

The Hard Truth About Soft Skills: Workplace Lesson Smart People Wish They'd Learned Sooner
Peggy Klaus
2008

Presence: Bringing Your Boldest Self to Your Biggest Challenges
Amy Cuddy
2015

Quiet: The Power of Introverts in a World That Can't Stop Talking
Susan Cain
2013

The Power of Habit: Why We Do What We Do in Life and Business
Charles Duhigg
2012

Journal Articles

Executive Perceptions of the Top 10 Soft Skills Needed in Today's Workplace
Marcel Robels
In *Business Communication Quarterly*, volume 75, issue 4, pp., 453-465