



TO: All Jacaranda Trace Residents and Family Members
FROM: Gail Chase
DATE: July 31, 2020
RE: Coronavirus Update #38

As we have promised to remain transparent throughout the COVID-19 pandemic, we are informing you we have our **first positive resident case of COVID-19 in Independent Living**. The resident is currently asymptomatic and will remain quarantined within their condominium unit while receiving support from family and as appropriate from our staff.

Based on the information we have; we do not believe there has been any exposure to any other residents, nor staff. Our staff have not and will not have direct care contact with this resident. Until our resident has recovered, our clinical team will remain in constant contact with the family to assist with medical care as needed.

All staff continue to follow best practice infection control procedures and wear masks at all times. All high-use areas continue to be cleaned with antibacterial/antiviral disinfectant on a routine basis.

Our state numbers continue to climb; therefore, we have no immediate plans to make changes in our current operations and restrictions. A synopsis is listed below.

Food Service

- In-person dining venues will be closed. All meals (lunches and dinners) will be available for pick-up or delivery to your unit. **There is no charge for delivery, and we have continued the discounted dining packages.**
- Pre-packaged “grab and go” continental breakfast items will continue to be available for pick-up from 7:00 a.m. to 11:00 a.m.

Activities

- We will continue large venue exercise classes and Bingo in which masks are worn and social distancing can be maintained (JT Auditorium). The exercise classes are limited to 10 people and Bingo to 20 people.
- The Pool and the Fitness Centers remain open to residents only. Please remember to socially distance and wear your mask.
- Bridge groups and classes, as well as any other events in which social distancing cannot be maintained will remain suspended.

Contractors/Movers

Due to commitments made to new buyers, work may need to be completed in some units and move-ins/move-outs may need to occur during this restriction period:

- All outside vendors are required to provide proof of a negative COVID-19 test result not more than five days old before they can enter the property.
- All vendors are required to wear masks at all times.
- One elevator will be locked down for use by the movers from the garage to the unit.
- Following the move, the elevator will be thoroughly cleaned and disinfected.

Maintaining your health and safety and the health and safety of our staff is always our top priority. We have learned the best way we can all slow the spread of the virus is to restrict close personal interaction with others, frequent hand hygiene and to wear a mask when in the common areas. Please continue practicing these mitigation efforts for your safety and that of your neighbors.

We will continually re-evaluate the community cases of COVID-19 and adjust our procedures based on any decrease or flattening in the number of cases.

Please do not hesitate to contact me with any questions and stay safe.