Chamber of Commerce</u> to get data and insights to fuel your research and planning.

□ Step 2: Write a business plan

A business plan outlines your business goals and how you'll achieve them. It typically includes sections to describe your company, value proposition, market analysis, organization/ management, revenue projections and scenarios, products/services, sales and marketing approach, timelines and other factors that support the viability of your new business venture. Learn how to write a business plan by visiting the <u>Small Business Association</u>. Or, check out the <u>Service Corps of Retired Executive (SCORE)</u>. Both organizations offer free business counseling and assist with drafting business plans.

Step 3: Find funding

Starting a business can incur a lot of expenses. From branding and marketing, to retail space and critical equipment/infrastructure. Even if you don't have much money, there are several ways to fund your business. Consider the following options and see what's right for you:

- → Self-funding
- → Venture capitalists or "angel investors"
- → Small business loans from local banks
- → Crowdfunding online



STEPS 4-8: Establish your business

□ Step 4: Choose your business structure

The right business structure can bring a lot of value to your company. Some common business structures include Sole Proprietorships, Partnerships, Limited Liability Companies (LLC), Cooperatives, Corporations and S Corporations, just to name a few! The business structure you choose can influence everything from day-to-day operations to business taxes, so make sure to research the ins-and-outs of your options. Read the SBA's <u>Choose a Business Structure</u> to determine what structure is right for your business, or visit <u>The Colorado Chamber</u> to learn more.

□ Step 5: Choose your business name

What's next? Choosing your business name. Think about a name that fits your brand and your values. Once you've come up with a few favorites, visit the <u>Colorado Secretary of State</u> to see if the business name you want is available and not already registered by another entity. Pro-tip: Make sure the social media handles you want are available as well!

Depending on the business structure you select, you may need a DBA ("Doing Business As") as well. DBA is a fictitious name that's different from your business entity name and is sometimes necessary to open a business bank account in certain situations. To learn more, check out this article: <u>Understand DBAs and How They May Be Beneficial to Your Small Business</u>.

□ Step 6: Get an FEIN

Before you file your business with the State of Colorado, it's often a good idea to first <u>apply for a</u> <u>federal employer identification number (FEIN</u>), also known as a tax ID or EIN, from the IRS. This number is important for filing federal taxes, hiring employees, or in some cases, opening a business bank account. Not all businesses need an FEIN. You can use your Social Security Number as your tax ID if you operate as a Sole Proprietorship or LLC with no employees. Learn more: <u>Do I need a Tax ID Number for My Business</u>?

Now what? Get to know what federal taxes you'll be subject to (and when those taxes are due). What taxes you must pay and how you pay them depends on the type of business you operate. To learn more, visit the IRS's <u>Business Taxes</u> site to learn about Income Taxes, Estimated Taxes, Self-Employment Taxes, Employment Taxes, Excise Taxes and more.

3 | Starting a business? Talk to our experts: https://www.obsidianhr.com/contact/



Colorado has a single application that lets you:

- → Register a new business with the Department of Commerce and Consumer Affairs
- → Get a Colorado Tax ID and General Excise Tax license
- → Apply for a Withholding License/ID with the Department of Taxation
- → Get an Unemployment Account Number with the Department of Labor

A) New Business Registration:

An important next step is to register your business and file for necessary licenses, permits and other employer requirements. In Colorado, new business registrations can be filed with the Colorado Secretary of State's office online — they provide a useful <u>video</u> that walks you through what forms you'll need to fill out depending on the type of structure you chose.

B) Colorado Tax ID:

In Colorado, businesses need to get a Colorado tax ID from the Internal Revenue Service (IRS) if they plan on hiring Colorado employees or selling taxable goods and services in the state of Colorado. Your tax ID, like your FEIN, is a unique identifier for your business — like a social security number. It allows you to register for a variety of tax licenses, permits, or business partnerships.

C) Licenses:

In Colorado, there are several business licenses and other applications to know about.

→ Colorado Sales Tax license: The most common license in Colorado is the sales tax license, which is commonly referred to as a seller's permit, vendor's license, or resale certificate. Anyone that receives income from the sale of tangible products in Colorado needs a sales tax license to operate. In Colorado, services are not subject to sales tax.

→ Other state and local license requirements: Depending on your business, you might also need a state license, county-level business license or both. There are also Colorado business licenses for selling specific items or services such as beer, wine, and bingo and raffle licenses.

→ Withholding account: If you plan on having employees, you'll need a withholding license (and account number) in order to file Colorado payroll taxes for your business. A tax withholding takes a certain amount of money out of an employee's paycheck and pays it directly to the government. Employees typically fill out a Form W-4 when they are hired which indicates how much tax to withhold from their paychecks. It's then credited against the employee's annual income tax. If too much money was withheld, employees will receive a tax refund. Or, if not enough was withheld, employees will pay an extra bill.

→ Unemployment account: Similar to withholdings, you'll need an unemployment license (and account number) if you plan on having employees. As an employer, you'll be responsible for paying for State Unemployment Taxes (SUTA tax) and you'll receive a UI account number, sometimes referred to as a DOL account number.

To determine all your licensing requirements, visit the Department of Regulatory Agencies (DORA) site.

□ Step 8: Open a business bank account

A business bank account is not required for every business but it's typically a best practice that will help you separate your personal and business finances and keep your business expenses organized. When shopping around, you'll want to consider a variety of factors, including type of business bank account (checking, savings and/or merchant accounts), monthly fees, minimum balance requirements, ATM access, online/mobile banking capabilities, access to loan options, and more. While each bank has different requirements, you'll typically need articles of incorporation, your EIN or tax ID numbers, business licenses, and other incorporation documents.



STEPS 9-13: Get ready to hire your first employee

□ Step 9: Decide if new hires are employees or independent contractors

There are many types of workers (e.g. full-time employee, part-time employee, seasonal workers, independent contractors, volunteers etc.). Generally, when you bring on a new hire, you'll need to classify them as either an employee (W-2) or an independent contractor (1099). Knowing how to differentiate between the various types is crucial. Failing to comply with applicable laws can have costly consequences. Employee classifications not only impact methods of employee payment and benefits, but impacts tax withholdings and employer taxes too. Misclassifying employees can result in costly fines and back wages for overtime, benefits and more.

Unfortunately, there is no single test to evaluate if a worker is an employee or an independent contractor. However, the <u>IRS offers guidance in three key areas</u> to assess if an independent contractor or an employee. It's based on the degree of control (or independence) a worker has, and the relationship that exists between both parties.

See Figure 1 for more details.

Need More Help with Laws & Regulations?

- 8 Rules to Follow as Your Business Grows
- How to Implement Two Important Colorado Laws



Here is a helpful chart to help you figure out the difference:

Employee:

Nature of work

- → Works at a specific time and place set as determined by employer
- → Generally works for just one company
- → May receive training
- → Uses employer's tools and/or other work-related resources

 \rightarrow Does work that is an integral part of employer's business

→ Is subject to a large degree of control by employer

→ Is generally paid a salary or hourly wages

Benefits

→ Typically eligible for healthcare and other employee benefits

→ Subject to tax withholdings/deductions from employee pay

→ Protected by state/federal law for overtime, minimum wage, employment discrimination

Independent Contractor:

Nature of work

→ Can work whenever and sometimes wherever they'd like

- → Can work for multiple companies
- → Usually trains on their own
- \rightarrow Uses their own tools and resources
- → Controls their own method of work
- → Is often (but not always) paid by the project or on a flat-fee basis

<u>Benefits</u>

→ Not usually eligible for healthcare and other employee benefits

→ Not subject to withholdings/deductions since they pay their own taxes

- → Generally doesn't receive overtime or
- protection from employment discrimination

Learn more: Independent Contractor or Employee?



Pro-Tip: At Obsidian HR, we ensure employees are properly classified and correctly set-up for payroll and benefits based on their classifications. With less administrative tasks to worry about, you can focus on your business and gain confidence that you're doing things the right way.

□ Step 10: Choose a health insurance plan and create a benefits package

Why? This will help you attract employees as you grow your business! In Colorado, there is no state law requiring employers to offer group insurance to their employees. However, there can be penalties for businesses with 50 or more full-time or full-time-equivalent employees who don't offer affordable health insurance coverage to employees.

But employee benefits aren't just limited to health insurance. Benefits are a form of compensation given to employees that's above and beyond their regular salary or wages and can include other things from retirement savings plans to gym discounts or free breakfast on Fridays.

Employee benefits packages vary by company but generally, a benefits package might include access to the following:









Health Insurance

Retirement Savings Account

Life Insurance

Flexible Savings Account



Paid Time Off (PTO)



Pro-Tip: At Obsidian HR, we offer businesses access to affordable healthcare plans not found on the open market. On top of this, we offer employers 401(k) plans and a robust list of voluntary benefits, things like life insurance, accident insurance, cancer insurance, short-term disability insurance, hospital insurance, discounted gym memberships and more! If your employee opts-in, we automatically track benefits eligibility and set-up their payroll to automatically deduct their contributions too.

To learn more read about <u>4 Tips to Improve Your Employee Benefits</u>



□ Step 11: Get workers' compensation and TDI coverage

In Colorado, businesses are required to purchase certain types of insurance the moment they hire their first employee, such as <u>Workers' Compensation insurance</u> (WC). It's also important to know about other insurance like <u>Temporary Disability Insurance</u> (TDI).

→ <u>Workers Compensation</u>: Workers' compensation insurance provides wage replacement benefits when an employee is unable to work because of a work-related injury or illness. It helps employees get the medical and financial support they need, while helping businesses avoid the real cost of an employee's medical expenses and lost wages following a workplace injury or illness.

→ <u>Temporary Disability Insurance</u>: TDI, like workers' compensation, offers wage replacement benefits when an employee is unable to work. Unlike workers' comp, employees are eligible for TDI benefits when they are unable to work due to a non-work-related injury or illness.



Pro-Tip: Hey, guess what? Obsidian HR offers workers' compensation and TDI coverage too! What's even better is that unlike other providers, our workers' compensation plan is pay-as-you-go (no upfront cost) and our rates are very stable (rates don't rise at all, or only very minimally, from year to year). How is that possible? At Obsidian HR, we manage our workers' compensation and TDI programs in-house to keep costs (and risk) low for everyone.



□ Step 12: Familiarize yourself with employment taxes

If you have a business with employees, there are a number of tax responsibilities you must understand and manage. For example, as an employer, you must:

- \rightarrow Withhold federal income tax from employee pay (Form 940)
- \rightarrow Withhold state income tax from employee pay (Form 941)
- → Withhold FICA aka payroll taxes (Social Security Tax and Medicare Tax) from employee
- \rightarrow Pay an equal amount of FICA tax from your business (Form 941)
- → Withhold additional Medicare tax for employees' earning over a certain threshold (Form 8959)
- → File and pay federal unemployment (FUTA) taxes (Form 940)
- → File and pay state unemployment (SUTA) taxes (Form UC-B6)
- \rightarrow File and pay quarterly federal taxes (Form 941)

Here are a couple of additional things to note about employer tax types:

→ Withholding Taxes (federal/state income taxes, payroll taxes, etc.): A tax withholding takes a certain amount of money out of an employee's paycheck and pays it directly to the government. Employees typically fill out a W-4 Form when they are hired which indicates how much tax to withhold from their paychecks. It's then credited against the employees' annual income tax. If too much money was withheld, employees will receive a tax refund. Or, if not enough was withheld, employees will pay an extra bill.

→ Unemployment Insurance Taxes: When an employee becomes unemployed, most become eligible to receive unemployment benefits. These benefits are funded by unemployment taxes, which are paid based on employee wages. In Colorado, employers are responsible for paying the Federal Unemployment Tax (FUTA), which pays for the federal government's oversight of state unemployment insurance programs. Similarly, employers are also responsible for paying for the State Unemployment Tax (SUTA), which funds the payout of unemployment insurance benefits to unemployed workers. This tax is sometimes called SUTA, SUI or UI tax depending on who you talk to.

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Pro-Tip: At Obsidian HR, our goal is to make running a business easier for busy owners. As a client, we'll take certain tax responsibilities off your plate. For example, we'll automatically calculate and withhold federal and state income taxes and payroll taxes (Social Security and Medicare) from employee pay. Not only this, we will prepare and file Form 940, Form 941 and Form UC-B6 on your behalf.



□ Step 13: Define your work culture

There are two main ways company culture is developed. One is by letting it develop naturally by default (this can lead to a positive or negative work environment). The other is by steering it purposefully using culture building tools and programs. The latter is our preferred method.

The first step to building a purposeful company culture (and one your employees can get behind) is by defining your company's values and beliefs. As you define your brand's company culture, here are a few questions to help you get started. What is your overall team-first mission? What is your game plan to achieve this mission? What is expected of each team member?

Next, brainstorm programs and activities that align with your company culture, like team-bonding gettogethers, coaching programs, learning and development initiatives, and more. Once you've hired employees, you can encourage them to take part in building a cohesive team culture by brainstorming additional ideas with you and using them to establish new programs.

Ready to Grow? What You Need to Know

• <u>8 Rules to Follow as Your Business Grows</u>

Have Remote Workers? What You Need to Know

- Two Considerations for Small Businesses & Remote Work
- <u>4 Major Challenges of Remote Work</u>
- 3 Benefits of Remote Work: For Employers & Employees



Pro-Tip: Part of having a healthy work culture is making employees aware of workplace rules and expectations. Having an Employee Handbook is a helpful tool. It provides information about your work policies in a written format. As an Obsidian HR client, our team works with businesses to regularly review and update their existing Employee Handbooks, or we can assist you with building one from scratch as well.



STEPS 14-16: Get tools to run your business efficiently

□ Step 14: Find a local payroll and HR provider

There are many ways to approach payroll and HR for your new business.

Do it yourself

One way is to do it manually and handle all the calculations in spreadsheets. You may save a little money this way but this method is very time consuming and comes with the most potential for compliance mistakes if you're not paying attention to all the details.

Do it yourself with payroll software

A lot of business owners turn to payroll software. It's a more automated and efficient way of running payroll, but this method comes with its own set of downsides. For one thing, Colorado is a very regulated state and some payroll software providers may not be equipped to handle the nuances of doing business and payroll here in Colorado.

Outsourcing it to a local payroll & HR service provider (hint: Obsidian HR)

Another option is to outsource payroll to a local payroll and HR service provider (sometimes referred to as a Professional Employer Organization or PEO). You'll get access to the benefits of automated technology just as you would have if you purchase a payroll software plan. However, you'll also get access to local professionals who will be responsible for handling a lot of these tasks for you. As a payroll service provider (not just software provider), you'll know your payroll consultant by name and can trust them to know the ins-and-outs of running payroll and HR in Colorado.

To learn more, download our guide: <u>The Human Resources Dilemma: In-house, Outsource, or In-Between?</u>

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Pro-Tip: Local payroll providers like Obsidian HR will automatically pay your employees, calculate withholdings and deductions, file taxes and comply with relevant local and federal regulations. Unlike other payroll providers, Obsidian HR does so much more than payroll. Not only do we offer affordable and stable rates on required insurances (i.e. healthcare, workers' comp, temporary disability insurance), we offer numerous value-add services to our clients at no extra costs (e.g. complimentary safety and HR trainings, employee handbooks, hiring/firing guidance, background checks/drug tests, and much more).



Step 15: Choose an accounting system

Before you make an initial sale or service your first customer, you'll need a method of managing your finances. You can tackle these important tasks yourself using spreadsheets, finding an online accounting platform, or hiring a bookkeeper or accountant. In order to operate efficiently, it's the most ideal to have an accounting system that also integrates with your payroll system.

□ Step 16: Identify your professional support network

Surround yourself with individuals and business partners that will have your back through the ups and downs of running a business.

Throughout the COVID-19 pandemic, our responsive service team provided personalized support and expert advice so our clients never had to navigate the ups and downs alone...or miss an opportunity to get ahead. Whether its friends, family or business partners, find people who will stand by you, encourage you when you're down, and rally on your behalf when things get tough.

Did you know? The ROI of a PEO is pretty G.R.E.A.T.

Compared to other small business, those that partnered with a Professional Employer Organization (PEO) like Obsidian HR...

- → Grow 7-9% faster
- → Have 23-32% lower employee turnover
- → Have 30% lower workers' compensation costs

And during the pandemic were...

- → 60% less likely to permanently close
- → 91% less likely to still be temporarily closed
- → 119% more likely to have received PPP loans

*Based on a study from the National Association of Professional Employer Organizations (NAPEO)



How Obsidian HR Makes it Easier to Run Your Business

Starting and running a business can be exciting as well as a bit overwhelming too—especially during the ups and downs of a global pandemic! That's where we come in. Our team of locally-based HR experts comes from a variety of industries in our state and we're backed by over 25 years of experience from our parent company, ProService.

As Colorado's most trusted partner, we handle payroll, employment taxes, healthcare, workers' comp, safety programs, HR, and more (to just name a few) so busy entrepreneurs, like yourself, can focus on doing their best work.

When you choose a partner like Obsidian HR, you don't just get a "human resources services" or some do-it-yourself software. You get an actual team of certified, local HR professionals at a fraction of the cost of a full-time hire.

And not just any team. A team who...

- → Knows Colorado business inside and out to help you navigate uncertainty
- → Helps save you thousands on rich benefits packages that attract top talent
- → Ensures you're compliant with all local, federal and COVID-19 related laws
- → Provides free training to keep your employees and customers safe
- → Takes care of everything HR-related so you can free up internal resources

As Colorado ramps up to recover from the pandemic...we're exactly the kind of **affordable**, **service-oriented**, **all-in-one partner** you'll want on your side.



Everything you need from one partner

Payroll	Business Insurance	Worksite Safety
Pay your team easily. We'll take care of certified payroll, benefits deductions and tax withholdings for you.	Protect your bottom line with affordable healthcare, workers' comp and TDI coverage, only at Obsidian HR.	Keep your team safe and accident free with on-demand employee training at no extra costs.
Risk Management	Labor Reporting	Human Resources
Stay out of trouble with a team of experts that advocate for your needs and shield your business from the unexpected.	Easily manage labor costs with instant reporting that help manage teams and projects on time and under budget.	Check off tedious HR and employee tasks from your to-do list. From hire to retire, we do the heavy lifting for you.

"The people at Obsidian know all our company employees' names and want to make sure they are well taken care of. We now have a partner in HR and a local presence we can lean on. I feel Obsidian is personally vested in our company, and their staff almost feels like ours." - Chris Terch, Co-Founder and COO for Bonfire

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Starting a business? Talk to our experts to see how we can help you succeed.

Book a free business consult

Or call us at (720) 456-3590