

MAFSI Barometer Reports Strong Sales in Q2/21 as Manufacturers Struggle to Keep up with Unprecedented Demand

Overall sales in the second quarter of 2021 climbed by $+19.1 \%$ compared to Q2/20. This was even greater than the $+16.1 \%$ advance that had been forecasted for the quarter.

Although not tracked by the MAFSI Business Barometer, reported bookings were far in excess of actual shipments as evidenced by extremely long lead times, late deliveries, raw material shortages, labor issues, and transportation setbacks, all of which have manufacturers struggling to cope with this unprecedented surge in demand.

The breakdown for Q2 overall sales by category is $+32.5 \%$ in Tabletop, $+18.1 \%$ in Supplies, $+17.7 \%$ in Equipment, and $+15.9 \%$ in Furniture.

All regions reported strong advances when compared to the COVID shutdown period of Q2/20. Canada led the way with $+31.6 \%$, followed by the West at $+23.7 \%$, then the Northeast at $+21.2 \%$, and both the Midwest and South at $+15.4 \%$.

The overall forecast for Q3/21 compared to Q3/20 is $+20.7 \%$ continuing the strong advance including regional forecasts from $+26.0 \%$ in the Northeast, to $+20.3 \%$ in Canada, to $+20.0 \%$ in the Midwest, to $+19.6 \%$ in the South, and $+16.8 \%$ in the West.

The expectation is that future activity will start to taper as evidenced by $51 \%$ of reps said they are quoting more this quarter vs. $81 \%$ from last quarter. Also $51 \%$ of reps reported more consultant specs this quarter vs. $56 \%$ of reps reported more specs last quarter.

However, it will take some time for the demand for foodservice products to stabilize as long lead times and escalating prices over-stimulate advance purchasing. Eventually, supply will catch up with demand

The spread of the Delta variant has greatly delayed a return to normalcy, particularly in the areas of corporate dining, tourism, business travel, hotel bookings, and conventions.

A slowdown in restaurant reservations, as well as a decrease of new hirings in the hospitality market are further signs of an upcoming deceleration of the exuberance that has captivated our industry.

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Qtrly Sales Forecast for North America
Q3/21 vs. Q3/20
$20.7 \%$

| Yearly Sales Forecast for North America |  |
| :---: | :---: |
| 2021 vs. 2020 | 2020 vs. 2019 |
| $6.0 \%$ | $3.0 \%$ |


| Quoting Activity for Q2/21 vs. Q1/21 |  |  |
| :---: | :---: | :---: |
| More | Less | No Change |
| $59 \%$ | $11 \%$ | $30 \%$ |


| Consultant Activity for |  |  |
| :---: | :---: | :---: |
| Q2/21 vs. Q1/21 |  |  |
| More | Less | No Change |
| $51 \%$ | $11 \%$ | $38 \%$ |


| Jan San Sales for Q2/21 vs. Q2/20 |  |  |
| :---: | :---: | :---: |
| Equipment | Supplies | Disposables |
| $13.5 \%$ | $14.3 \%$ | $9.4 \%$ |

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Quotation and Consultant Activity
2014-2021

$-80 \%$


 Note: This graph reports the difference between those reporting more activity vs. those reporting less activity.


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|  | Q3/21 vs. Q3/20 Sales Percentage Change Forecast by Region 3rd Quarter 2021 compared to 3rd Quarter 2020 (Jul 1 - Sep 30) |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \text { Northeast } \\ 26.0 \% \\ \hline \end{gathered}$ | South $19.6 \%$ | Midwest 20.0\% | West $16.8 \%$ | Canada 20.3\% |
| 2021 vs. 2020 Overall Sales Forecast by Region Compared to Overall Sales for 2020 |  |  |  |  |
| Northeast 10.4\% | South <br> 6.4\% | Midwest 5.2\% | West $0.5 \%$ | Canada $4.8 \%$ |

2nd Quarter 2021 Sales Percentage Change by Region
2nd Quarter 2021 compared to 2nd Quarter 2020 (Apr 1 - Jun 30)






## NORTHEAST includes the states:

CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VA, VT
SOUTH includes the states:
AL, AR, FL, GA, LA, MS, NC, OK, SC, TN, TX
MIDWEST includes the states:
IA, IL, IN, KS, KY, MI, MN, MO, ND, NE, OH, W. PA, SD, WI, WV
WEST includes the states:
AK, AZ, CA, CO, HI, ID, MT, OR, NM, NV, UT, WA, WY
CANADA includes all provinces and territories in Canada.
*The overall industry sales growth is calculated using a weighted average based on the percentage of the total sales volume for the overall industry represented by the various sales categories: Equipment ( $77 \%$ ), Supplies ( $7 \%$ ), Tabletop ( $10 \%$ ), and
Furnishings (6\%). Market numbers are based on the North American Association of Food Equipment Manufacturers (NAFEM) biennial "Size \& Shape of the Industry" study.

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Equipment Sub-Categories Sales Percent Change by Region 2nd Quarter 2021 compared to 2nd Quarter 2020 (Apr 1 - Jun 30)





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IA, IL, IN, KS, KY, MI, MN, MO, ND, NE, OH, W. PA, SD, WI, WV WEST includes the states:
AK, AZ, CA, CO, HI, ID, MT, OR, NM, NV, UT, WA, WY
CANADA includes all provinces and territories in Canada.
*The equipment sub-category sales growth is calculated using a weighted average based on the percentage of the equipment sub-category sales volume represented by the various sales categories: Primary Cooking (25\%), Refrigeration/Ice Machines (32\%), Storage/Handling (9\%), Serving (16\%), Food Prep (7\%), Warewashing (11\%) from the (NAFEM) biennial "Size \& Shape of the Industry" study. Ventilation not weighted.


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MAIN CATEGORIES

Equipment
Please note: as of Q315, "Thermometers and Temperature Monitoring Devices" (previously in Food Preparation Equipment) are now in Supplies.

Food Preparation Equipment, Janitorial \& Sanitation Equipment, Primary Cooking Equipment, Refrigeration \& Ice Machines, Serving \& Holding Equipment, Storage \& Handling Equipment, Ventilation, Warewashing, Waste Handling Equipment

Barware, Bakeware, Bins, Bus/Tote Boxes, Buckets (Ice \& Wine), Buffetware, Can Openers, Chef Apparel/Shoes, Cleaning Tools, Colanders, Cookware/Pans/Pots, Cutting Boards, Knives/Cutlery Blocks/Sharpeners, Mixing Bowls, Storage Containers, Thermometers/Temperature Measurement/Food Safety, Textiles (Kitchen), Utensils/Tools (Kitchen)

Baskets, Beverage Pitchers/Servers, Candle Holders/Lamps, Candle \& Chafing Fuel, Carafes/Decanters, Chafers, Covers, Dinnerware, Drinkware, Flatware, Glassware/Stemware, Linens (Napkins \& Tablecloths/Covers), Menu Covers, Salt \& Pepper Shakers, Serving Bowls/Plates, Servingware, Trays, Tray Stands

Bars (Stationary \& Mobile), Benches, Booths, Cabinets (Decor), Chairs, Coat Racks, Drive -Thru/PassThru Windows, Heaters (Patio/Outdoor), Hostess Stands, Menu/Message Boards, Railings \& Railings Fittings, Signs/Signage, Stools, Tables, Table Bases, Table Tops, Umbrellas

## SUB-CATEGORIES

Primary Cooking Equipment
Refrigeration \& Ice Machines

Storage \& Handling Equipment
Cabinets, Carts, Conveyor Systems, Covers, Dispensers (non-food), Dollies (Can, Dish, Rack), Food \& Ingredient Canisters \& Containers, Hand Trucks/Utility Trucks, Meal Delivery Systems, Racks, Receiving Scales, Shelving, Work Tables (Bakers, Cooks, Makeup, Prep, etc.)

Beer Systems, Beverage Dispensers, Carving Stations, Coffee Equipment, Display/Merchandisers, Food Dispensers, Food Shields, Heat Lamps, Kiosks/Mobile Serving Units, Salad/Food Bars, Serving/Buffet Lines, Serving Carts, Soda Fountains, Soup Kettles/Servers, Steam Tables/Hot-Food Tables/Bain Marie, Tea Brewers, Warmers

Blenders, Breaders, Bread Slicers, Choppers (Dicers, Graters, Peelers, Non-Bread Slicers), Dough Preparation Equipment, Food Processors, Juice Extractors/Juicing Equipment, Meat Saws, Meat Tenderizers/Marinators, Mixers, Mixer Stands \& Tables, Pasta Makers, Popcorn Carts/Machines, Salad/Vegetable Washers \& Dryers, Scales, Slicers, Timers, Vacuum-Pack Machines

Booster Heaters, Can \& Bottle Crushers, Can Washers, Drainboards, Faucets/Spray
Units/Washers/Hoses, Flatware-Handling/Recovery Systems, Floor Troughs \& Drains, Mats (AntiFatigues, Bar, Rubber, etc.), Pulpers \& De-Water Equipment, Racks (Warewashing/Dishwashing Racks), Sinks, Tables (Dish), Warewashing/Dishwashing Machines, Waste Bins/Recycling, Waste Compactors, Waste Disposal Systems

Appliance Connectors, Grease/Exhaust Filters, Grease Interceptors, Fire Suppression Systems/Fire Extinguishers, HVAC - Exhaust Systems, Fans, Utility Distribution Systems, Ventilation \& Hoods

## Janitorial \& Sanitation Lines

New!
Janitorial
\& Sanitation Equipment

New!
Janitorial
\& Sanitation Supplies

## New!

Disposables

Air Blowers/Carpet Dryers, Air Filtration Equipment, Bathroom Faucets and Faucet Systems, Bathroom Stall Doors, Dehumidifying Equipment, Eye Wash Stations, Pressure Washing Systems, Restroom Partitions/Stalls, Floor Scrubbers, Sinks, Toilets, Toilet Flushing Systems, Urinals

Baby Changing Stations, Brooms, Dusts Mops, etc., Brushes (Equipment Cleaning Brushes, Scouring Pads, etc.), Carpet Sweepers, Vacuums, Floor \& Carpet Care Products, Carts (Janitorial), Cloths Microfiber, Hand Dryers, Mops, Buckets \& Pails, Odor Control Chemicals \& Devices, Paper Towel Dispensers, Soaps and Hand Sanitizers, Soap Dispensers, Stall Storage Systems, Toilet Paper and Sanitary Dispensers

Disposable: Catering Trays and Serving Ware, Cloths Non-Woven, Concession Food Bags, Eco-Friendly Cups, Bowls, Flatware, Lids and Plates, Deli Food Safety Labels, Food Trays \& Lids, Foam Food Cups, Bowls and Plates, Gloves, Garbage Bags, Paper Napkins, Paper Cups, Lids and Plates, Placemats (Disposable), Plastic Barware, Plastic Cups, Plates and Lids, Plastic Flatware, Take-Out Containers, Trash Can Liners

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Many thanks to the firms that participated in this quarter's MAFSI Business Barometer:

| Agences Hamilton Agencies | High Sabatino Associates | Premier Marketing Group, Inc. |
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| Allied Technologies Food Equipment | Hollander Company | Professional Manufacturers Representatives, Inc. (PMR) |
| Anderson Foodservice Solutions | HRI, Inc. | Pro-Quip Foodservice Equipment \& Supplies Incorporated |
| Apex Commercial Kitchen Co. | Kain-McArthur Inc. | R. Henry \& Associates |
| Apex Marketing | Kaufmann McKeown Marketing | Redco Foodservice Equipment, LLC |
| Beacon Sales Group LLC | KBC Specialty Products, Inc. | Schmid-Dewland Associates |
| Bob Waite \& Associates | Kelly-Mincks | Southwest Foodservice Equipment Marketing |
| Celco Inc. | Ken W. Thomson Associates Ltd. | stage KOLSTAD associates |
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| Downing Management | Midwest Professional Reps, Inc. | Total Tabletop Plus |
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