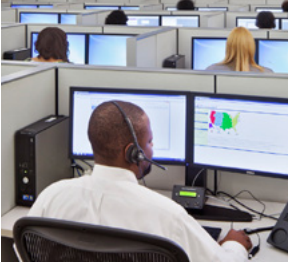


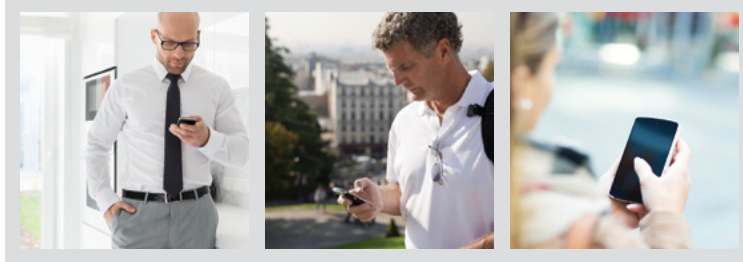
Alert Message® | Priority Group Chat For Your Customers

Alarm monitoring tailored for the reality of how people live their lives.

INSTANT GROUP NOTIFICATION • CHAT WITH YOUR ENTIRE CALL LIST • CANCEL FALSE ALARMS



The monitoring center receives an alarm event



Immediate text message is sent to all authorized account contacts with a link to the Alert Message Web App

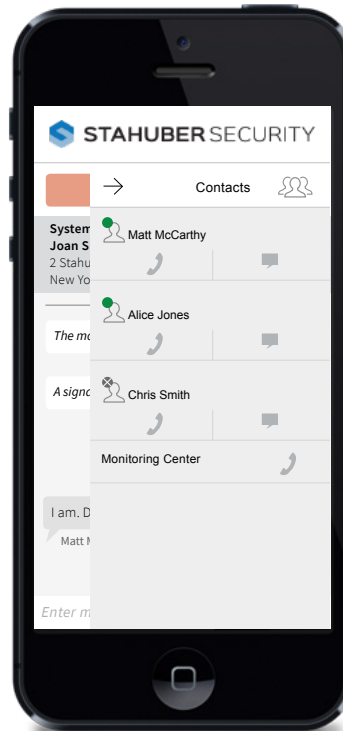
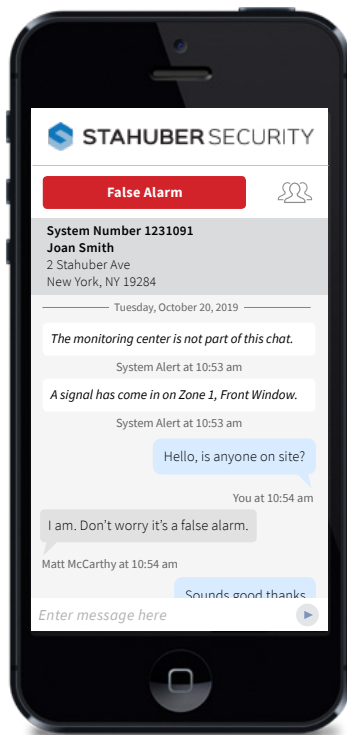
Group chat is initiated to determine how to address the alarm.

Monitoring specialist continues to follow standard protocols until contacted.

One button alarm cancellation with passcode verification

Real-time updates of account activity while chatting

View alarm details to determine the appropriate next step



Know which contacts are currently in the chat

Initiate private phone call or text message with any account contact