



TO: All Jacaranda Trace Club Members and Family Members
FROM: Gail Chase
DATE: January 29, 2021
RE: COVID-19 Update

In our continued commitment to remain transparent throughout the COVID-19 pandemic, we are writing to inform you that we have had two staff members test positive for COVID-19. One staff member works in the Housekeeping Department and the other works in Fitness/Wellness. Both staff members are doing well, experiencing mild symptoms only. Contact tracing was immediately initiated in both instances and all known impacted residents and/or staff have been contacted.

As the Fitness/Wellness team member also provides hair care services, we have several residents who will remain in their homes, isolating, pending receipt of a negative COVID-19 PCR test.

The housekeeping team member who tested positive does not clean resident homes, therefore no residents were identified as potentially exposed. The housekeeping staff that work with this team member will be provided N95 masks as a precautionary measure and will be re-tested on Monday out of an abundance of caution.

As all applicable staff were tested on January 28, 2021, we will follow up with a subsequent memo should it be required.

As always please feel free to reach out should you have any questions or concerns. Your safety, and the safety of our team members, is our top priority.

Thank you for your continued support.