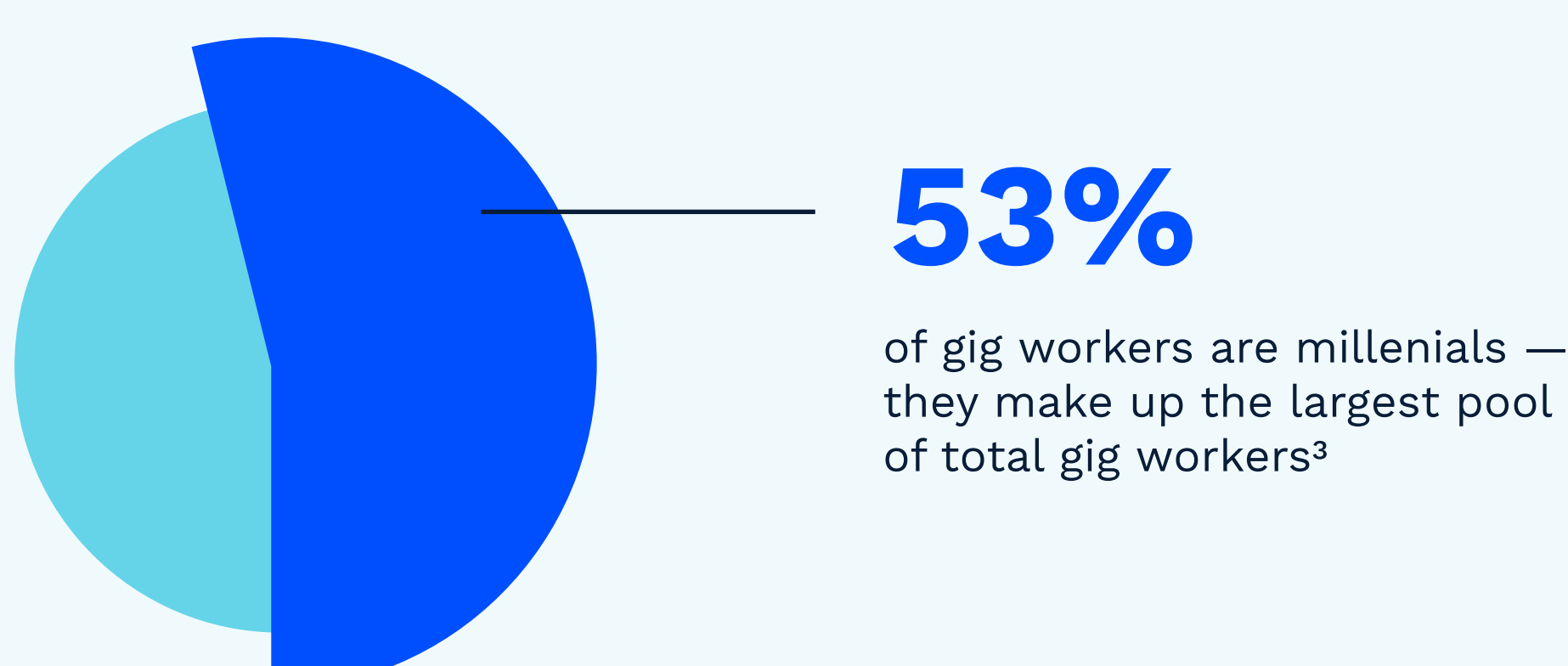
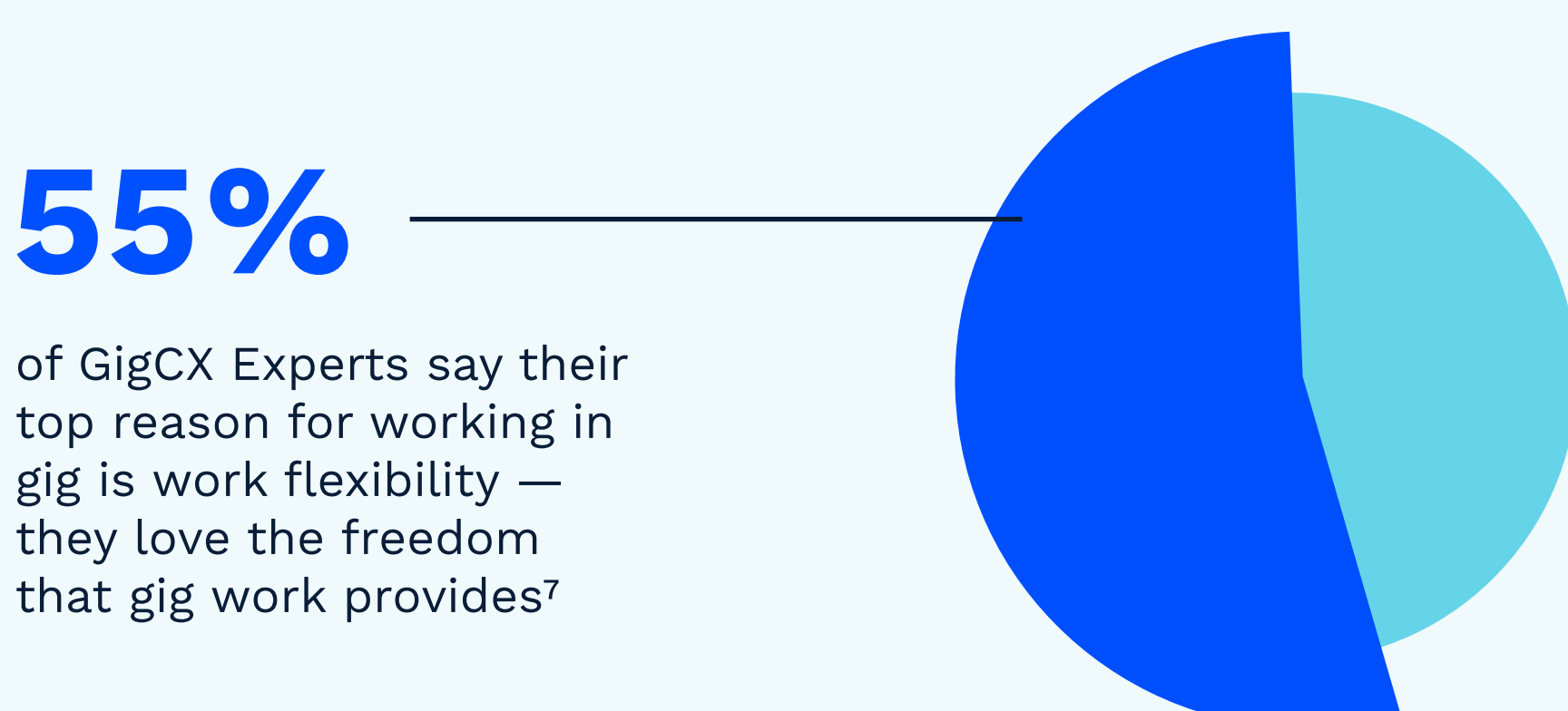
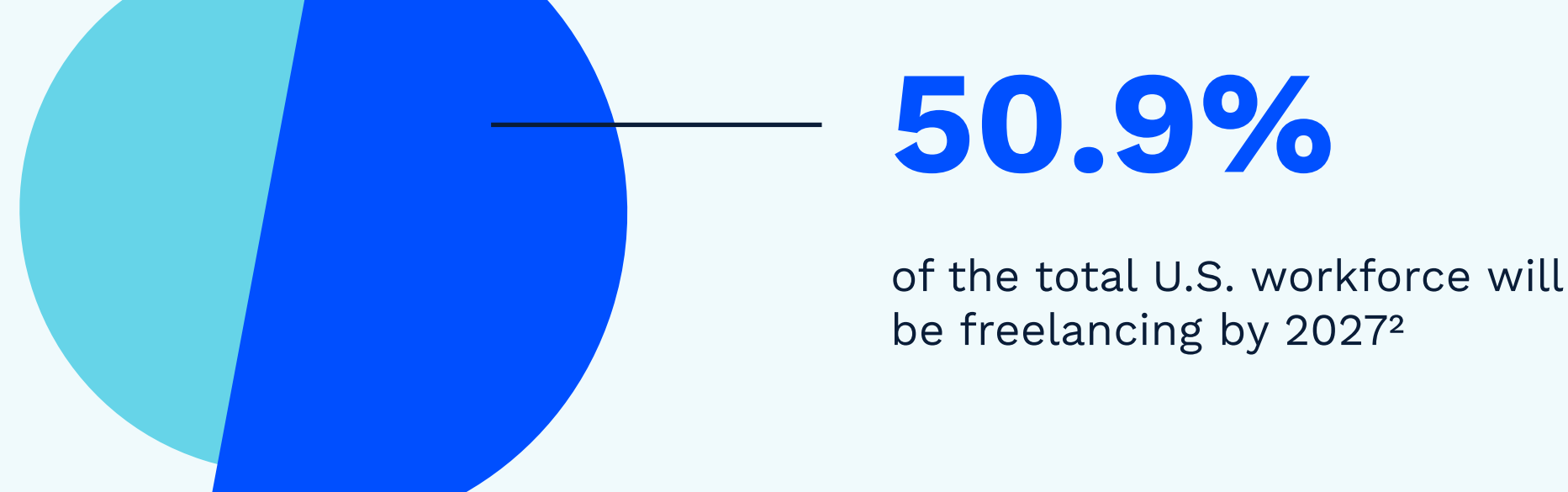
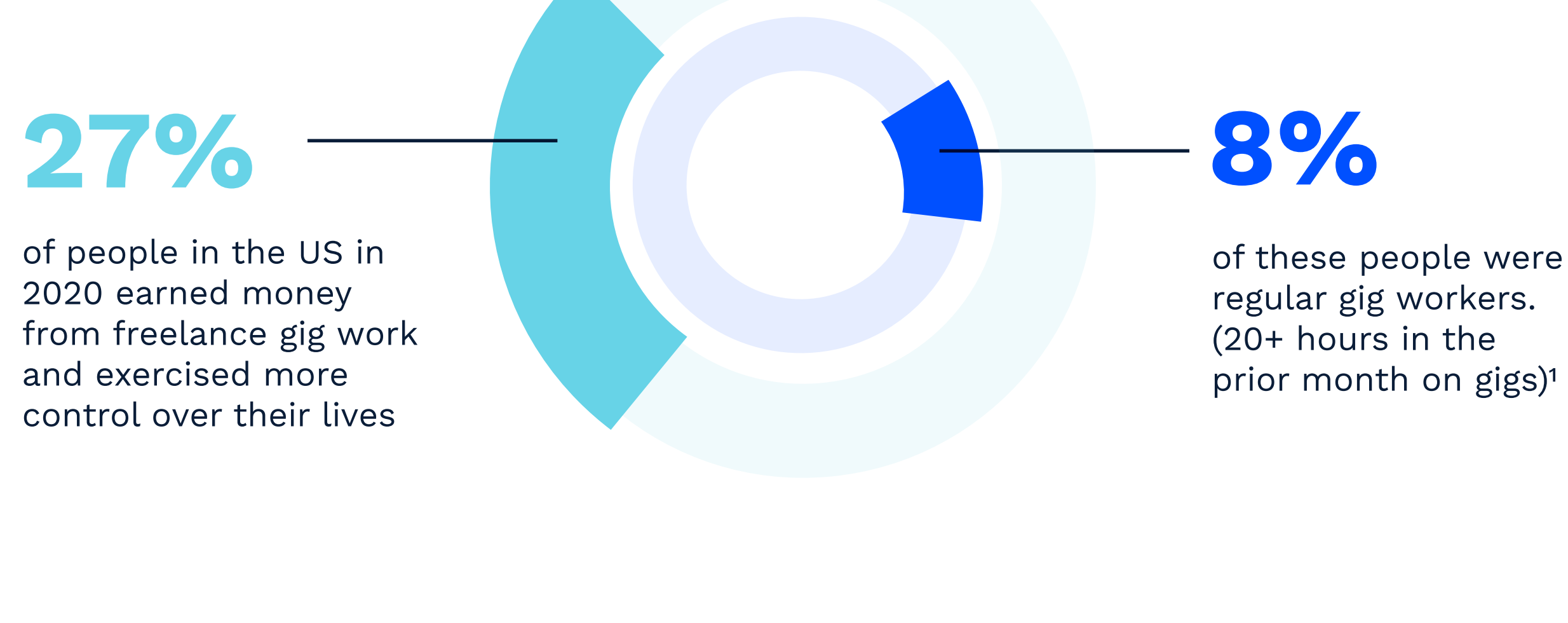
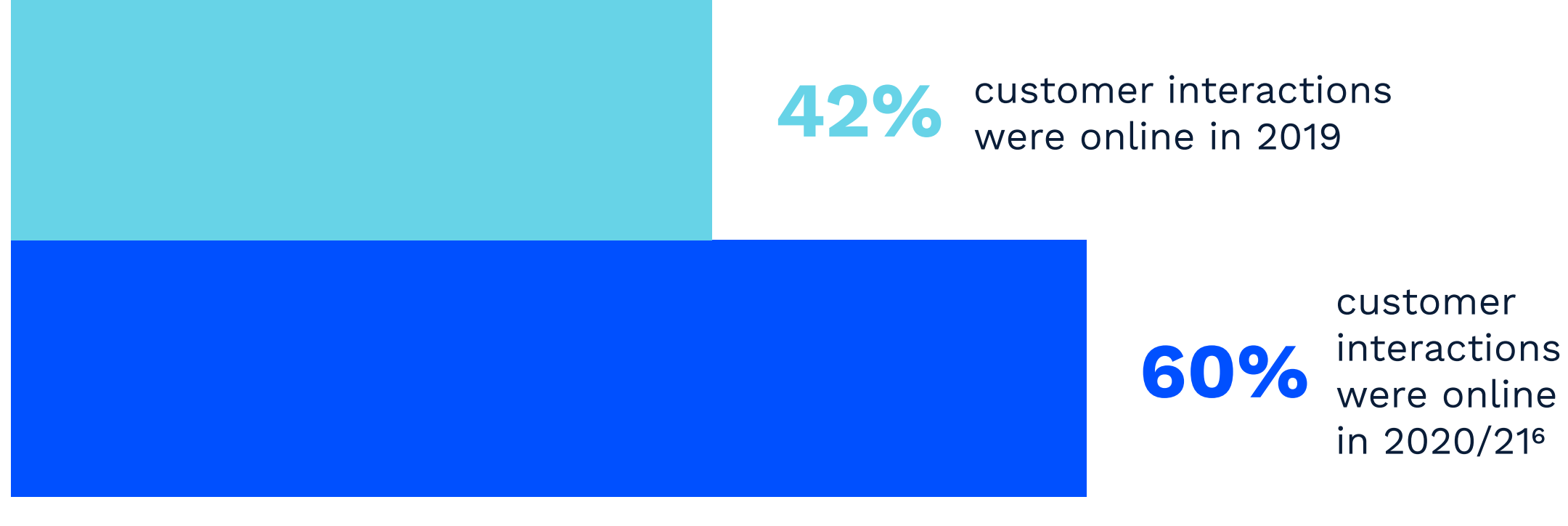


5 Reasons You Need A GigCX Plan

1. Gig economies are growing rapidly and gig working is here to stay



2. COVID-19 accelerated the usage of digital channels - GigCX Experts are perfect for filling this new demand

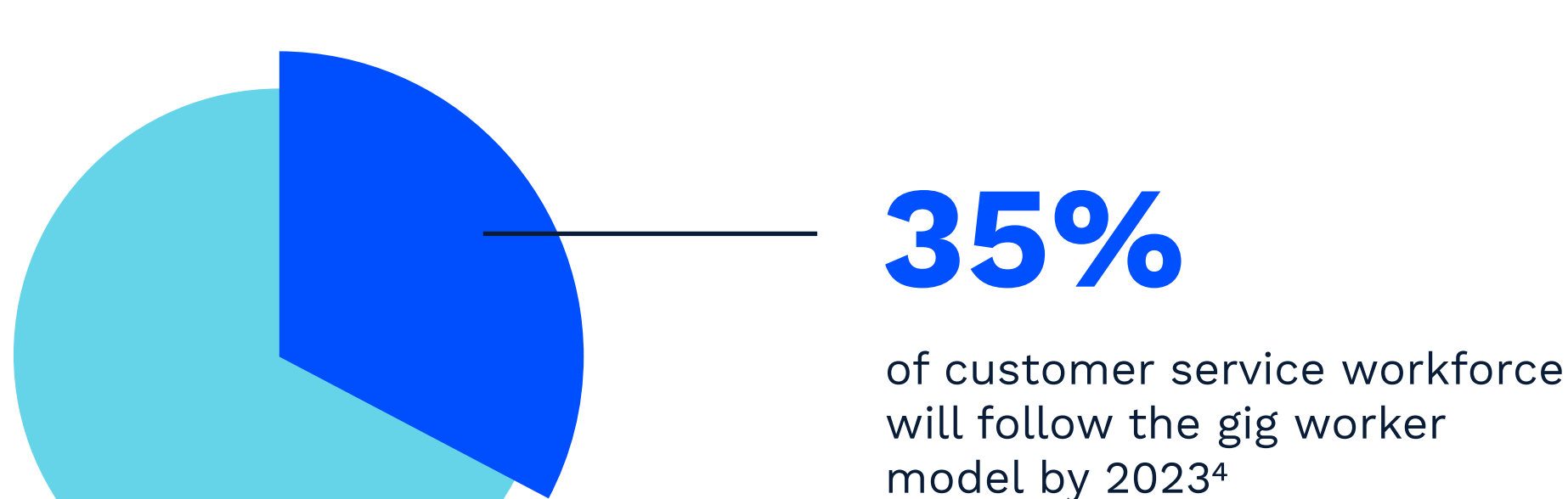


“Gig CX may very well be the next big thing in customer care.”

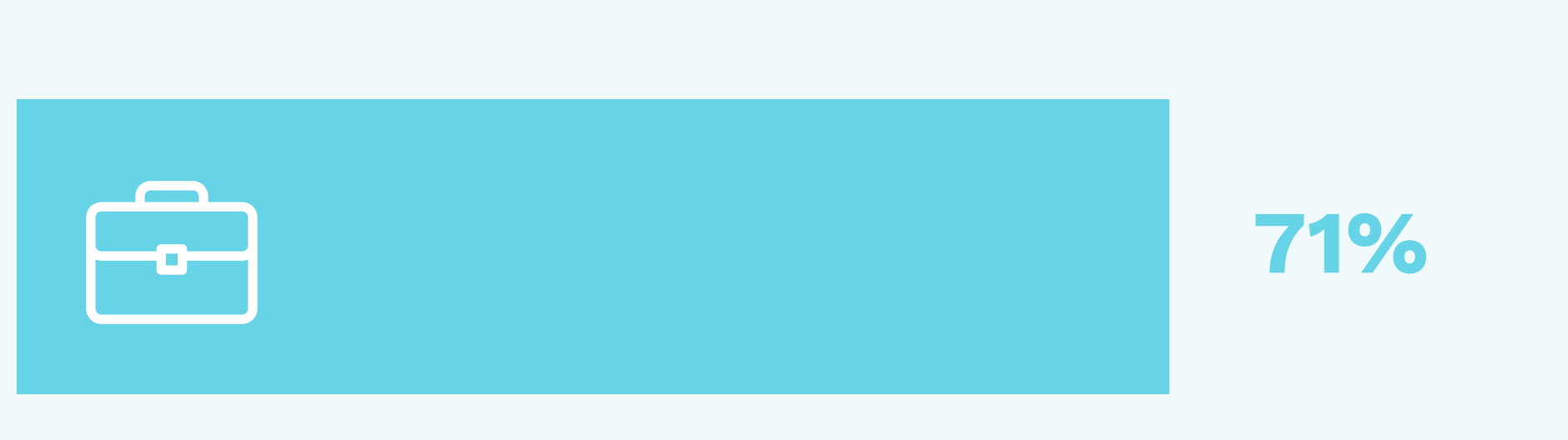
McKinsey & Company, October 2021

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3. Gig economy is a great fit for customer service and other parts of the customer experience



4. COVID-19 normalised work from home for customer service positions



5. GigCX has major benefits for your business

- Non-disruptive
- Quick and easy to put in place in as little as 5 weeks

- Immediate benefits to CX, faster response times (less than 5 minutes), higher CSAT scores (+20%), and happier customers
- More affordable (up to 40% lower cost) than similar services from traditional on-premises or outsourced contact centers, or a work from home model

“Imagine a model with no shifts, no schedules, no attrition and no wait times. That's what GigCX can do for your business.”

Roger Beadle, CEO and Co-founder, Limitless

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What is your GigCX plan?

Despite the benefits of a work from home model to both companies and their employees, companies have found it difficult to find new talent to fill open positions.

GigCX can help fill this gap and give companies the flexibility they need to meet their customers' demands.

Limitless can help you identify areas where GigCX can have a huge impact on your customer experience. Request a demo today to get your free customer experience assessment and GigCX plan.

www.limitlesstech.com/request-a-demo

¹ <https://www.federalreserve.gov/publications/2021-economic-well-being-of-us-households-in-2020-employment.htm> ² <https://www.statista.com/statistics/92593/gig-economy-number-of-freelancers-us/> ³ <https://www.worlde.com/blog/in-the-great-labor-reassessment-gig-workers-are-the-gig-economy> ⁴ <https://www.gartner.com/en/human-resources/research/salesforce/state-of-gig-economy> ⁵ https://www.salesforce.com/content/dam/web/en_us/www/documents/research/salesforce-state-of-the-connected-customer-4th-ed.pdf ⁶ https://www.salesforce.com/content/dam/web/en_us/www/documents/research/salesforce-state-of-the-connected-customer-4th-ed.pdf ⁷ <https://www.gartner.com/en/human-resources/research/salesforce/state-of-gig-economy> ⁸ <https://www.gartner.com/en/human-resources/research/salesforce/state-of-gig-economy> ⁹ <https://www.gartner.com/en/human-resources/research/salesforce/state-of-gig-economy> ¹⁰ <https://www.gartner.com/en/human-resources/research/salesforce/state-of-gig-economy> ¹¹ <https://www.gartner.com/en/human-resources/research/salesforce/state-of-gig-economy>