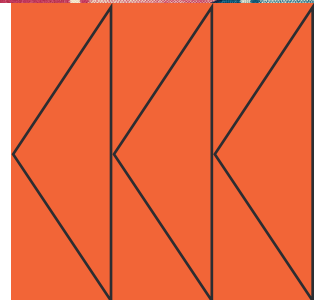


CASE STUDY

THE FGC' SAFE IN STORE PASS

The FGC' Safe In-Store Pass, provided by Intuto, has become the industry-wide online standard for compliance training. Estimates put the savings to the Fast Moving Consumer Goods (FMCG) industry by delivering training online at well over \$7 million and growing.



Background

The Health and Safety in Employment Act 1992 requires all employees to be trained in Health and Safety (H&S). This poses a considerable challenge to an industry such as the FMCG which has a rapidly changing and geographically dispersed workforce, including many temporary workers.

The cost of providing H&S training through face to face workshops is significant, requiring time out from work to attend and disadvantages workers outside the main centres where sessions are held. In addition it can be unclear whether workshop attendees have attained an adequate level of knowledge from the training due to a lack of standardised testing

The challenge

A streamlined system was needed to reduce cost of training and set a standard quality outcome for the training

The solution

The New Zealand Food & Grocery Council (FGC), representing New Zealand manufacturers and suppliers in the FMCG industry, sought a better way to deliver this H&S compliance training.

Partnering with Intuto and bringing together big names in the FMCG industry, including Progressive Enterprises, Foodstuffs and The Warehouse, an endend solution was developed to deliver this training online industry wide.

The new approach enabled participation from any computer with an internet connection, standardised testing and certification all via a straightforward online platform.

intuto.com

Intuto, the training platform of choice for 1000's of people each year.

In order to receive their Safe In-Store Pass, and if relevant the Food Handling approved pass, employees are required to gain over 80% in the online assessment, which is tracked against their record of learning. The requirement for this high pass mark helps to ensure that an employee has actively learned from the online course and understands the principles of H&S in the workplace.

Upon successfully achieving the required test score Intuto manages the production of an individual photo ID card for each employee.

Results

The programme has been running since 2008 and more than 35,000 employees have successfully gained the Safe In-Store Pass to date. As well, a growing number of companies are rightly claiming to be 100% health & safety compliant, which means more and more staff, colleagues and the public when shopping are safer and better protected than ever before.

Given this level of uptake, estimates put the saving to the industry, in time and cost, at well over \$7 million. As the programme and level of compliance continues to grow this saving will continue to increase in the FMCG industry for the foreseeable future.

‘Re: the Safe In-Store Pass System,

I am finding it a far better system to use than the previous one. It is so easy to use and if I need to get someone to do the course quickly I can do it in a matter of minutes. Previously I had to wait until there was a course available and then had the hassle of booking staff on to it. Staff living out of the main centres sometimes had to wait ages to sit a course and also travel to do it. It is great, quick, easy and efficient.’

Julie Britton, The Hub Retail Solutions



‘The relationship we have with Intuto is great. Our Merchandisers and Taste Testers complete the courses online at their own pace and we have not experienced any problems with this. We have found Intuto easy to deal with and very obliging. If we have any queries we email Natalie, our Customer Service person, and the problem gets solved in a matter of minutes. Thank you Intuto for such a great service.’

Lois Barham, Prolife Foods

Email support@intuto.com or visit
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