



**TO: All Jacaranda Trace Club Members and Family Members**  
**FROM: Gail Chase**  
**DATE: January 27, 2021**  
**RE: COVID-19 /Coronavirus Update**

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As we continue to be transparent and keep you updated throughout the COVID-19 pandemic, we are writing to inform you that two staff members have tested positive for COVID-19. One works in the Assisted Living (AL) and one in the Concierge Department. The staff member in the Concierge Department was interviewed and did not meet the standards as set by the CDC for exposure criteria to residents or fellow staff members. The Concierge staff member is recovering at home with mild symptoms.

As has been our practice, contact tracing was immediately conducted related to the AL staff member to determine possible exposure to residents and fellow staff members. It was decided to test all AL residents as this staff member had multiple responsibilities in the provision of resident services. The tests were conducted yesterday and results were received late last night. All staff tests returned negative; however, six AL residents have tested positive for the virus. One is in the hospital with respiratory issues and remains in stable condition. The remaining five residents are stable and at this time two have mild symptoms. All five residents will remain in isolation in their unit until a negative test result is received.

We have equipped all staff with personal protective equipment and our Administrator, Angela Taylor LPN, will be in her office on the unit to oversee the care of the residents. We are checking everyone every hour and will conduct clinical assessments of temperatures, oxygen levels and general health conditions at least twice per shift. We remain optimistic everyone will continue to convalesce to a positive outcome.

The Agency for Health Care Administration (AHCA) and the Department of Health have both been notified. We discussed our plan of action with AHCA and they were in agreement with our stated protocols as it relates to the care of our residents in that unit.

Per the Governor's Emergency Order we will restrict visitation in the Assisted Living Facility until we experience fourteen (14) continuous days without a positive case of COVID-19. We will keep you updated as we monitor and re-test our residents at the appropriate time. Notification will be made once visitation may resume.

As for our staff, we continue to monitor them daily before their shift and test them with a PCR COVID test on a routine basis. Our commitment remains to keep you well informed.

Thank you for your continued support and understanding. Stay vigilant and stay well.