

Betul Arik Fashion Business and Entrepreneurship: Business Plan Wendy Kay BA Fashion Communication Y2 Word Count : 1940 7 June 2021

All images courtesy of Re-Denim London by Betul Arik



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1.

Re-Denim London is a small sustainable business striving towards a circular model, sourcing second-hand denim to upcycle into funky bags, handmade and ethically produced in London with care. A collection of various limited bags are produced in 6-8 weeks, each different from the next to promote a slower fashion model and create sustainable hype. Each bag is entirely unique, ranging in patterns and tones of denim, catering to a wide audience within a niche market.

Re-Denim's mission is to provide high-quality bags, whilst reducing fashion waste and educating audiences with transparency the issues within the fashion industry, especially the effects of denim.

Re-Denim will be accessible via

Instagram: @redenimldn TikTok: @redenimldn Website: www.redenimldn.com



2.

The following outline the projected growth and business objectives for the next three years.

Short Term- current Year

- Develop the company website to facilitate e-commerce by the end of June this year
- Stock at Bam East by July
- Attract 500 followers by July and then grow the company social media following by 10% every month thereafter for the rest of the year

Medium Term- next 1-2 years

- Sell at a fashion market pop-up such as at Hackney Central
- Increase social media following my 15% every month
- Hire a paid pattern cutting intern for 3 months during June-August

Long Term- 3 years and beyond

- Grow the team: hire a full-time pattern cutter and full-time admin assistant at London living wage
- Locate to a permanent studio in London
- Stock bags exclusively at Selfridges by September 2024

Start-Up Loan

The business will not require a loan and will be fully invested by the founder. Current assets in savings and part-time employment will fund the launch of the brand on e-commerce, marketing, and low-cost production materials (see Appendix 1.1) Among the future goals, potential press and editorial opportunities will also bring income, funding the growth of the business.

Business Objectives



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Education supporting Re-Denim

Having studied Fashion Communication at the Central Saint Martins Foundation, and currently completing a BA at Conde Nast College, it has provided thorough insight into different areas of the industry, especially relative to marketing, business and ethics which support my understanding and development of the business. My studies have also researched extensively the industry and the future of fashion as more sustainable and conscious driven which align with the values of the business. Previously in secondary school, I studied textiles for three years, and it was removed from the GCSE choices but this did not hinder me from experimenting with sewing. In college, I experimented with multimedia and stitching throughout A-Level Art, nurturing my interest and skills in sewing.

Relevant training for Re-Denim

I am self-taught in the production of the bags; watching YouTube tutorials have enriched and developed my understanding of patterns and constructing to a high standard.

Transferable skills, talents or traits beneficial to the business

The underpinning and most relevant skills for the business is the ability to sew. Separately, I have gained extensive research skills throughout my degree modules and internship at Conde Nast where I had to plan a student-focused campaign for their Sustainable Glossary. Therefore, I can critically analyse and design campaigns that are targeted, dynamic and empower creativity. This will reflect in Re-Denim through strategising campaigns and shoots which align with the target customer. I also have competent skills in Adobe CC software to edit and enhance still and moving imagery. My motivation and curiosity enrich the business and its creative vision which are important entrepreneurial skills to have (Rojas, 2021).

Gaps in skills, experience or qualifications

I lack expertise in handling accounts and books which I will consult with my friend who is the founder of Jumpstart, a manufacturing company, (see Appendix 7.0) and has studied Business with Economics at university. I also lack professional social media content planning and calendar expertise. However, there are many resources available online such as templates and guidance I can look at. I will reach out and seek advice from my friend who runs an interior design page on Instagram where she has grown the platform to over 1,000 followers in the past year (see Appendix 7.0) sourcing imagery as well as receiving submissions to promote using her platform

Skills and Experience



Potential Customers

Re-Denim has up to 12.3m customers in the UK, 1.8m in London. (Statista, 2020)

Target Customer Demographics and Characteristics

- Age 16-25
- All genders however, predominantly women based on the current designs in the process
- Targeting individuals and small businesses for concessions
- £0-26,000 ABC1 or dependent on parents
- UK based (predominantly urban cities like London and Manchester)
- Use social platforms like Instagram and TikTok for entertainment and fashion/beauty inspiration
- Like to support small businesses where possible and adopt a more sustainable consumption through their lifestyle (diet and retail)
- Work in/aspire to work in fashion or beauty- retail, marketing, freelance writer at a publication like Glamour and Dazed

What customer need or problems are addressed?

Re-Denim offers style without contributing to fast fashion Preventing fashion waste through upcycling Justifying customer morals- provide 10% discount in return for jeans (subject to terms)

Approach to pricing

The cost of production is minimal: sourcing the denim is either free or purchased second hand at no more than £15 per jean depending on the brand and quality of denim. The zips are 60p each and the lining is £5 a meter using good quality cotton silk fabric sourced independently or deadstock (see Appendix 1.1). The pricing of the final bag reflects the time and effort taken to produce. Using good quality denim such as Levi's combined with the innovative design creates unique bags which cannot be found elsewhere.

Profil Customer

Examples of target customer style



@nkneemz



@isabellavrana



@oliviagraceherring

Jaded London

A British fast-fashion brand supplying the latest trends at affordable prices. They are known for their denim patchwork range in particular the jeans.

https://jadedldn.com Denim patchwork bag: £38

Strengths

Large Instagram following (716k on 30 May 2021) The aesthetic is highly desirable and on-trend among the audience

Weaknesses

Trend driven, high production rates are unsustainable Top-end prices for fast-fashion

Manon Plache

Independent French designer upcycling and ethically manufacturing bold denim pieces

https://www.manonplanche.com/ Denim Baguette Bag: £120

Strengths Positive fashion-driven- ethical considerations at the heart of the business Free worldwide shipping

Weaknesses High price point Statement pieces are not very wearable

Competiti and Warket

Etsy- Sassy Sewfistication

https://www.etsy.com/uk/shop/SassySewfistication?ref=simpleshop-header-name&listing_id=980938061 Denim Patchwork Shoulder Bag: £10

Strengths Positive reviews- reliable seller Handmade

Weaknesses

Price is unjust to make a profit (see Appendix 1.1 for Re-Denim shoulder bag cost breakdown)

Etsy-DAISYCHAINSCLOTHINGX

https://www.etsy.com/uk/listing/986132657/y2k-denimpatchwork-shoulder-bag?ref=shop_home_recs_1&frs=1&crt=1 Y2K Denim Patchwork Shoulder Bag:£26

Strengths Handmade Small business

Weaknesses Extensive delivery period (2-5 weeks) Only one design available

Conclusions from competitor analysis (see Appendix 3.1 for product images)

It is evident that there is demand for denim bags. If fast-fashion brands are producing them on a mass scale, CEOs have recognised the desire from consumers and the trend of 90s and noughties fashion coming back and within this, shoulder bags, also a recognised trend.



USP

- Unique reworked denim designs not seen before on the market
- Ethical production using sustainable methods of upcycling
- Customer incentive- 10% off in exchange for denim
- Free UK delivery
- Versatile and varied to suit different customer needs

Strengths

Customer incentive promoting a circular business model Upcycled, sustainable process, ethically produced Unique designs Free shipping

Weaknesses

One designer and no team- slow production and growth of business

Mostly seasonal product- denim is not waterproof Low brand awareness and customer base

Opportunities

Build brand awareness through PR such as influencer marketing and press

Educate customers on the detrimental effects of the fashion industry and promote slow fashion

Create different and exciting capsule collections throughout the year to remain relevant

Threats

Competitors copying designs, particularly fast fashion brands Customers opting for cheaper competitors

Changing fashion trends may make denim bags out of style



Re-Denim SWOT and US









Promotional Activities

Social Media (Instagram, Tik Tok - short-form video content) Google Search Ads Influencer Marketing (Nano and Micro) Email Marketing PR/Press Website **Promotional Giveaway** Offline Promotion-pop ups

Key activities to meet business objectives

Promotional Giveaway

To promote brand awareness in the first year, Re-Denim will have two giveaways: one in summer and winter. The post on social media will be promoted to reach a wider audience and grow the following. As part of the entry requirements to the giveaway, users will need to follow and re-post the giveaway announcement on their story to spread awareness among their audiences.

Reels

To engage with audiences aligned values of transparency and authenticity, short-form content such as Instagram Reels will be utilised to showcase behind-the-scenes production to involve the consumer from process to final product. Reels are no more than 15 seconds, maintaining the engagement of Gen Z and Millenials who have an attention span of 8 and 12 seconds (Patel, 2017). This content can be re-cycled on TikTok to reach more potential customers.

Influencer Marketing

Influencers are modern-day celebrities comprised of normal people with large followings on social media. Anyone can be an influencer is a common sentence nowadays. But to be truly successful, influencers must align their branded content with their audience needs and values (ibid). For this reason, micro and nano influencers are most engaging and efficient among Gen Z audiences as they are more genuine and authentic, speaking to their niche yet highly engaged audience.

Sign-up to website

Those signed up to the website will get 15 minutes early access to the website and the most time and choice when the collections drop. This grabs peoples attention and encourages them to call-to-action: purchase. and Marketing Sales







Key Suppliers

Bam East

Bam East, the sister brand of Bam Brows is a platform and space curated to support small businesses established in a space in the heart of East London. Bam Brows, founded by Chanice Sienna, has developed a large clientele in London over the years, that also align with the audience of Re-Denim: young women interested in fashion and lifestyle. Bam East offers Re-Denim a space to showcase products in a physical space, test the market and provides a sales outlet, driving call-to-action. Our relationship is positive and Chanice is committed to vocalising the brand (see Appendix 5.0). We have arranged a pop-up to happen at the space near the launch by the end of June, and an Instagram takeover to inform online audiences more about the brand. Purchases via Bam East will include a commission fee which is to be discussed as plans are arranged.

Future denim suppliers

Relationships with vintage suppliers or charity shops will need to be established, crucial for the growth of the brand. Small scale production can only rely on family and friends for a limited time as denim supply is inconsistent and unreliable. Instead, bulk buying material for production in the future will be vital. This may not need a contract or commitment but will be a longstanding relationship between supplier and brand in the sourcing of denim and securing the prospect of the company. It will save time scanning various charity shops multiple times throughout the year, whilst maintaining support for independent and charity organisations.

Do you currently employ staff?

No, and the company has no plans to take on staff in the next 12-months. The brand will continue to develop with the support of friends and family to keep costs low and not employ full-time or part-time staff until orders become very demanding.

Operations



10.

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11.

1.0 Sales Assumptions and Cashflow Sheet

1.1 Cost per Unit Breakdown

1.2 Cash Outflow Justifications

2.0 Business Model Canvas

3.0 Market Overview

3.1 Competitor Product Images

4.0 Brand Onion

4.1 Total Product Concept

5.0 Primary Research

6.0 Porters 5 Forces

7.0 Jumpstart Company and 1nterior.designs



SALES ASSUMPTIONS Betul Selin Arik					
Re-Denim London			-	Key:	
7 June 2021			_		These cells auto-calculate and are locked so you can't edit them.
			_		Insert your own text/numbers into these cells as relevant.
Select your starting month:	May 🝷				

1. Product breakdown

	Product / Service 1	Product / Service 2	Product / Service 3	Product / Service 4
Product / Service name	Shoulder Bag	Medium Bag	Tote Bag	Printed/Multi Shoulder Bag
Sale price (per unit)	£55.00	£65.00	£75.00	£70.00
Cost price (per unit)	£7.60	£12.00	£15.10	£10.64
Gross Margin (per unit)	624%	442%	397%	558%

2. Number of sales per month

*Average sales volumes per day based on 30-days per month.

Month	Product / Service 1	Product / Service 2	Product / Service 3	Product / Service 4	Total sales volumes per month	Average sales volumes per day*
1 Inactive	0	0	0	0	0	0
2	15	3	2	10	30	1
3	10	0	0	10	20	1
4 Inactive	0	0	0	0	0	0
5	9	6	10	5	30	1
6 Inactive	0	0	0	0	0	0
7	2	7	10	1	20	1
8	10	0	10	0	20	1
9 Inactive	0	0	0	0	0	0
10	2	3	2	3	10	0
11 Inactive	0	0	0	0	0	0
12	3	2	2	3	10	0

- - ---





Worked Example
T-Shirts
£25.00
£12.00
108%

Worked Example
30
28
30
45
44
46
50
48
51
55
55
60

Sales (£)

You do not need to edit this section; this will auto-calculate based on your responses above. *Average sales value per day is based on 30 days per month.

Month	Product / Service 1	Product / Service 2	Product / Service 3	Product / Service 4	Total sales value (£) per month	Average sales value per day*	
1	£0.00	£0.00	£0.00 £0.00		£0.00	£0.00	
2	£825.00	£195.00	£150.00	£700.00	£1,870.00	£62.33	
3	£550.00	£0.00	£0.00	£700.00	£1,250.00	£41.67	
4	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	
5	£495.00	£390.00	£750.00	£350.00	£1,985.00	£66.17	
6	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	
7	£110.00	£455.00	£750.00	£70.00	£1,385.00	£46.17	
8	£550.00	£0.00	£750.00	£0.00	£1,300.00	£43.33	
9	£0.00	£0.00	£0.00			£0.00	
10	£110.00	£195.00	£150.00	£150.00 £210.00 £665.00		£22.17	
11	£0.00	£0.00	£0.00			£0.00	
12	£165.00	£130.00	£150.00	£210.00	£655.00	£21.83	

Cost of sales

You do not need to edit this section; this will auto-calculate based on your responses above. *Average cost of sales per day is based on 30 days per month.

Month	Product / Service 1	Product / Service 2	Product / Service 3	Product / Service 4	Total cost of sales (£) per month	Average cost of sales per day*
1	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
2	£114.00	£36.00	£30.20	£106.40	£286.60	£9.55
3	£76.00	£0.00	£0.00	£106.40	£182.40	£6.08
4	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
5	£68.40	£72.00	£151.00	£53.20	£344.60	£11.49
6	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
7	£15.20	£84.00	£151.00	£10.64	£260.84	£8.69
8	£76.00	£0.00	£151.00	£0.00	£227.00	£7.57
9	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
10	£15.20	£36.00	£30.20	£30.20 £31.92 £113.32		£3.78
11	£0.00	£0.00	£0.00	£0.00 £0.00		£0.00
12	£22.80	£24.00	£30.20	£31.92	£108.92	£3.63

REDENIM

Worked Example
£750.00
£700.00
£750.00
£1,125.00
£1,100.00
£1,150.00
£1,250.00
£1,200.00
£1,275.00
£1,375.00
£1,375.00
£1,500.00

Worked Example
£360.00
£336.00
£360.00
£540.00
£528.00
£552.00
£600.00
£576.00
£612.00
£660.00
£660.00
£720.00

12-MONTH CASH FLOW FORECAST

Betul Selin Arik
Re-Denim London
7 June 202

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Select your starting month:	May														
				MONTHS											
Cash in-flows	Description (as required)	Starting point	1	2	3	4	5	6	7	8	9	10	11	12	TOTAL
Total anticipated sales	Based on seasons, and trends. [1]	£0	£0	£1,870	£1,250	£0	£1,985	£0	£1,385	£1,300	£0	£665	£0	£655	£9,110
Other sources of cash or capital	Savings, part time employment	£1,500	£720	£720	£720	£720	£720	£720	£720	£720	£720	£720	£720	£720	£10,140
Enter other		£0	£0	£0	£0	£0	£0	£0	£0	£0	£0	£0	£0	£0	£0
	Total cash in-flows (A)	£1,500	£720	£2,590	£1,970	£720	£2,705	£720	£2,105	£2,020	£720	£1,385	£720	£1,375	£19,250

								MON	THS						
Cash out-flows	Description (as required)	Starting point	1	2	3	4	5	6	7	8	9	10	11	12	TOTAL
Total anticipated cost of sales	Lining, charity bought jeans, zips, labels		£0	£287	£182	£0	£345	£0	£261	£227	£0	£113	£0	£109	£1,524
Existing assets for business purposes		£0	£0	£0	£0	£0	£0	£0	£0	£0	£0	£0	£0	£0	£0
Business rates for your business premises		£0	£0	£0	£0	£0	£0	£0	£0	£0	£0	£0	£0	£0	£0
Telephone and internet	Phone bill, 1/3 of Internet bill (3 in househ	£12	£28	£28	£28	£28	£28	£28	£28	£28	£28	£28	£28	£28	£348
Marketing and advertising expenses	[2]	£0	£32	£252	£32	£32	£32	£32	£32	£32	£32	£32	£32	£107	£679
Postage, printing, stationary	Biodegradable bags, stickers, labels	£156	£0	£92	£47	£0	£109	£0	£88	£71	£0	£36	£0	£33	£633
Your salary	Spendings on transport, food, bills	£300	£400	£500	£500	£400	£500	£400	£500	£500	£400	£500	£400	£500	£5,800
Website fees	Squarespace Annual Subscription	£180	£0	£0	£0	£0	£0	£0	£0	£0	£0	£0	£0	£0	£180
Software subscription	Adobe Creative Cloud	£16	£16	£16	£16	£16	£16	£16	£16	£16	£16	£16	£16	£16	£211
Online transactions cost		£0	£0	£33	£22	£0	£34	£0	£24	£23	£0	£12	£0	£12	£160
	Total cash out-flows (B)	£664	£476	£1,208	£828	£476	£1,064	£476	£949	£897	£476	£738	£476	£805	£9,534

Your net cash flow (A-B)	£836	£244	£1,382	£1,142	£244	£1,641	£244	£1,156	£1,123	£244	£647	£244	£570	£9,716
Your monthly opening business bank account balance	£1,500	£1,836	£2,180	£3,661	£4,904	£5,247	£6,989	£7,332	£8,588	£9,811	£10,155	£10,902	£11,246	£11,916
Your closing cash position	£1,836	£2,180	£3,661	£4,904	£5,247	£6,989	£7,332	£8,588	£9,811	£10,155	£10,902	£11,246	£11,916	£11,916

YOUR NOTES OR COMMENTARY

Use this space to explain any of the information you have provided in the fields above.

[1] Total anticipated sales: During the summer, small bags are preferred. Totes will be more popular during the winter and as Christmas presents. [2] Marketing and Advertisement expenses: Instagram advertisment 10 days a month , 2 giveaways- month 2 (shoulder bag) and month 12 (tote bag), influencer gifting x 3 shoulder bags in month 2. Month 2 is emphasised most to grow the audience for the summer period





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Insert your own text/numbers into these cells as relevant.

Appendix 1.1 : Cost Price per Unit



£5.00 cotton blend lining material

From: worldwidelabel <<u>sales@worldwidelabel.net</u>> Sent: Friday, September 25, 2020 7:43:00 AM To: Betul Arik <ba29@outlook.com> Subject: Re: Enquiry for cotton label plus: size confirmation

Hello, Thanks for your reply, our moq is 100pcs for \$35USD. Price included shipping, please let me know thank you Steve

1 United States Dollar equals

0.71 Pound sterling

26 May, 12:01 UTC · Disclaimer

35

24.73

	C
United States Dollar -	с

Pound sterling

Label printing and conversion





Zippers at 60p each

Raw materials needed for the production of bags are zips, denim, lining material, thread and labels.

Calculating the cost of the shoulder bag as a guidance benchmark:

£2.50 for label \pounds 1.25 for 1/4m of lining £1.25 for 1/4m of denim £2 for thread £0.60p for zip Total =£7.60

The cost of denim is valued the same as lining as approximately the same amount of material is utilised. The cost of denim fluctuates (given for free, or charity shops) but is no more than £15 depending on the quality and brand. For the sake of variable calculations it is valued the same as lining material.

Appendix 1.2: Cash Outflow Justifications



Phone contract- Voxi

<>		0		■ packagingc			0		0 1
nity Busine Show Dimer	Getting	My Job in Fa	Cash-Flow-	Templat	Redenim busir	iess pl	Your Or	ders	1 new message
SHOW DIME						Price Per Bag (Ex VAT)			
Photo	Width 🗸	Length	Appearance	Pack Qty	SKU	1-4 Packs	5-9 Packs	10+ Packs	Qty
	18 Cm	23 Cm	Degradable	100	BINT0151	10p	8p	7р	- 100 +
	24.5 Cm	35 Cm	Degradable	100	BINT0142	11p	10p	9p	- 100 +
	34.5 Cm	44.5 Cm	Degradable	100	BINT0143	13p	12p	11p	- 100 +
	39.5 Cm	52.5 Cm	Degradable	100	BINT0144	15p	14p	13p	- 0 +
	44 Cm	60 Cm	Degradable	100	BINT0145	19p	18p	17p	- 0 +
с		Descri	ption	Packs	Units	Sub total			
Add	to Cart	Degrada	ble	1	100	£9.99			
		Degrada	ble	1	100	£10.99			
You may a	also like	Degrada	ble	1	100	£12.99		LEP TAL	S S
		Add &	Continue Checko	out Now		Total £	33.97	IHL	
aina C	himn h	iodoar	adable pa	ackadin	a in a v	arioty	of	Online	

Pag sizes to package the tote, medium and shoulder bags



Internet costs- Virgin Media



ORDER PRICE £72 ENTER THE SIZE OF YOUR LABEL W 70 н 70 PRINTED PROOF REQUIRED? QUANTITY (TYPE ANY AMOUNT) 00 200 ustom Stickers & Labels. VERSIONS/SKUs standard 00 1 production Stickers for packaging at Printed Easy How would you like it delivered?

What's the value of the item you're sending? Your item will be covered up to:

() £20	() £50	⊗ £100	○ £500	○ £1000	○ £2500

Please select one of the following services

Tracked 48 Normally arrives in 2-3 b	usiness days, tracked.			£4.74 💽	
1. 1000 No.111		J. 00000		7. 501001	
How would y	ou like it deli	vered?			
What's the value of the i	tem you're sending? Yo	ur item will be	e covered up	to:	
O £20 𝔆 £50	O £100 O £500	○ £1000	() £2500		
Please select one of		es			
Daval Mail Cispad D	as Jad Class				
	750g		35.3cm		25cm
Large Letter					
6	2kg		45cm		35cm

Small Parcel

Royal Mail postage prices and dimensions. Small Parcel: Tote and Medium Bags Large Letter: Shoulder and Multi Bags



re**:Deni**m

Working at home

You do not usually have to pay business rates for home-based businesses if you:

- use a small part of your home for your business, for example if you use a bedroom as an office
- sell goods by post

According to the government website, there are no business rates for my company as the bags are produced at home.

Online transaction cost calculations	Cost per Unit
Month 1 - 0	Variable cost per unit x number of units per year +
Month 2	fixed cost per year / units
1.4/100*1870 = 26.18 + 0.2*30 = 6 26.18 + 6 = 32.18	Product 1: (7.60 x 51 + 10,134) / 51 = £206 Product 2: (12 x 51 + 10,134) / 21 = £512
Month 3	Product 3: (15.10 x 51 + 10,134) / 36 = £303
1.4/100*1250 = 17.5 + 0.2*20 = 4 17.5 + 4 = 21.5	Product 4: (10.64 x 51 + 10,134) / 32 = £334
Month 4 - 0	It's important to note here that there are months that no bags are sold at all to make time for production.
Month 5	As this is a side hustle business, when combined with
1.4/100*1985 = 27.79 + 0.2*30 = 6 27.79 + 6 = 33.79	my full time work its profitability is maximised.
Month 6 - 0	
Month 7	
1.4/100*1385 = 19.39 + 0.2*20 = 4 19.39 + 4 = 23.39	
Month 8	
1.4/100*1300 = 18.2 + 0.2*20 = 4 18.2 + 4 = 22.2	
Month 9 - 0	
Month 10	
1.4/100*665 = 9.31 + 0.2*10= 2 9.31 + 2 = 11.31	
Month 11 - 0	

Month 12

1.4/100*655 = 9.17 + 0.2*10= 2 9.17 + 2 = 11.17

Betul Selin Arik

The Business Model Canvas Re-Denim London

Key Partners	Key Activities	Value Propositions	Customer Relationships
Family & Friends Pattern cutting Social media Key suppliers Fabric store Friends and family Second-hand stores to supply denim BAM East (concession) - supplier	 Production Sourcing of second-hand materials Designing a pattern Updating and creating the website P&P Applying for trademark Revenue Streams Sale of products Press related 	 Hand-made bags Ethically produced in London Sustainable - made from existing materials, not sourced from new Unique product - no two exactly the What customer problems are being solved? Reduced carbon footprint Customer ethics/morals Included in a sense of community among young people, supporting a small business, young creatives and artists - people interested in sustainable fashion, art etc Which customer needs are we satisfying? Sustainability Supporting a small business - giving back Interest in 90s/00s fashion, incorporating into accessories 	 Community-driven Reviews Friends, word of mouth Online: Currently Instagram, we prefer a website. Word of Mouth The incentive for denim: trade a pair of jeans for 10% off this all the brand to maintain stock threa circular model, and cost-efficition for the brand as they do not hat to purchase themselves from a secondhand.
		Newness through pre-loved Innovative patterns using denim	
	 Key Resources Denim Sewing machine Thread Patterns Scissors Pins Iron Zips Lining material Table, chair Camera/phone - social media and photography Applications - Adobe, Instagram, Website Studio space Instagram following Website In-store (BAM East) Word-mouth Support network: social media and pattern cutting 	Purchasing into the brand- value driven community	Channels Instagram Website In-store (BAM East) Word-mouth Press advertising (publication) Social media in particular is integrated with customer routine as it is something the customer uses every day to stay in touch with friends, scroll and discover new information and trends.



01/06/2021

)S	Customer Segments
ith	Diverse but niche market 16-25 predominantly women based on the current silhouettes in process Creative and interested in fashion, particularly shopping small or sustainable London
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ines er ch ver	

Betul Selin Arik

	Cost Structure The most important costs inherent in our business model Purchasing fabrics Postage Nebsite domain Incentive program - discounted products in return for denim Most expensive key resources Packaging Whebsite Digital Marketing- ads on Instagram, Influencers? Which key activities are most expensive? Pattern cutting - expensive in time Shipping costs Value-driven	Revenue Streams Price range for products - £50-£70 Currently paying - £40-£60 Online payments: - PayPal - Debit Cards - direct debi Would prefer: - Through a website - Paypal protected Break down of revenue stream c - Instagram - 50% - Word of mouth - 30%
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01/06/2021

debit/bank transfer

am contribution to sales

Appendix 3.0: Market Overview

Accessories Market Overview

The bags and accessories market expects to reach \$5.2bn by 2025 (Statista, 2021), with bags expected to be the largest growing product sector (Mintel Store, 2021). The revival of early noughties and 90s fashion in recent years has brought back the versatile shoulder bag, especially popular among Gen Z style icons like supermodels Kendall Jenner and Bella Hadid (Parkinson, 2021). The Prada Nylon re-edition 2005 was the third most sought designer bag in 2020 according to Lyst (Anastasiou, 2021). The bag resurfaced from the early noughties has been pinnacle to the small shoulder bag trend. Coupled with the re-emergence of low rise jeans and denim in general (ibid), it is only suitable for Re-Denim to have the versatile shoulder bag as a staple style.

Consumer Insight

During Covid-19, 48% of Gen Z and Millenials purchased more from independent and small businesses (Granskog et al., 2020), highlighting the shift in younger consumer sentiment as they understand the socio-economical impact of their purchase. Gen Z and Millenials are more conscious shoppers compared to elder generations. In the ThredUp 2020 Resale Report, 80% of Gen Z believe there is no shame in buying pre-loved clothing (Thredup.com, 2020), demonstrating the shift in young people's attitudes normalising second-hand apparel. With sustainability more significant on the Gen Z/Millenial agenda, associated with a growing consciousness of the deteriorating environment, The State of Fashion 2020 Report highlights 57% of US consumers said they would pay more for sustainable products. (McKinsey & Company, 2020). Similarly, consumer sentiment towards human rights injustice has increased since the pandemic. As factories closed and orders cancelled, the spotlight was on the impact of global garment workers, such as the Leicester Boohoo scandal surfacing that employees are paid £3.50 an hour. Acting upon this, consumers seek more moral alignment from brands they value, with 66% stating they would potentially boycott brands mistreating employees (Mckinsey & Company, 2021).



Etsy- DAISYCHAINSCLOTHINGX

ADED



Jaded London



Manon Plache

RE:DI-NIN



SHOULDER BAG

add to cart
free uk shipping over £50, international £175
DESCRIPTION
complete your look rocking our super cute
patchwork denim shoulder bag!
patchwork denim
shoulder bag
matching jacket, jeans & hat available
one size
due to brexit legislations we are unable to ship
accessories to germany & spain
CARE
DELIVERY
RETURNS

Denim Baguette Bag



A bag to suit all your denim dreams :-)

Hand fraved and sewn with love in our studio in London

Made from 100% up cycled denim, this bag is totally unique, like all our n pieces, as shades of denim will vary from one bag to the next due to



Brand Essence -> Brand Values -> Brand Personality -> Brand in Action

REDENIM

Appendix 5.0: Primary Research

Interviews with two target customers, panneling a shoulder bag

Kelly Wong - 23, Merchandiser at Selfridges London

Betul: What are your interests?

Kelly: I am interested in high fashion, reality tv and travel. In particular my formalwear, I like to invest in timeless brands like Issey Miyake.

Betul: As you are aware, the bags are handmade, sourcing second-hand denim to produce them and upcylcle what people want to throw out. What do you think of the upcycling process and do you mind that the bags are made using pre-existing material?

Kelly: I was gifted one of your lovely bags from my boyfriend, and I really love it. I'm not really into second hand clothing, I don't find what I'm looking for in second-hand stores, but the concept of upcycling and seeing what you come up with is really inspiring!

Betul: The bags range between £50-70. Is this within your budget?

Kelly: The price I think is reasonable, I am willing to support a small business with a moral highground. There are many fast- fashion brands I purchase charging similar prices, I think it's justified for you as an independent designer.



Kelly photographed with her bag

Elif Sucu- 21, UCL History Student

Betul: What are your interests?

Elif: I am interested in reading, yoga and streetwear. I really like buying books from independent stores and supporting local where I can. I'm really into streetwear like Stussy, Carhart, but not hype brands like Off-White or Supreme because I think thats a different culture of streetwear I do not like to engage with.

Betul: As you are aware, the bags are handmade, sourcing second-hand denim to produce them and upcylcle what people want to throw out. What do you think of the upcycling process and do you mind that the bags are made using pre-existing material?

Elif: I think it's a great initiative to upycle denim and use your creativity to flip them to something new. I don't have a problem with wearing second hand clothing nor wearing a bag from something pre-loved, I think it adds more character and showcases creativity, it's a great selling point for those more conscious and ethical shoppers. I've definitely seen a trend of upycling [on TikTok] since first lockdown. People are more curious post-covid and have to work with what they've got so I think this will definitely spark interest.

Betul: The bags range between £50-70. Is this within your budget?

Shopping small [business] is never neccessarily cheap, and 50-70 for a bag is definitely on the pricier side for some which is understandable. However, given the process you undergo from sourcing, to washing and unpicking the jeans to final product, it is definitely a reflection of your effort and hard work. I think if you can showcase this, it justifies the price.



Elif comparing the first bag I ever made before launching Re-Denim with Kelly's bag

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Primary Research- Visit to supplier Bam Brows/ Bam East

Spoke with Chanice the founder of Bam Brows and Bam East. She has agreed to display some bags at her space, and do an Instagram takeover and pop up one evening close to the launch of the e-commerce site.





Primary Research-Poll

To interact with the audience, I asked if followers prefer the light or dark bags. It was interesting that the polls were quite even, suggesting a market for different tones of denim.









Appendix 6.0: Porter's 5 Forces

Competition in the industry

Re-Denim offers more variety and unique designs to its competitors. It has a mix of patchwork and single tone denim catering to a wide audience and their needs. There are a variety of individuals selling re-worked denim bags across platforms like Notonthehighstreet, Etsy and Depop, but none explicitly which run a business for their work per se. Fast fashion brand Jaded is a major competitor because they offer bags to a mass aquired audience whereas Manon Plache is more niche.

Potential of new entrants into an industry

The threat of new entry is debatable. Denim is a niche, yet simultaneously widely recognised market. Further, with the rise of 90s and noughties fashion, and upcycling becoming more popular among the younger generation driven by the rise and influence of TikTok, the social media sharing platform, more young budding entrepreneurs can surface, or blow up from a viral video on TikTok.

Power of suppliers

The supply power of denim material is strong. Jeans in particular are an essential item of clothing for most people therefore, they will constantly be available as long as they are being produced and given away. It will be imperative to form relationships with vintage suppliers or charity stores for denim to maintain supply as demand for the brand grows.

Power of customers

Re-Denim have an estimated 12.3m potential customers in the UK, meaning it is difficult for customers to drive the price down. However, a small following could undermine the validity and justification of the brand to some.

Threat of substitutes

The accessories market is vast, bags and shoulder bags in particular are taking a storm in the market, driven by trends. Therefore, the threat will always exist especially with the stronghold of fast fashion companies driving prices down. However, Re-Denim is unlike other brands, actively educating audiences with statistics and information about the fashion industry, channeling authenticity and transparency which is at the heart of the brand. Conscious consumers will be attracted to this, especially as more young people are purchasing small and independent, Re-Denim is not threatened for its moral highground (see Appendix 3.0).



Friend's manufacturing company

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Friend's interior design page grew over 1,000 followers in a year