



**TO: Jacaranda Trace Club Members**  
**FROM: Gail Chase**  
**DATE: August 31, 2020**  
**RE: COVID-19 /Coronavirus Update #42**

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It has now been one hundred and eighty six (186) days of COVID-19 testing, quarantine, self-isolation, and countless life changes as we all have adapted to this ever-changing world during the pandemic.

Management is continues to regularly review the local COVID case numbers and positivity rates. The numbers have been steadily decreasing and remain below a five percent positivity rate. We keep this science and data at the forefront as we slowly and methodically progress towards lifting restrictions. We know that the best way to keep us all safe is to remain vigilant and make any changes to protocol in phases.

**As of the time of this memo, we have no Club residents having tested positive or presumptively positive for COVID-19. This is a great testament to all of you and to the team.**

Based on current local and state numbers, we will be phasing in Tableside Dining Service for both the Grill and the Magnolia (Main) Dining Room.

**Dining – Residents Only/No Guests**

The Magnolia Dining Room and the Grill will partially reopen for tableside service for lunch and dinner beginning Tuesday, September 8<sup>th</sup>. We will offer dinner tableside service Monday through Friday in the Magnolia (Main) Dining Room only. The Hibiscus Room will remain closed. Reservations for dinner will be available for residents at 5 p.m. and 6:30 p.m. Seating will be limited to 30 residents (no guests) at each seating. Reservations may be made by calling the Dining Podium at 941-408-2027 two days prior to your reservation. There will be no standing reservations and no walk-ins. There is a limit of three reservations per resident, per week to allow access to as many residents as possible. At all meals, temperatures will be taken before you are seated, and we will have hand sanitizer for your use before entry to the dining room. Attire will be *Hibiscus Casual* for dinner.

Lunch tableside service will be Monday through Friday in the Grill. Reservations can be made by calling 941-408-2027 by 10:30 a.m. that day. At all meals, temperatures will be taken before you are seated, and we will have hand sanitizer for your use before entry to the Grill.

**All current To Go Orders for Pick Up and Delivery protocols will remain the same.**

**Tablesides Service Protocols:**

- **Lunch in the Grill will be available at 11:30 a.m. and close at 1:30 p.m. Reservations are made by calling 941-408-2027 by 10:30 that day.**
- **Dinner: two seatings - one at 5 p.m. and one at 6:30 p.m. Reservations are made by calling 941-408-2027 two days prior to your reservation.**
- **You will not be seated without a reservation.**
- **There will be no standing reservations and no walk-ins.**
- **No tables larger than four residents.**
- **We will not seat anyone together unless requested to do so (up to four residents).**

*Dining in the main dining room is an option and meal delivery and pick up will continue as is current protocol until we are returned to full operation.*

Please remember participation in the reopening of dining services is voluntary. We realize most of us perceive ourselves as a family and tend to function as a unit. If one of us puts ourselves at risk, everyone in our family unit is at risk. It is important we all remain vigilant and practice the protocols that have kept us all safe to this point.

All other protocols remain in place.

As always thank you and let's take care of each other.

GC:ljm