

Take misconduct reporting and resolution from outdated to outstanding.

Outdated

- ✗ 22% of employees don't know where or how to report misconduct.¹
- ✗ Hotlines only capture 6% of incidents reported.²
- ✗ 32% of employees don't think there will be action taken, so why bother reporting?²
- ✗ Employees are dissuaded from reporting because the process is intimidating.
- ✗ 51% of incidents are reported to a supervisor. These may not be escalated.²
- ✗ Case data exists in multiple systems making insight difficult.
- ✗ Teams work in silos (HR, Ethics, Compliance etc.) with different tools.

Outstanding

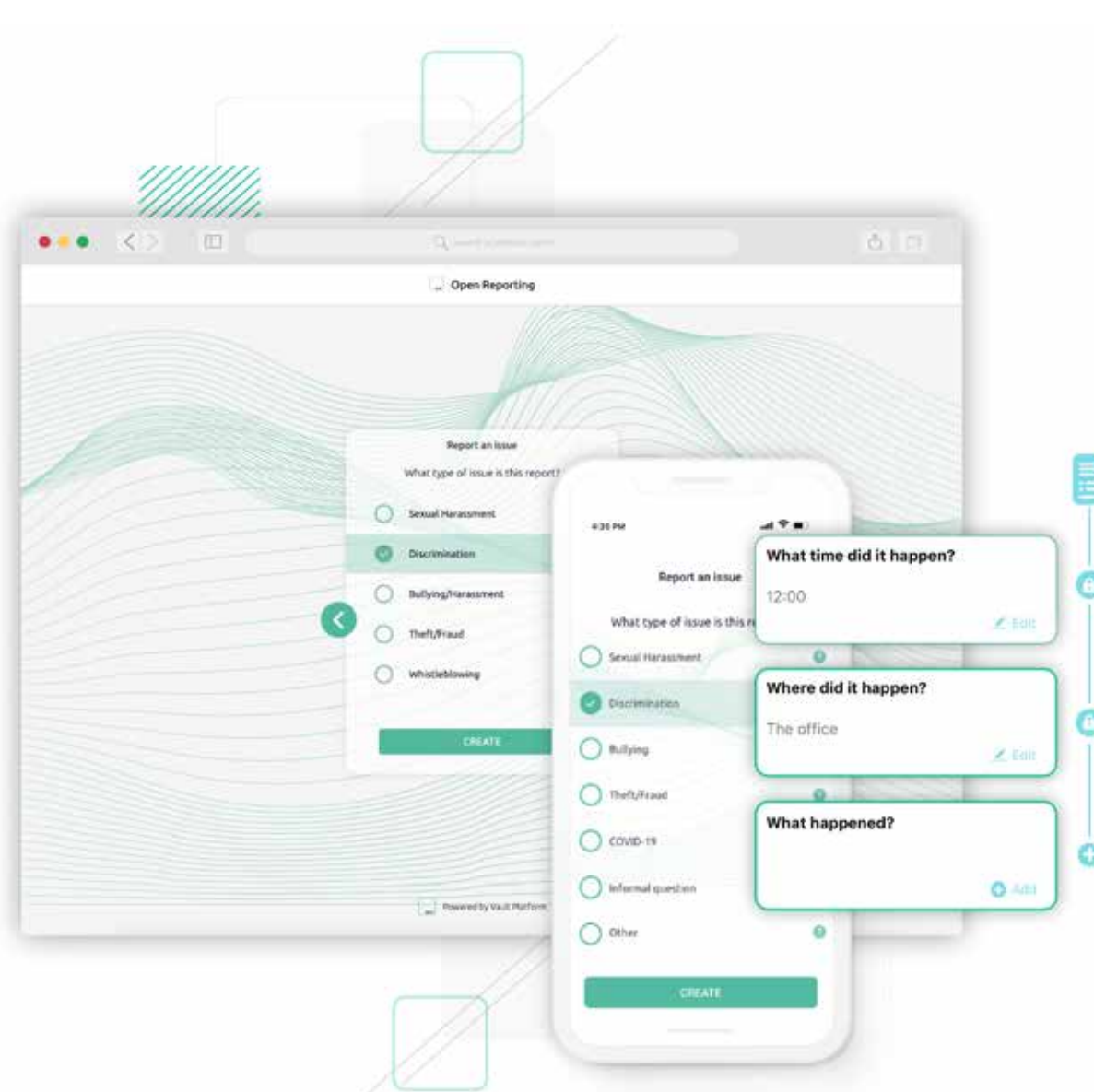
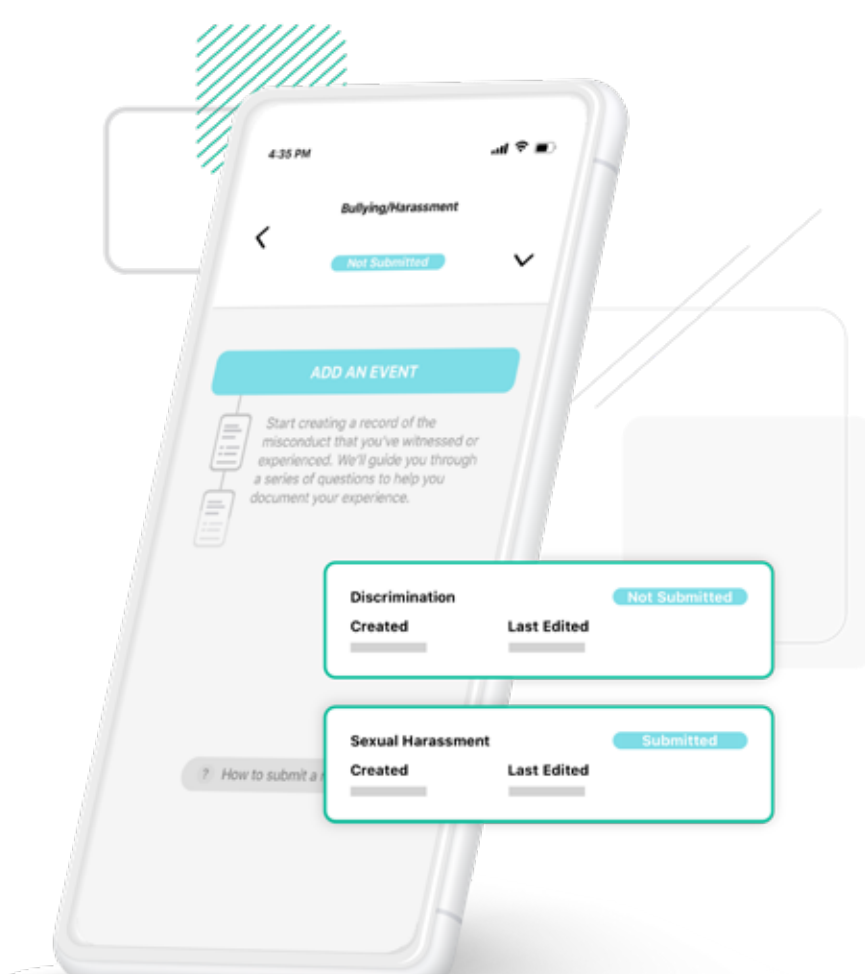
- ✓ The Vault App puts the employee at the center of the experience, reducing the barriers to reporting.
- ✓ Two-way communication enables you to build trust with employees, even those who report anonymously.
- ✓ Provide employees with real-time status updates to keep them informed of progress.
- ✓ GoTogether™ encourages employees to speak up, so they know they don't have to go it alone.
- ✓ Reports are automatically triaged and routed to the most appropriate team, so more time is spent on getting to resolution, rather than administration.
- ✓ The Resolution Hub centralizes case data from multiple intakes and delivers insights on performance.
- ✓ The Resolution Hub enhances cross-team collaboration, providing a comprehensive view of the case and one version of the report.
- ✓ All case data is securely encrypted in transit and at rest rather than living on people's individual hard drives.

TRUSTED REPORTING.

Encourage employees to speak up internally

Mobile App

The Vault App is a trusted and highly accessible way of capturing details of an incident, creating a frictionless experience and encouraging people to come forward internally. It addresses the shortcomings of other channels and eliminates the potential point of failure that comes from reporting to a supervisor. The Vault App is a safe space to report misconduct and allows two-way communication, even if the reporter remains anonymous.



Open Reporting

A web-based interface that extends the reach of the Vault speak up platform to your entire business ecosystem including customers, supply chain partners, and members of the public.

LESS ADMIN, MORE ACTION.

Close the loop on investigations

Resolution Hub

Cases need to be resolved not managed. Give your Ethics, Compliance, and HR teams an intake solution that is a breeze to use. Drive operational efficiencies with automated triage and transform case resolution with easy collaboration between teams. Follow up with reporters directly within the Hub, even those choosing to be anonymous. Close the loop and establish a healthy speak up culture.



Data & Analytics

Comprehensive analytics and reports deliver a detailed snapshot of your company's cultural and ethical health, enabling you to better direct parallel initiatives such as training and compliance procedures.

Empowering businesses worldwide, including:



Visit our website: vaultplatform.com

References

¹ Special Eurobarometer 470, 2017
² <https://www.ethics.org/wp-content/uploads/Global-Business-Ethics-Survey-2019-Third-Report.pdf>