WORKSHOP

Getting Started

on Homebot

Learn how to...

- ✓ PERFECT YOUR HOMEBOT BRANDING
- ✓ **POWER UP** INTEGRATIONS & OPTIMIZE YOUR CLIENT EXPERIENCE
- SET UP YOUR WORKFLOW & MANAGE YOUR ACCOUNT
- ✓ START SHARING HOMEBOT

DISCLAIMER: Specific features, including Agent Sponsorship and Power Ups, may vary due to your company's compliance standards. For more information on what is specifically available for your account, please contact customersuccess@homebot.ai, and they will assist you accordingly.



Meet Holly Homeowner

Holly just bought a new home for \$385,000. Follow her journey as she uses Homebot to build wealth over time.



HOME EQUITY

HOME DIGEST

Holly receives Homebot from her loan officer or real estate agent



Personalized home financial data



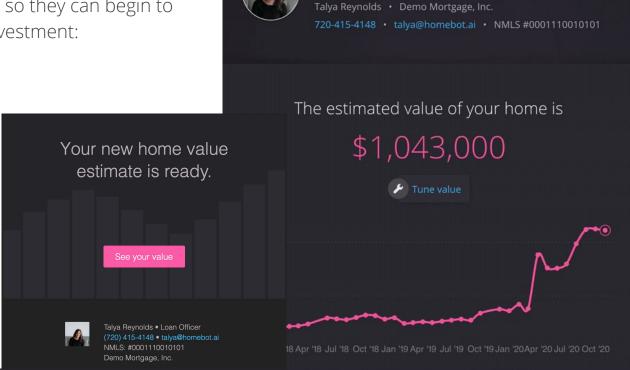
Track home value and equity



Home Value Email

Every ~30 days, your client will receive a dynamic and personalized home value report so they can begin to understand their home as an investment:

- → Track their home value over time
- → Watch their equity grow
- Explore ways to save money
- → Discover opportunities for leveraging their equity



Hi Vince! Here's your current home report and tips on how to

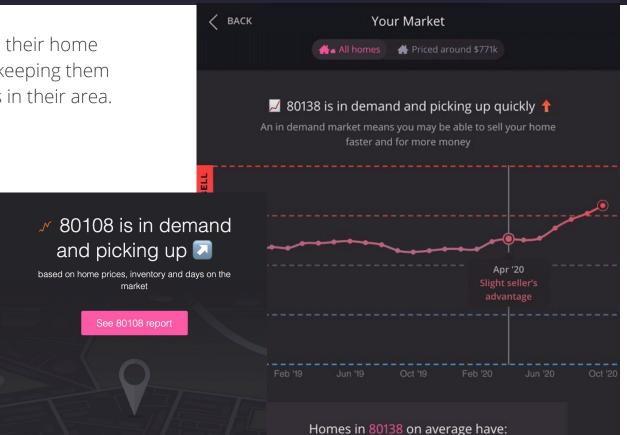
save money. Call or email with questions!

homebot

Your Market Email

Two weeks after your client receives their home value email, they'll receive an email keeping them up to date on the market conditions in their area.

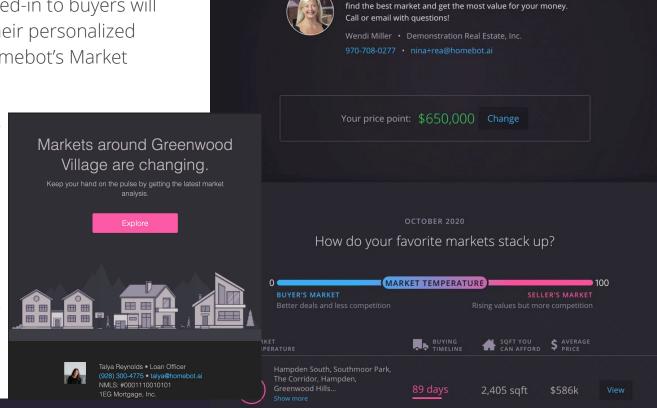
- → Homeowners can compare their home to the local market by price and zip code.
- → Ensure you're the first to know if your client is considering selling (and buying!)



Buyers Report Email

Prospects and homeowners opted-in to buyers will receive an email monthly with their personalized buyer's report and access to Homebot's Market Explorer:

- → Buyers can compare areas of interest, explore their buying timeline, and view homes from Homebot directly.
- → Rich behavioral data is captured in their profile so you can contact your client at just the right moment.



Hi Jean! Here's your latest home buying analysis to help you



Exceptionally Sourced Data

HOME VALUE ESTIMATION

Homebot's data primarily comes from Black Knight, a premier provider of integrated technology, data, and analytics.

Their Paragon MLS service covers a vast majority of the U.S., and their advanced algorithms calculate the estimated values of homes.

Homebot leverages <u>Black Knight's</u> data and public record data to estimate home value.

MARKET DATA

We get market data from a best-in-class data company, <u>Altos Research</u>, and listings data from our trusted partner, Ylopo.

INTEREST RATES

Interest rates are pulled every Thursday from Freddie Mac's national averages. We err on the side of conservative and provide only an estimated rate.

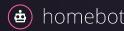
Checklist for Getting Started

- Perfect your branding
- Power Up your account
- Prepare & upload your client data
- Add Homebot into your workflow
- Start generating leads



PART 1

Perfecting your branding

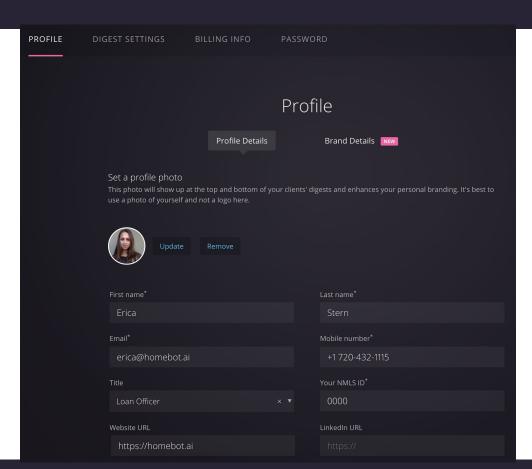


1. Review your profile information

When the Co-Founders of Homebot asked homeowners who they wanted to receive these reports from - they said you.

That's why your branding is front & center for all things Homebot!

- Review your profile information to ensure all of your info is accurate.
- Upload your best headshot or team photo, so the first thing your client sees is a warm smiling face!

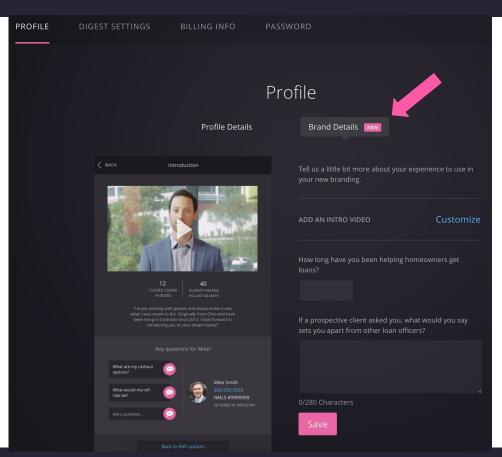


Customize your Brand Details

Enhance your profile with brand details

To attract Real Estate Agent partners and potential clients, include:

- → Total years in mortgage industry
- What sets you apart from other lenders
- Personalized introduction video that will show across your partners co-branded digests.



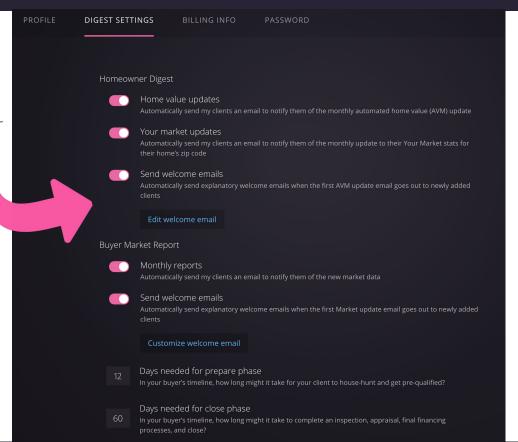
2. Check your digest settings

Next up, be sure to review your digest settings.

By default, Homebot has all your settings turned on so we can automatically nurture your clients monthly.

From your digest settings tab, you can:

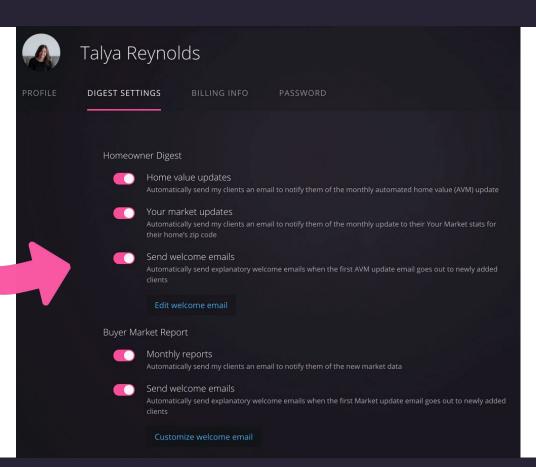
- → Turn on and off automatic emails
- → Update & review your welcome emails
- → Modify the prepare & close phase shown on purchase scenarios.



📤 homeboʻ

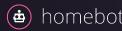
3. Customize your welcome email

Reviewing the welcome email is a significant first step; understand the report's main talking points while also finding areas to add your personal touch.



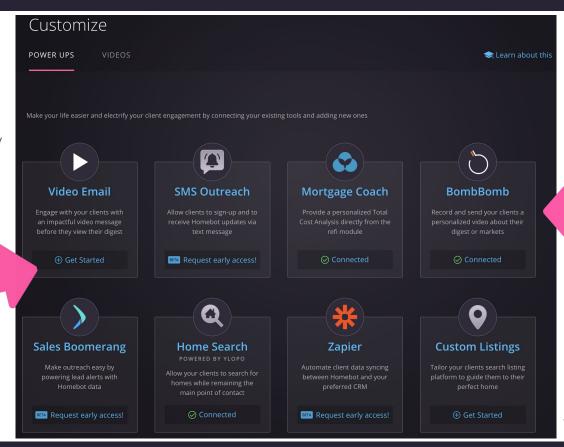
PART 2

Powering up your Homebot



Electrify & Amplify Client Engagement

Electrify & amplify client engagement by leveraging Homebot tools & integrations



Integrate with your favorite tools + take advantage of the ones we made for you!

Please note: POWER UPS may vary by plan and are only available on PRO Email: sales@homebot.ai to upgrade Email: customersucccess@homebot.ai with questions.

Power Up with Mortgage Coach

Take your homeowner empowerment to the next level while furthering your clients down your funnel with Mortgage Coach's total cost analysis.

Clients can compare rates + savings at the click of a button, allowing them to compare options and creating an opportunity for a meaningful conversation.

Note: To enable this feature, you must have a Mortgage Coach subscription.



fter 10 years

estimated

Provide a personalized Total
Cost Analysis directly from the
refi module

Connected



30 Year Fixed

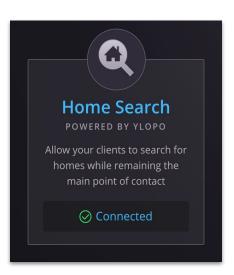
\$25,023

down by \$202/mo

Power Up with Home Search

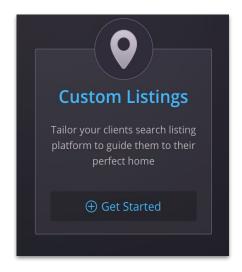
LENDERS

Home Search by Ylopo allows clients to view homes directly from Homebot while storing their data for your eyes only:



REALTORS

Custom Listings allows you to sync your custom IDX with Homebot, keeping buyers in your sphere of influence while they browse properties:

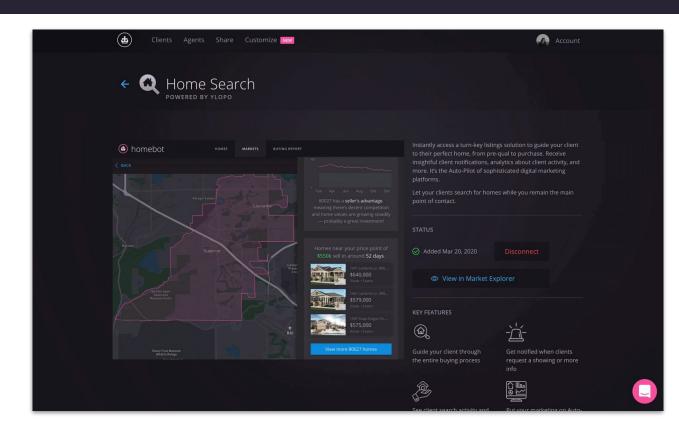


Home Search by Ylopo

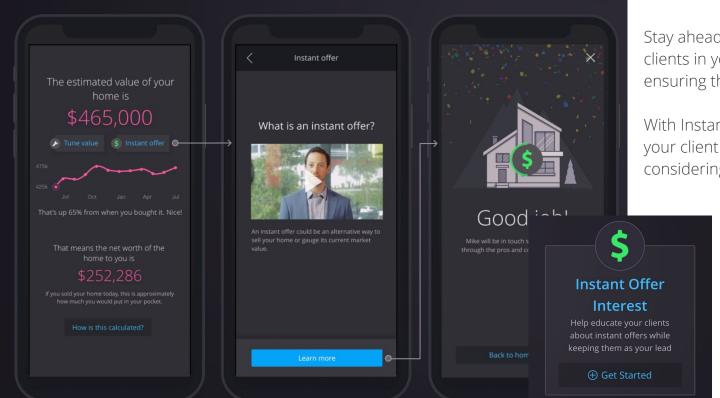
Home Search by Ylopo enables your clients to easily navigate to a custom home search right from their market explorer:

- → Click on the **Customize tab**, activate the *Home Search by Ylopo* POWER UP

 & let it do the rest.
- → TIP: Once powered on, send a video email to your buyers to show them the new feature!



Instant Offer Interest



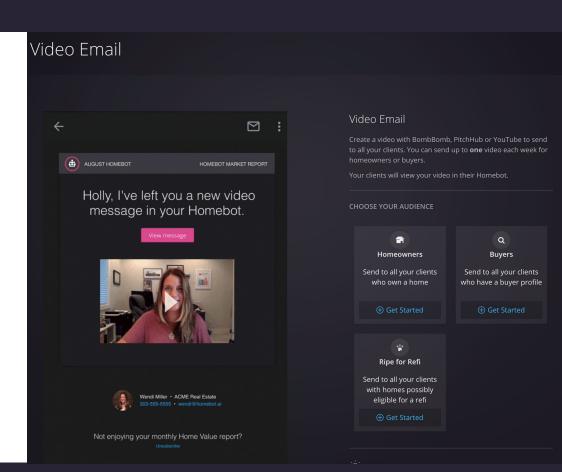
Stay ahead of competitors and keep clients in your sphere of influence by ensuring they hear from you first.

With Instant Offer Interest, ensure your client talks to you first if they're considering selling their home.

Video Email

Engage clients and gain interest using **Video Email**:

- Introduce your clients to the report they'll be receiving
- Call attention to relevant features to capture your client's interest
- 3. Show them how they can use various features to discover important information
- **4.** Follow up monthly and keep clients up-to-date on market trends
- **5.** Call down the list once they've received their video & report
- homebot



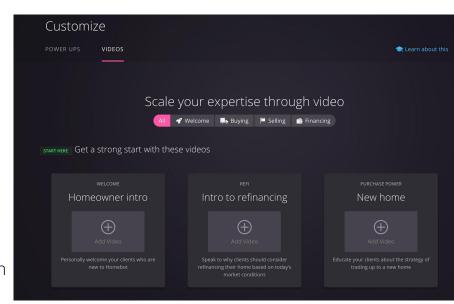
Video Manager

Communicate with your entire database by adding custom videos throughout the Homebot tool.

- 1. Easily scale your expertise
- 2. Set it & forget it
- 3. Position yourself as the expert
- **4.** Weave your brand throughout the Homebot report

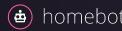
Types of videos that work well with Video Manager:

- Warm introduction videos "I'm here to help!"
- Highlight Homebot features "Discover what you can afford using the equity in your home!"



PART 3

Adding Clients to Homebot

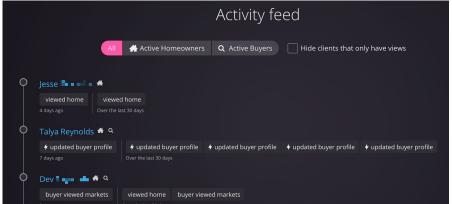


Adding clients to Homebot

By uploading your prospects to Homebot:

- → Clients are automatically nurtured monthly
- → Build a database with rich behavioral insights
- Clients contact you directly, no outreach necessary
- → Plus, Homebot will alert you weekly with your most engaged clients





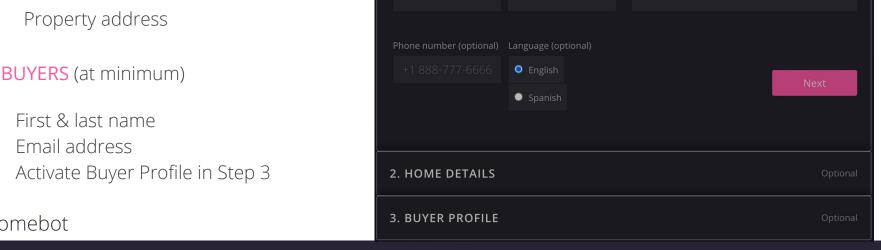
Add clients one at a time

You can manually add clients along the way with just a bit of information:

For HOMEOWNERS (at minimum)

- First & last name
- Email address

For BUYERS (at minimum)



1. CONTACT INFO

Add Clients

Add clients in bulk NEW

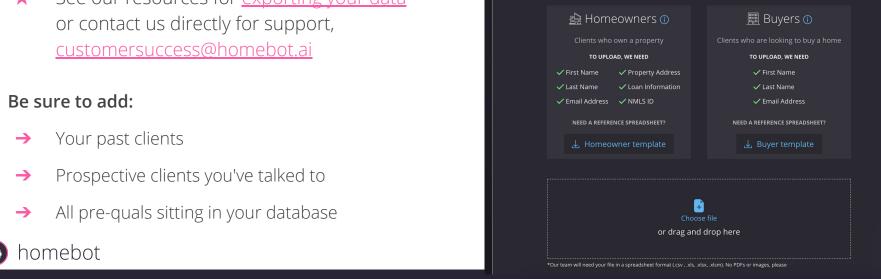
Add one client at a time



Upload your clients in bulk

Whether you're using a CRM or LOS tool to track your client data or leveraging our templates, it couldn't be easier to transfer your clients into Homebot

See our resources for exporting your data or contact us directly for support, customersuccess@homebot.ai



Add Clients

What type of clients are you uploading?

Add clients in bulk NEW

Need help? View Help Article

Add one client at a time

BULK UPLOAD

Homeowner - Required Fields

Required Fields for Basic Import:

- → Borrower First Name
- → Borrower Last Name
- → Borrower Email
- → Property Address
- → Property Zip

A unique email is required for co-borrower to be added (cannot be same as borrower's email)

If you don't have the loan details, Homebot will automatically pull loan data from public records.

Required Fields for Loan Data Import:

- → Total Loan Amount
- → Interest Rate
- → Loan Term (# of Months)
- → Loan Purpose (Refi, Purchase, Etc)
- → Closing Date
- → NMLS Loan Originator ID
- → NMLS Loan Type
- → Lender NMLS ID

We'll use your loan data in conjunction with the public record to populate the most accurate data:

Homeowner - Highly Recommended Fields

These are especially important if you are in rural areas or non-disclosure states.

- → Sold Price
- → Appraised Value
- → Borr & Co-Borr DOBs (MM/DD/YYYY) to activate the reverse mortgage module
- → Monthly Mortgage Insurance Premium
- → Loan Number (can be used in the future when integrating with the Homebot API)

Buyer Fields

Required Fields for Basic Import

- → First & last name
- → Email

Highly Recommended Fields

- → Zipcodes of interest
- → Max Loan Amount
- → Downpayment
- → Max Home Price
- → Preapproved

Additional Fields Available

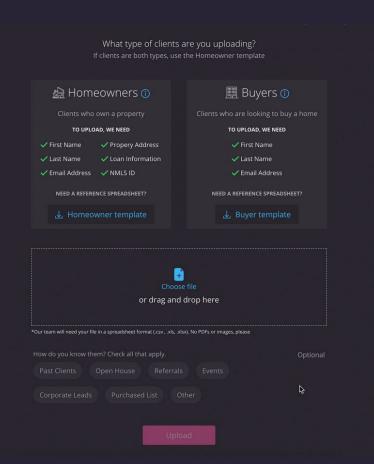
- → Estimated Rate
- → Loan Type
- → Loan Term Months
- → Loan Adjustable
- → Loan ARM Years Initial
- Expires At

Uploading your clients

Once you've prepared your data, all you have to do is drag and drop it into your Homebot account!

Be sure to tell us about your client data, so we can properly import your list to the right area!

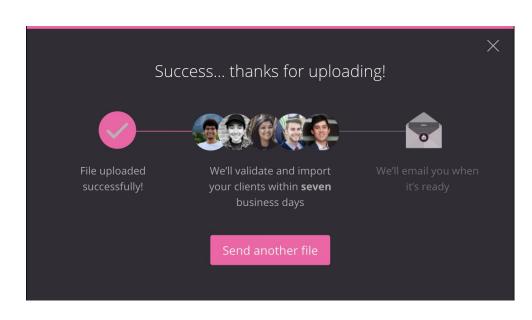




Uploading your clients

Now that your data is prepared and ready to go, you can upload it directly into your Homebot account via .xlx, .xlxs, or .csv

- Our data team will confirm your upload via email
- → Once your data is successfully imported, they'll notify you directly
- → If you have any questions, you can email them directly anytime!



Maintaining Client Data



Strategy #1: Add it to your closing process

Once you have all your closed loans imported, ensure new clients are registered for Homebot once their loan closes.



Strategy #2: Upload on a schedule

Depending on your volume of business, plan to upload your recent closed loans monthly or quarterly.

PART 4

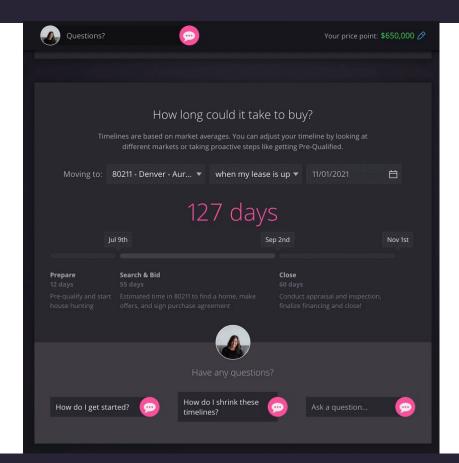
Prepare your workflow



Creating clients for life

Your clients will be able to call and message you at the click of a button - prompting you with a multitude of opportunities to talk to your clients directly:

- Leverage client messages to differentiate yourself from multi-billion dollar competitors.
- Treat every inbound message as an opportunity to connect with your client.
- Align your client's mortgage to their financial goals.

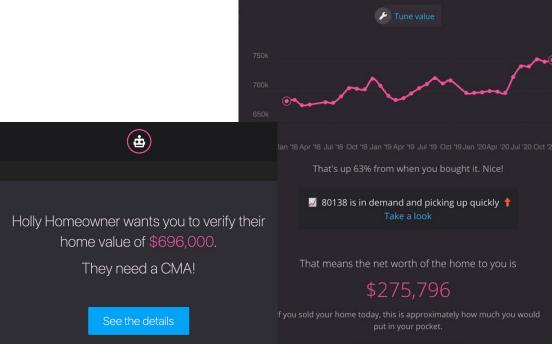


CMA Requests

Homeowners can request a CMA (Comparative Market Analysis) through the "Tune Your Value" feature in their digest.

CMA's are wonderful opportunities to:

- → Strengthen or expand your agent network.
- → Ensure you stay top of mind if the homeowner is making any home changes.
- → Touch base with your client and discuss their goals.



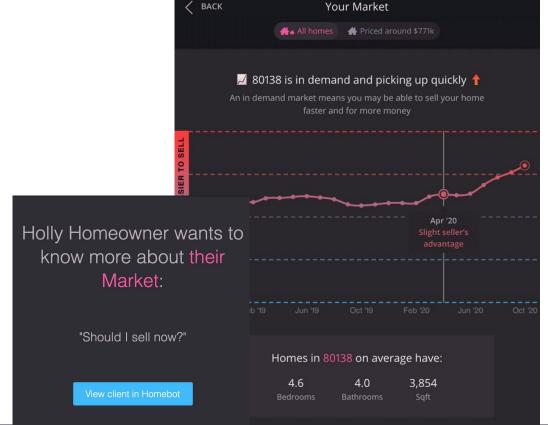
The estimated value of your home is

\$752,000



Market Conditions

- 1. Pick up the phone and call your client
 - See how they're doing & what they have in mind. Is your client considering selling? Do they need a realtor?
 - Get them pre-approved or pre-qualified.
- 2. Strengthen or expand your agent network
 - No realtor? Let me connect you w/ my realtor, who specializes in that area.
 - Have a realtor? Introduce yourself & hand them a packaged hot lead
- 3. Ask for a referral
 - Since your client has found it so helpful, encourage your client to share Homebot with their friends & family.



homebot

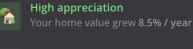
Selling Temperature

Homeowners can better understand their selling position, based on the following factors:

- 1. Home appreciation or depreciation
- 2. Cash position
- 3. Market temperature or demand in the market
 - Clients can reach out to you for more information
 - → Respond by asking if your client is working with an agent or if you can refer someone you trust in your network.



Now might be a good time - You have 3 strong selling signals



Good cash position
You've built around ~\$259k in equity

In demand market
Competition is high, inventory is lov

More details on this

Eric Anderson wants to know more about if they should sell:

"How's the market for buying?"

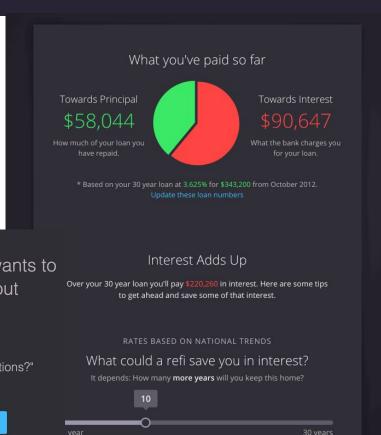
View client in Homebo

Refinancing

Homebot is an amazing conversation starter - providing eligible client's insight into possible refiscenarios

We'll email & text you every time your client requests more information:

- 1. Email your client ASAP
- 2. Provide a detailed estimate with their specific loan rates
- 3. Follow up with a phone call to see if they have any questions



Holly Homeowner wants to know more about Refinancing:

"What are my cashout options?"

View client in Homebot

homebot

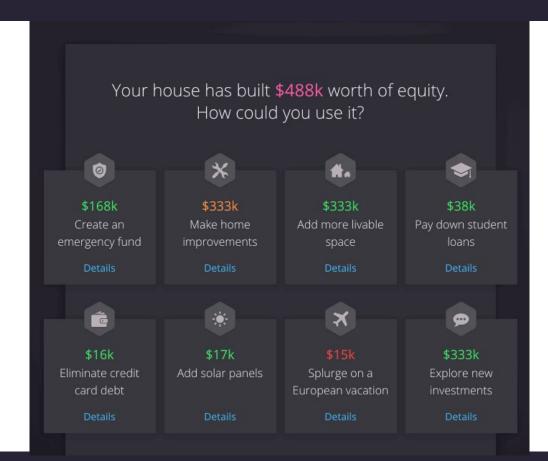
Additional opportunities

Go beyond the call of duty for your clients while generating new referrals.

Review your contacts for:

- → Financial advisors
- → Debt specialists
- → Contractors & green energy companies

Send inquiries to the specialists - when they say thanks, ask them to share Homebot with their family & friends!



Managing Referrals

As your referrals start rolling in, be sure to consider your welcome strategy & if prospects need to be added to other campaigns or resources.

- ★ Pick up the phone and introduce yourself
 - See how they're enjoying the report & if they have any questions.
 - Let them know they can reach out any time with questions.

One of your clients submitted a referral!

Shazam! Chana Homeowner just joined Homebot, and they will be associated with you as their professional. You might want to thank Breanne Cunningham!

Details:

- Name: Chana Homeowner
- Address: 3091 Promenade, 92626
- Email Address: talya+chanahb@homebot.ai

Want to see their home and loan details? Log in and view their digest:

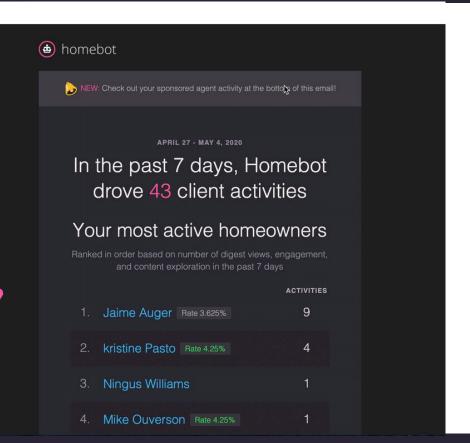
Go to client page



Weekly lead lists

Every week, Homebot emails you a list of your

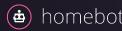
Top 10 most engaged homeowners & buyers





PART 5

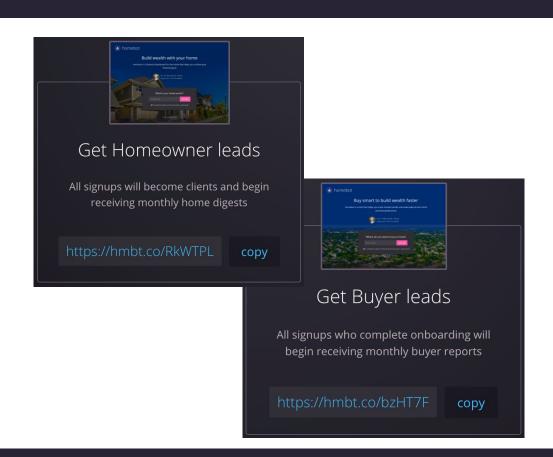
Generating Leads with Homebot



Personalized lead capture page

Available in your **Share tab** are lead capture pages. Use it to add new prospects into Homebot to be nurtured for life.

- → Homebot's lead capture pages are great for open houses, social media, and more!
- Use it as a call-to-action in a lead-generating campaign.



Lead Capture Best Practice

Incorporate Homebot into your (or your partners') top-of-funnel marketing

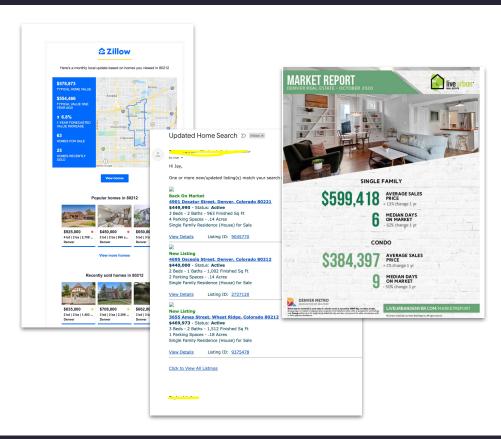
- → Open houses, Real Estate classes: Rent vs. Buy, Saving for purchase, RE-investment
- → Recycle content and coaching on social media
- → Use Homebot as a call for action and a nurture-resource for those leads



Lead Capture Best Practice

Too much technology? Not another email...

- → Integrate your customer experience
- → Put all resources (with descriptions; short videos are best) on your website
- → Activate or tie existing listings-search to Homebot for Buyers
- → If you are savvy, take advantage of Zapier, or manage your lists.
- Ask for help!



Leverage Partnerships

AGENT

Take your reach to the next level by sponsoring agents

	Co-Sponsored Agents	Price Per Agent	Bonus* Agents
Tier 1			
Tier 2			1
Tier 3			4
Tier 4			14

Special pricing may apply if you're on a company account - email customersuccess@homebot.ai for details.





LENDER



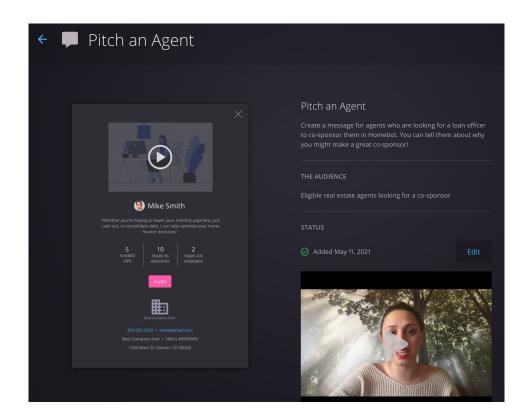


Customize your Co-Sponsorship Profile

Upload a 'Pitch an Agent' video

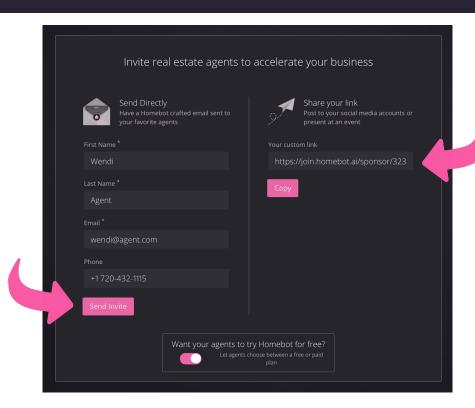
This video will show for eligible Real Estate
Agents looking for a co-sponsor on Homebot

- → Introduce yourself
- → Tell the agent what makes you a great partner
- → Encourage them to reach out to you or let them know you've sent them an invite.



Invite your agent(s)

Enter their information to automatically send them an invite.



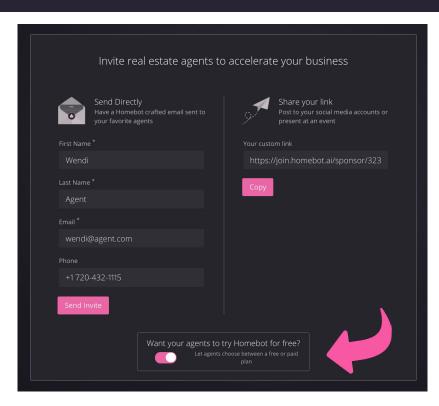
Or, send them your custom link, which they can use to get started.



https://admin.homebotapp.com/agents/invite

BONUS: Agent FREEMIUM

Have an agent on the fence? Want to go wide with your realtor marketing efforts?
With Freemium, agents can test
Homebot for free!



- → Ability to add up to 25 clients
- → Unlimited access to Homebot until they're ready to upgrade
- → Robust onboarding program
- → Dedicated support center & phone support

https://admin.homebotapp.com/agents/invite

Resources for building your agent network on Homebot

Can't find what you're looking for? Let us know here

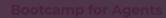






Bookmark our **Agent Pitch Kit** for easy access to resources, shareable content, and agent recruiting strategies!





Send this link to agents who are interested in learning more about joining you on

Homebot for Agents One-Pager

Check out our one-pager to download and share with your agents. Be sure to link to

Homebot for Agents Video Explainer

This short video is great for adding to your presentations on Homebot or sending to an agent partner for a guick explainer.

A Complete Lender's Guide to Homebot

Have you joined our Facebook Mastermind Community? Sign up here.

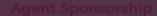






Bookmark our <u>Learning Center</u> for easy access to resources, shareable content, and best practices!





Discover strategies to expand your reach and capture new clients with agent co-

Integrations + Tools

Power up your Homebot by integrating it with some of your favorite tools + discover new ones.



Account & Billing

Need to update your account? Learn how to manage your account settings and subscription.



Have additional questions?

For support with your account - CustomerSuccess@homebot.ai

To upgrade, sign-up, or see a demo - Sales@homebot.ai

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