

Who are my customers? Primary Persona Summary

	New Customer	Repeat Customer	High AOV Customer (top 25%)	Fastest New Customer (top 25%)	Fastest Repeat Customer (top 25%)	Highest Margin Customer (top 25%)
Gender	F	F	M	F	F	M
	(79%)	(49%)	(59%)	(79%)	(49%)	(59%)
Age	25-34 (34%)	35-44 (28%)	65+ (34%)	25-34 (34%)	35-44 (28%)	65+ (34%)
Education	Bach Degree	Bach Degree	Grad Degree	Bach Degree	Bach Degree	Grad Degree
	(35%)	(31%)	(35%)	(35%)	(31%)	(35%)
Home	Home Owner	Home Owner	Home Owner	Home Owner	Home Owner	Home Owner
Ownership	(65%)	(34%)	(75%)	(65%)	(34%)	(75%)
Marital Status	Married	Married	Married	Married	Married	Married
	(78%)	(34%)	(78%)	(78%)	(34%)	(78%)
Industry	Medical	Other	Management	Medical	Other	Management
	(29%)	(19%)	(29%)	(29%)	(19%)	(29%)
Political	Democratic	Democratic	Repbulican	Democratic	Democratic	Repbulican
Affiliation	(42%)	(43%)	(52%)	(42%)	(43%)	(52%)
Religious	Christian	Christian	Christian	Christian	Christian	Christian
Affiliation	(79%)	(71%)	(56%)	(79%)	(71%)	(56%)
DMA	New York	New Jersey	Los Angeles	New York	New Jersey	Los Angeles
	(16%)	(13%)	(16%)	(16%)	(13%)	(16%)
Interests	Natural Foods	Art	Boating	Natural Foods	Art	Boating
Preferred Outreach	Email	SMS	Phone	Email	SMS	Phone
Median Household Income	\$78,298	\$65,198	\$128,298	\$78,298	\$65,198	\$128,298
Median Home Value	\$421,000	\$324,000	\$721,000	\$421,000	\$324,000	\$721,000



Who are else are my customers? Secondary Persona Summary

	New Customer	Repeat Customer	High AOV Customer (top 25%)	Fastest New Customer (top 25%)	Fastest Repeat Customer (top 25%)	Highest Margin Customer (top 25%)
Gender	F	F	M	F	F	M
	(79%)	(49%)	(59%)	(79%)	(49%)	(59%)
Age	25-34 (34%)	35-44 (28%)	65+ (34%)	25-34 (34%)	35-44 (28%)	65+ (34%)
Education	Bach Degree	Bach Degree	Grad Degree	Bach Degree	Bach Degree	Grad Degree
	(35%)	(31%)	(35%)	(35%)	(31%)	(35%)
Home	Home Owner	Home Owner	Home Owner	Home Owner	Home Owner	Home Owner
Ownership	(65%)	(34%)	(75%)	(65%)	(34%)	(75%)
Marital Status	Married	Married	Married	Married	Married	Married
	(78%)	(34%)	(78%)	(78%)	(34%)	(78%)
Industry	Medical	Other	Management	Medical	Other	Management
	(29%)	(19%)	(29%)	(29%)	(19%)	(29%)
Political	Democratic	Democratic	Repbulican	Democratic	Democratic	Repbulican
Affiliation	(42%)	(43%)	(52%)	(42%)	(43%)	(52%)
Religious	Christian	Christian	Christian	Christian	Christian	Christian
Affiliation	(79%)	(71%)	(56%)	(79%)	(71%)	(56%)
DMA	New York	New Jersey	Los Angeles	New York	New Jersey	Los Angeles
	(16%)	(13%)	(16%)	(16%)	(13%)	(16%)
Interests	Natural Foods	Art	Boating	Natural Foods	Art	Boating
Preferred Outreach	Email	SMS	Phone	Email	SMS	Phone
Median Household Income	\$78,298	\$65,198	\$128,298	\$78,298	\$65,198	\$128,298
Median Home Value	\$421,000	\$324,000	\$721,000	\$421,000	\$324,000	\$721,000



What are my emerging customers? Emerging Persona Summary

	New Customer	Repeat Customer	High AOV Customer (top 25%)	Fastest New Customer (top 25%)	Fastest Repeat Customer (top 25%)	Highest Margin Customer (top 25%)
Gender	F	F	M	F	F	M
	(79%)	(49%)	(59%)	(79%)	(49%)	(59%)
Age	25-34 (34%)	35-44 (28%)	65+ (34%)	25-34 (34%)	35-44 (28%)	65+ (34%)
Education	Bach Degree	Bach Degree	Grad Degree	Bach Degree	Bach Degree	Grad Degree
	(35%)	(31%)	(35%)	(35%)	(31%)	(35%)
Home	Home Owner	Home Owner	Home Owner	Home Owner	Home Owner	Home Owner
Ownership	(65%)	(34%)	(75%)	(65%)	(34%)	(75%)
Marital Status	Married	Married	Married	Married	Married	Married
	(78%)	(34%)	(78%)	(78%)	(34%)	(78%)
Industry	Medical	Other	Management	Medical	Other	Management
	(29%)	(19%)	(29%)	(29%)	(19%)	(29%)
Political	Democratic	Democratic	Repbulican	Democratic	Democratic	Repbulican
Affiliation	(42%)	(43%)	(52%)	(42%)	(43%)	(52%)
Religious	Christian	Christian	Christian	Christian	Christian	Christian
Affiliation	(79%)	(71%)	(56%)	(79%)	(71%)	(56%)
DMA	New York	New Jersey	Los Angeles	New York	New Jersey	Los Angeles
	(16%)	(13%)	(16%)	(16%)	(13%)	(16%)
Interests	Natural Foods	Art	Boating	Natural Foods	Art	Boating
Preferred Outreach	Email	SMS	Phone	Email	SMS	Phone
Median Household Income	\$78,298	\$65,198	\$128,298	\$78,298	\$65,198	\$128,298
Median Home Value	\$421,000	\$324,000	\$721,000	\$421,000	\$324,000	\$721,000



What are my customers purchasing? Top Purchases Summary

	New Customer	Repeat Customer	High AOV Customer (top 25%)	Fastest New Customer (top 25%)	Fastest Repeat Customer (top 25%)	Highest Margin Customer (top 25%)
1.	Purchase A	Purchase A	Purchase A	Purchase A	Purchase A	Purchase A
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
2.	Purchase B	Purchase B	Purchase B	Purchase B	Purchase B	Purchase B
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
3.	Purchase C	Purchase C	Purchase C	Purchase C	Purchase C	Purchase C
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
4.	Purchase D	Purchase D	Purchase D	Purchase D	Purchase D	Purchase D
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
5.	Purchase E	Purchase E	Purchase E	Purchase E	Purchase E	Purchase E
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
6.	Purchase F	Purchase F	Purchase F	Purchase F	Purchase F	Purchase F
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
7.	Purchase G	Purchase G	Purchase G	Purchase G	Purchase G	Purchase G
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
8.	Purchase H	Purchase H	Purchase H	Purchase H	Purchase H	Purchase H
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
9.	Purchase I	Purchase I	Purchase I	Purchase I	Purchase I	Purchase I
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
10.	Purchase J	Purchase J	Purchase J	Purchase J	Purchase J	Purchase J
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)



What are my customers purchasing more of? Emerging Purchases Summary

	New	Repeat	High AOV	Fastest New Customer (top 25%)		Highest Margin Customer (top 25%)
	Customer	Customer	Customer (top 25%)		Customer (top 25%)	
1.	Purchase A	Purchase A	Purchase A	Purchase A	Purchase A	Purchase A
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
2.	Purchase B	Purchase B	Purchase B	Purchase B	Purchase B	Purchase B
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
3.	Purchase C	Purchase C	Purchase C	Purchase C	Purchase C	Purchase C
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
4.	Purchase D	Purchase D	Purchase D	Purchase D	Purchase D	Purchase D
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
5.	Purchase E	Purchase E	Purchase E	Purchase E	Purchase E	Purchase E
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
6.	Purchase F	Purchase F	Purchase F	Purchase F	Purchase F	Purchase F
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
7.	Purchase G	Purchase G	Purchase G	Purchase G	Purchase G	Purchase G
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
8.	Purchase H	Purchase H	Purchase H	Purchase H	Purchase H	Purchase H
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
9.	Purchase I	Purchase I	Purchase I	Purchase I	Purchase I	Purchase I
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
10.	Purchase J	Purchase J	Purchase J	Purchase J	Purchase J	Purchase J
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)



What are my customers purchasing together? Top Purchase Combo Summary

	New	Repeat	High AOV	Fastest New	· ·	Highest Margin
	Customer	Customer	Customer (top 25%)	Customer (top 25%)	Customer (top 25%)	Customer (top 25%)
1.	Purchase A +	Purchase A +	Purchase A +	Purchase A +	Purchase A +	Purchase A +
	Purchase 1	Purchase 1	Purchase 1	Purchase 1	Purchase 1	Purchase 1
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
2.	Purchase B +	Purchase B +	Purchase B +	Purchase B +	Purchase B +	Purchase B +
	Purchase 2	Purchase 2	Purchase 2	Purchase 2	Purchase 2	Purchase 2
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
3.	Purchase C +	Purchase C +	Purchase C +	Purchase C +	Purchase C +	Purchase C +
	Purchase 3	Purchase 3	Purchase 3	Purchase 3	Purchase 3	Purchase 3
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
4.	Purchase D +	Purchase D +	Purchase D +	Purchase D +	Purchase D +	Purchase D +
	Purchase 4	Purchase 4	Purchase 4	Purchase 4	Purchase 4	Purchase 4
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
5.	Purchase E +	Purchase E +	Purchase E +	Purchase E +	Purchase E +	Purchase E +
	Purchase 5	Purchase 5	Purchase 5	Purchase 5	Purchase 5	Purchase 5
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
6.	Purchase F +	Purchase F +	Purchase F +	Purchase F +	Purchase F +	Purchase F +
	Purchase 6	Purchase 6	Purchase 6	Purchase 6	Purchase 6	Purchase 6
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
7.	Purchase G +	Purchase G +	Purchase G +	Purchase G +	Purchase G +	Purchase G +
	Purchase 7	Purchase 7	Purchase 7	Purchase 7	Purchase 7	Purchase 7
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
8.	Purchase H +	Purchase H +	Purchase H +	Purchase H +	Purchase H +	Purchase H +
	Purchase 8	Purchase 8	Purchase 8	Purchase 8	Purchase 8	Purchase 8
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
9.	Purchase +	Purchase +	Purchase +	Purchase +	Purchase +	Purchase +
	Purchase 9I	Purchase 9I	Purchase 9I	Purchase 9I	Purchase 9I	Purchase 9I
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)
10.	Purchase J +	Purchase J +	Purchase J +	Purchase J +	Purchase J +	Purchase J +
	Purchase 10	Purchase 10	Purchase 10	Purchase 10	Purchase 10	Purchase 10
	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)	(\$XX,XXX)



Where are my customers? Top Location Summary

	New Customer	Repeat Customer	High AOV Customer (top 25%)	Fastest New Customer (top 25%)	Fastest Repeat Customer (top 25%)	Highest Margin Customer (top 25%)
1.	Location A	Location A	Location A	Location A	Location A	Location A
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
2.	Location B	Location B	Location B	Location B	Location B	Location B
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
3.	Location C	Location C	Location C	Location C	Location C	Location C
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
4.	Location D	Location D	Location D	Location D	Location D	Location D
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
5.	Location E	Location E	Location E	Location E	Location E	Location E
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
6.	Location F	Location F	Location F	Location F	Location F	Location F
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
7.	Location G	Location G	Location G	Location G	Location G	Location G
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
8.	Location H	Location H	Location H	Location H	Location H	Location H
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
9.	Location I	Location I	Location I	Location I	Location I	Location I
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
10.	Location J	Location J	Location J	Location J	Location J	Location J
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)



What are my customers emerging? Emerging Location Summary

	New Customer	Repeat Customer	High AOV Customer (top 25%)	Fastest New Customer (top 25%)	Fastest Repeat Customer (top 25%)	Highest Margir Customer (top 25%)
1.	Location A	Location A	Location A	Location A	Location A	Location A
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
2.	Location B	Location B	Location B	Location B	Location B	Location B
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
3.	Location C	Location C	Location C	Location C	Location C	Location C
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
4.	Location D	Location D	Location D	Location D	Location D	Location D
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
5.	Location E	Location E	Location E	Location E	Location E	Location E
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
6.	Location F	Location F	Location F	Location F	Location F	Location F
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
7.	Location G	Location G	Location G	Location G	Location G	Location G
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
8.	Location H	Location H	Location H	Location H	Location H	Location H
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
9.	Location I	Location I	Location I	Location I	Location I	Location I
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
10.	Location J	Location J	Location J	Location J	Location J	Location J
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)



How am Lacquiring customers? Method of Acquisition Summary

	New Customer	Repeat Customer	High AOV Customer (top 25%)	Fastest New Customer (top 25%)	Fastest Repeat Customer (top 25%)	Highest Margin Customer (top 25%)
1.	Method A	Method A	Method A	Method A	Method A	Method A
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
2.	Method B	Method B	Method B	Method B	Method B	Method B
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
3.	Method C	Method C	Method C	Method C	Method C	Method C
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
4.	Method D	Method D	Method D	Method D	Method D	Method D
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
5.	Method E	Method E	Method E	Method E	Method E	Method E
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
6.	Method F	Method F	Method F	Method F	Method F	Method F
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
7.	Method G	Method G	Method G	Method G	Method G	Method G
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
8.	Method H	Method H	Method H	Method H	Method H	Method H
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
9.	Method I	Method I	Method I	Method I	Method I	Method I
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)
10.	Method J	Method J	Method J	Method J	Method J	Method J
	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)	(XX%)