1. **SaaS growth**
   Enterprises are rapidly adopting SaaS-based tools to ensure productivity and business continuity during these disruptive times.

2. **Data loss**
   Data loss is more common than ever, even small incidents can impact day-to-day business and profitability.

3. **No guarantees**
   Microsoft 365 guarantees the availability of your data, but not the protection of it.

4. **Accidental deletion**
   SaaS providers offer DR against data center outages, but do not guarantee against accidental deletion, virus or malware, hackers, or ransomware attacks.

5. **Who’s responsible?**
   Every SaaS provider explicitly calls out that clients are responsible for protecting their own data.

6. **Recovery matters**
   Microsoft 365’s native recycle bins and version histories are not true backups. They don’t allow internal IT organizations to control backup and recovery.

7. **Archiving**
   If a hold isn’t placed on a mailbox before it’s deleted, the mailbox contents will not be preserved or discoverable after 30 days.

8. **Email restoration**
   Without a third-party service, point-in-time restoration for your Exchange server is not in scope. In case of a ransomware attack, or accidental deletion, you would not be able to roll back your inbox.

9. **Security & compliance**
   It’s key that your data is compliant - encrypted and ideally backed up at a secondary location to the SaaS provider’s data center.

10. **The solution**
    NetApp SaaS Backup for Microsoft 365 is an agentless, all-in-one cloud-based service with nothing to download or install.

As the adoption of SaaS offerings continue unabated and production data moves to the cloud, Microsoft 365 is the foundation of many organization’s business-critical operations on a day-to-day basis. The ramifications of compromised Microsoft 365 data range from inconvenient to disastrous.

**Learn more**