## INSPIRING MOMENTS in WASHINGTON, DC



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## Safety and Customer Service

It has been my pleasure to work with Brightspark for the past 25 years. No matter what, their staff is by our side or a phone call away to assist us with every stage of the trip. Once, we had a flight cancel, and the staff arranged for dinner and a movie before checking us into a hotel near the airport.





Every year, our trip is made special by our guides and the memorials and museums that we add to the itinerary. One time, a driver shared that he lost a brother in Vietnam before dropping us at the memorial. One of our students found his name and made a rubbing from the wall to present to the driver. He was very emotional and said no student had ever done that for him before.

## Tradition and Community



The 8<sup>th</sup> grade trip to our nation's capital has become a tradition in our community. I believe its success is tightly-linked to the positive relationships and communication we maintain with Brightspark representatives, school administrators and staff and parents.

Combining schools?

"Each of our five
schools has its own
coordinator that
selects chaperones
and is a familiar
contact for parents."