

## Who are my customers? Primary Persona Summary

|                               | New<br>Customer | Repeat<br>Customer | High AOV<br>Customer<br>(top 25%) | Fastest New<br>Customer<br>(top 25%) | Fastest Repeat<br>Customer<br>(top 25%) | Highest Margin<br>Customer<br>(top 25%) |
|-------------------------------|-----------------|--------------------|-----------------------------------|--------------------------------------|-----------------------------------------|-----------------------------------------|
| Gender                        | F               | F                  | M                                 | F                                    | F                                       | M                                       |
|                               | (79%)           | (49%)              | (59%)                             | (79%)                                | (49%)                                   | (59%)                                   |
| Age                           | 25-34<br>(34%)  | 35-44<br>(28%)     | 65+<br>(34%)                      | 25-34 (34%)                          | 35-44<br>(28%)                          | 65+<br>(34%)                            |
| Education                     | Bach Degree     | Bach Degree        | Grad Degree                       | Bach Degree                          | Bach Degree                             | Grad Degree                             |
|                               | (35%)           | (31%)              | (35%)                             | (35%)                                | (31%)                                   | (35%)                                   |
| Home                          | Home Owner      | Home Owner         | Home Owner                        | Home Owner                           | Home Owner                              | Home Owner                              |
| Ownership                     | (65%)           | (34%)              | (75%)                             | (65%)                                | (34%)                                   | (75%)                                   |
| Marital Status                | Married         | Married            | Married                           | Married                              | Married                                 | Married                                 |
|                               | (78%)           | (34%)              | (78%)                             | (78%)                                | (34%)                                   | (78%)                                   |
| Industry                      | Medical         | Other              | Management                        | Medical                              | Other                                   | Management                              |
|                               | (29%)           | (19%)              | (29%)                             | (29%)                                | (19%)                                   | (29%)                                   |
| Political                     | Democratic      | Democratic         | Repbulican                        | Democratic                           | Democratic                              | Repbulican                              |
| Affiliation                   | (42%)           | (43%)              | (52%)                             | (42%)                                | (43%)                                   | (52%)                                   |
| Religious                     | Christian       | Christian          | Christian                         | Christian                            | Christian                               | Christian                               |
| Affiliation                   | (79%)           | (71%)              | (56%)                             | (79%)                                | (71%)                                   | (56%)                                   |
| DMA                           | New York        | New Jersey         | Los Angeles                       | New York                             | New Jersey                              | Los Angeles                             |
|                               | (16%)           | (13%)              | (16%)                             | (16%)                                | (13%)                                   | (16%)                                   |
| Interests                     | Natural Foods   | Art                | Boating                           | Natural Foods                        | Art                                     | Boating                                 |
| Preferred<br>Outreach         | Email           | SMS                | Phone                             | Email                                | SMS                                     | Phone                                   |
| Median<br>Household<br>Income | \$78,298        | \$65,198           | \$128,298                         | \$78,298                             | \$65,198                                | \$128,298                               |
| Median<br>Home<br>Value       | \$421,000       | \$324,000          | \$721,000                         | \$421,000                            | \$324,000                               | \$721,000                               |



## Who are else are my customers? Secondary Persona Summary

|                               | New<br>Customer | Repeat<br>Customer | High AOV<br>Customer<br>(top 25%) | Fastest New<br>Customer<br>(top 25%) | Fastest Repeat<br>Customer<br>(top 25%) | Highest Margin<br>Customer<br>(top 25%) |
|-------------------------------|-----------------|--------------------|-----------------------------------|--------------------------------------|-----------------------------------------|-----------------------------------------|
| Gender                        | F               | F                  | M                                 | F                                    | F                                       | M                                       |
|                               | (79%)           | (49%)              | (59%)                             | (79%)                                | (49%)                                   | (59%)                                   |
| Age                           | 25-34<br>(34%)  | 35-44<br>(28%)     | 65+<br>(34%)                      | 25-34 (34%)                          | 35-44<br>(28%)                          | 65+<br>(34%)                            |
| Education                     | Bach Degree     | Bach Degree        | Grad Degree                       | Bach Degree                          | Bach Degree                             | Grad Degree                             |
|                               | (35%)           | (31%)              | (35%)                             | (35%)                                | (31%)                                   | (35%)                                   |
| Home                          | Home Owner      | Home Owner         | Home Owner                        | Home Owner                           | Home Owner                              | Home Owner                              |
| Ownership                     | (65%)           | (34%)              | (75%)                             | (65%)                                | (34%)                                   | (75%)                                   |
| Marital Status                | Married         | Married            | Married                           | Married                              | Married                                 | Married                                 |
|                               | (78%)           | (34%)              | (78%)                             | (78%)                                | (34%)                                   | (78%)                                   |
| Industry                      | Medical         | Other              | Management                        | Medical                              | Other                                   | Management                              |
|                               | (29%)           | (19%)              | (29%)                             | (29%)                                | (19%)                                   | (29%)                                   |
| Political                     | Democratic      | Democratic         | Repbulican                        | Democratic                           | Democratic                              | Repbulican                              |
| Affiliation                   | (42%)           | (43%)              | (52%)                             | (42%)                                | (43%)                                   | (52%)                                   |
| Religious                     | Christian       | Christian          | Christian                         | Christian                            | Christian                               | Christian                               |
| Affiliation                   | (79%)           | (71%)              | (56%)                             | (79%)                                | (71%)                                   | (56%)                                   |
| DMA                           | New York        | New Jersey         | Los Angeles                       | New York                             | New Jersey                              | Los Angeles                             |
|                               | (16%)           | (13%)              | (16%)                             | (16%)                                | (13%)                                   | (16%)                                   |
| Interests                     | Natural Foods   | Art                | Boating                           | Natural Foods                        | Art                                     | Boating                                 |
| Preferred<br>Outreach         | Email           | SMS                | Phone                             | Email                                | SMS                                     | Phone                                   |
| Median<br>Household<br>Income | \$78,298        | \$65,198           | \$128,298                         | \$78,298                             | \$65,198                                | \$128,298                               |
| Median<br>Home<br>Value       | \$421,000       | \$324,000          | \$721,000                         | \$421,000                            | \$324,000                               | \$721,000                               |



# What are my emerging customers? Emerging Persona Summary

|                               | New<br>Customer | Repeat<br>Customer | High AOV<br>Customer<br>(top 25%) | Fastest New<br>Customer<br>(top 25%) | Fastest Repeat<br>Customer<br>(top 25%) | Highest Margin<br>Customer<br>(top 25%) |
|-------------------------------|-----------------|--------------------|-----------------------------------|--------------------------------------|-----------------------------------------|-----------------------------------------|
| Gender                        | F               | F                  | M                                 | F                                    | F                                       | M                                       |
|                               | (79%)           | (49%)              | (59%)                             | (79%)                                | (49%)                                   | (59%)                                   |
| Age                           | 25-34<br>(34%)  | 35-44<br>(28%)     | 65+<br>(34%)                      | 25-34 (34%)                          | 35-44<br>(28%)                          | 65+<br>(34%)                            |
| Education                     | Bach Degree     | Bach Degree        | Grad Degree                       | Bach Degree                          | Bach Degree                             | Grad Degree                             |
|                               | (35%)           | (31%)              | (35%)                             | (35%)                                | (31%)                                   | (35%)                                   |
| Home                          | Home Owner      | Home Owner         | Home Owner                        | Home Owner                           | Home Owner                              | Home Owner                              |
| Ownership                     | (65%)           | (34%)              | (75%)                             | (65%)                                | (34%)                                   | (75%)                                   |
| Marital Status                | Married         | Married            | Married                           | Married                              | Married                                 | Married                                 |
|                               | (78%)           | (34%)              | (78%)                             | (78%)                                | (34%)                                   | (78%)                                   |
| Industry                      | Medical         | Other              | Management                        | Medical                              | Other                                   | Management                              |
|                               | (29%)           | (19%)              | (29%)                             | (29%)                                | (19%)                                   | (29%)                                   |
| Political                     | Democratic      | Democratic         | Repbulican                        | Democratic                           | Democratic                              | Repbulican                              |
| Affiliation                   | (42%)           | (43%)              | (52%)                             | (42%)                                | (43%)                                   | (52%)                                   |
| Religious                     | Christian       | Christian          | Christian                         | Christian                            | Christian                               | Christian                               |
| Affiliation                   | (79%)           | (71%)              | (56%)                             | (79%)                                | (71%)                                   | (56%)                                   |
| DMA                           | New York        | New Jersey         | Los Angeles                       | New York                             | New Jersey                              | Los Angeles                             |
|                               | (16%)           | (13%)              | (16%)                             | (16%)                                | (13%)                                   | (16%)                                   |
| Interests                     | Natural Foods   | Art                | Boating                           | Natural Foods                        | Art                                     | Boating                                 |
| Preferred<br>Outreach         | Email           | SMS                | Phone                             | Email                                | SMS                                     | Phone                                   |
| Median<br>Household<br>Income | \$78,298        | \$65,198           | \$128,298                         | \$78,298                             | \$65,198                                | \$128,298                               |
| Median<br>Home<br>Value       | \$421,000       | \$324,000          | \$721,000                         | \$421,000                            | \$324,000                               | \$721,000                               |



#### What are my customers purchasing? Top Purchases Summary

|     | New<br>Customer | Repeat<br>Customer | High AOV<br>Customer<br>(top 25%) | Fastest New<br>Customer<br>(top 25%) | Fastest Repeat<br>Customer<br>(top 25%) | Highest Margin<br>Customer<br>(top 25%) |
|-----|-----------------|--------------------|-----------------------------------|--------------------------------------|-----------------------------------------|-----------------------------------------|
| 1.  | Purchase A      | Purchase A         | Purchase A                        | Purchase A                           | Purchase A                              | Purchase A                              |
|     | (\$XX,XXX)      | (\$XX,XXX)         | (\$XX,XXX)                        | (\$XX,XXX)                           | (\$XX,XXX)                              | (\$XX,XXX)                              |
| 2.  | Purchase B      | Purchase B         | Purchase B                        | Purchase B                           | Purchase B                              | Purchase B                              |
|     | (\$XX,XXX)      | (\$XX,XXX)         | (\$XX,XXX)                        | (\$XX,XXX)                           | (\$XX,XXX)                              | (\$XX,XXX)                              |
| 3.  | Purchase C      | Purchase C         | Purchase C                        | Purchase C                           | Purchase C                              | Purchase C                              |
|     | (\$XX,XXX)      | (\$XX,XXX)         | (\$XX,XXX)                        | (\$XX,XXX)                           | (\$XX,XXX)                              | (\$XX,XXX)                              |
| 4.  | Purchase D      | Purchase D         | Purchase D                        | Purchase D                           | Purchase D                              | Purchase D                              |
|     | (\$XX,XXX)      | (\$XX,XXX)         | (\$XX,XXX)                        | (\$XX,XXX)                           | (\$XX,XXX)                              | (\$XX,XXX)                              |
| 5.  | Purchase E      | Purchase E         | Purchase E                        | Purchase E                           | Purchase E                              | Purchase E                              |
|     | (\$XX,XXX)      | (\$XX,XXX)         | (\$XX,XXX)                        | (\$XX,XXX)                           | (\$XX,XXX)                              | (\$XX,XXX)                              |
| 6.  | Purchase F      | Purchase F         | Purchase F                        | Purchase F                           | Purchase F                              | Purchase F                              |
|     | (\$XX,XXX)      | (\$XX,XXX)         | (\$XX,XXX)                        | (\$XX,XXX)                           | (\$XX,XXX)                              | (\$XX,XXX)                              |
| 7.  | Purchase G      | Purchase G         | Purchase G                        | Purchase G                           | Purchase G                              | Purchase G                              |
|     | (\$XX,XXX)      | (\$XX,XXX)         | (\$XX,XXX)                        | (\$XX,XXX)                           | (\$XX,XXX)                              | (\$XX,XXX)                              |
| 8.  | Purchase H      | Purchase H         | Purchase H                        | Purchase H                           | Purchase H                              | Purchase H                              |
|     | (\$XX,XXX)      | (\$XX,XXX)         | (\$XX,XXX)                        | (\$XX,XXX)                           | (\$XX,XXX)                              | (\$XX,XXX)                              |
| 9.  | Purchase I      | Purchase I         | Purchase I                        | Purchase I                           | Purchase I                              | Purchase I                              |
|     | (\$XX,XXX)      | (\$XX,XXX)         | (\$XX,XXX)                        | (\$XX,XXX)                           | (\$XX,XXX)                              | (\$XX,XXX)                              |
| 10. | Purchase J      | Purchase J         | Purchase J                        | Purchase J                           | Purchase J                              | Purchase J                              |
|     | (\$XX,XXX)      | (\$XX,XXX)         | (\$XX,XXX)                        | (\$XX,XXX)                           | (\$XX,XXX)                              | (\$XX,XXX)                              |



## What are my customers purchasing more of? Emerging Purchases Summary

|     | New        | Repeat     | High AOV              | Fastest New<br>Customer<br>(top 25%) |                       | Highest Margin<br>Customer<br>(top 25%) |
|-----|------------|------------|-----------------------|--------------------------------------|-----------------------|-----------------------------------------|
|     | Customer   | Customer   | Customer<br>(top 25%) |                                      | Customer<br>(top 25%) |                                         |
| 1.  | Purchase A | Purchase A | Purchase A            | Purchase A                           | Purchase A            | Purchase A                              |
|     | (\$XX,XXX) | (\$XX,XXX) | (\$XX,XXX)            | (\$XX,XXX)                           | (\$XX,XXX)            | (\$XX,XXX)                              |
| 2.  | Purchase B | Purchase B | Purchase B            | Purchase B                           | Purchase B            | Purchase B                              |
|     | (\$XX,XXX) | (\$XX,XXX) | (\$XX,XXX)            | (\$XX,XXX)                           | (\$XX,XXX)            | (\$XX,XXX)                              |
| 3.  | Purchase C | Purchase C | Purchase C            | Purchase C                           | Purchase C            | Purchase C                              |
|     | (\$XX,XXX) | (\$XX,XXX) | (\$XX,XXX)            | (\$XX,XXX)                           | (\$XX,XXX)            | (\$XX,XXX)                              |
| 4.  | Purchase D | Purchase D | Purchase D            | Purchase D                           | Purchase D            | Purchase D                              |
|     | (\$XX,XXX) | (\$XX,XXX) | (\$XX,XXX)            | (\$XX,XXX)                           | (\$XX,XXX)            | (\$XX,XXX)                              |
| 5.  | Purchase E | Purchase E | Purchase E            | Purchase E                           | Purchase E            | Purchase E                              |
|     | (\$XX,XXX) | (\$XX,XXX) | (\$XX,XXX)            | (\$XX,XXX)                           | (\$XX,XXX)            | (\$XX,XXX)                              |
| 6.  | Purchase F | Purchase F | Purchase F            | Purchase F                           | Purchase F            | Purchase F                              |
|     | (\$XX,XXX) | (\$XX,XXX) | (\$XX,XXX)            | (\$XX,XXX)                           | (\$XX,XXX)            | (\$XX,XXX)                              |
| 7.  | Purchase G | Purchase G | Purchase G            | Purchase G                           | Purchase G            | Purchase G                              |
|     | (\$XX,XXX) | (\$XX,XXX) | (\$XX,XXX)            | (\$XX,XXX)                           | (\$XX,XXX)            | (\$XX,XXX)                              |
| 8.  | Purchase H | Purchase H | Purchase H            | Purchase H                           | Purchase H            | Purchase H                              |
|     | (\$XX,XXX) | (\$XX,XXX) | (\$XX,XXX)            | (\$XX,XXX)                           | (\$XX,XXX)            | (\$XX,XXX)                              |
| 9.  | Purchase I | Purchase I | Purchase I            | Purchase I                           | Purchase I            | Purchase I                              |
|     | (\$XX,XXX) | (\$XX,XXX) | (\$XX,XXX)            | (\$XX,XXX)                           | (\$XX,XXX)            | (\$XX,XXX)                              |
| 10. | Purchase J | Purchase J | Purchase J            | Purchase J                           | Purchase J            | Purchase J                              |
|     | (\$XX,XXX) | (\$XX,XXX) | (\$XX,XXX)            | (\$XX,XXX)                           | (\$XX,XXX)            | (\$XX,XXX)                              |



## What are my customers purchasing together? Top Purchase Combo Summary

|     | New          | Repeat       | High AOV              | Fastest New           | · ·                   | Highest Margin        |
|-----|--------------|--------------|-----------------------|-----------------------|-----------------------|-----------------------|
|     | Customer     | Customer     | Customer<br>(top 25%) | Customer<br>(top 25%) | Customer<br>(top 25%) | Customer<br>(top 25%) |
| 1.  | Purchase A + | Purchase A + | Purchase A +          | Purchase A +          | Purchase A +          | Purchase A +          |
|     | Purchase 1   | Purchase 1   | Purchase 1            | Purchase 1            | Purchase 1            | Purchase 1            |
|     | (\$XX,XXX)   | (\$XX,XXX)   | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            |
| 2.  | Purchase B + | Purchase B + | Purchase B +          | Purchase B +          | Purchase B +          | Purchase B +          |
|     | Purchase 2   | Purchase 2   | Purchase 2            | Purchase 2            | Purchase 2            | Purchase 2            |
|     | (\$XX,XXX)   | (\$XX,XXX)   | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            |
| 3.  | Purchase C + | Purchase C + | Purchase C +          | Purchase C +          | Purchase C +          | Purchase C +          |
|     | Purchase 3   | Purchase 3   | Purchase 3            | Purchase 3            | Purchase 3            | Purchase 3            |
|     | (\$XX,XXX)   | (\$XX,XXX)   | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            |
| 4.  | Purchase D + | Purchase D + | Purchase D +          | Purchase D +          | Purchase D +          | Purchase D +          |
|     | Purchase 4   | Purchase 4   | Purchase 4            | Purchase 4            | Purchase 4            | Purchase 4            |
|     | (\$XX,XXX)   | (\$XX,XXX)   | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            |
| 5.  | Purchase E + | Purchase E + | Purchase E +          | Purchase E +          | Purchase E +          | Purchase E +          |
|     | Purchase 5   | Purchase 5   | Purchase 5            | Purchase 5            | Purchase 5            | Purchase 5            |
|     | (\$XX,XXX)   | (\$XX,XXX)   | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            |
| 6.  | Purchase F + | Purchase F + | Purchase F +          | Purchase F +          | Purchase F +          | Purchase F +          |
|     | Purchase 6   | Purchase 6   | Purchase 6            | Purchase 6            | Purchase 6            | Purchase 6            |
|     | (\$XX,XXX)   | (\$XX,XXX)   | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            |
| 7.  | Purchase G + | Purchase G + | Purchase G +          | Purchase G +          | Purchase G +          | Purchase G +          |
|     | Purchase 7   | Purchase 7   | Purchase 7            | Purchase 7            | Purchase 7            | Purchase 7            |
|     | (\$XX,XXX)   | (\$XX,XXX)   | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            |
| 8.  | Purchase H + | Purchase H + | Purchase H +          | Purchase H +          | Purchase H +          | Purchase H +          |
|     | Purchase 8   | Purchase 8   | Purchase 8            | Purchase 8            | Purchase 8            | Purchase 8            |
|     | (\$XX,XXX)   | (\$XX,XXX)   | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            |
| 9.  | Purchase +   | Purchase +   | Purchase +            | Purchase +            | Purchase +            | Purchase +            |
|     | Purchase 9I  | Purchase 9I  | Purchase 9I           | Purchase 9I           | Purchase 9I           | Purchase 9I           |
|     | (\$XX,XXX)   | (\$XX,XXX)   | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            |
| 10. | Purchase J + | Purchase J + | Purchase J +          | Purchase J +          | Purchase J +          | Purchase J +          |
|     | Purchase 10  | Purchase 10  | Purchase 10           | Purchase 10           | Purchase 10           | Purchase 10           |
|     | (\$XX,XXX)   | (\$XX,XXX)   | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            | (\$XX,XXX)            |



#### Where are my customers? Top Location Summary

|     | New<br>Customer | Repeat<br>Customer | High AOV<br>Customer<br>(top 25%) | Fastest New<br>Customer<br>(top 25%) | Fastest Repeat<br>Customer<br>(top 25%) | Highest Margin<br>Customer<br>(top 25%) |
|-----|-----------------|--------------------|-----------------------------------|--------------------------------------|-----------------------------------------|-----------------------------------------|
| 1.  | Location A      | Location A         | Location A                        | Location A                           | Location A                              | Location A                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 2.  | Location B      | Location B         | Location B                        | Location B                           | Location B                              | Location B                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 3.  | Location C      | Location C         | Location C                        | Location C                           | Location C                              | Location C                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 4.  | Location D      | Location D         | Location D                        | Location D                           | Location D                              | Location D                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 5.  | Location E      | Location E         | Location E                        | Location E                           | Location E                              | Location E                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 6.  | Location F      | Location F         | Location F                        | Location F                           | Location F                              | Location F                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 7.  | Location G      | Location G         | Location G                        | Location G                           | Location G                              | Location G                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 8.  | Location H      | Location H         | Location H                        | Location H                           | Location H                              | Location H                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 9.  | Location I      | Location I         | Location I                        | Location I                           | Location I                              | Location I                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 10. | Location J      | Location J         | Location J                        | Location J                           | Location J                              | Location J                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |



## What are my customers emerging? Emerging Location Summary

|     | New<br>Customer | Repeat<br>Customer | High AOV<br>Customer<br>(top 25%) | Fastest New<br>Customer<br>(top 25%) | Fastest Repeat<br>Customer<br>(top 25%) | Highest Margir<br>Customer<br>(top 25%) |
|-----|-----------------|--------------------|-----------------------------------|--------------------------------------|-----------------------------------------|-----------------------------------------|
| 1.  | Location A      | Location A         | Location A                        | Location A                           | Location A                              | Location A                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 2.  | Location B      | Location B         | Location B                        | Location B                           | Location B                              | Location B                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 3.  | Location C      | Location C         | Location C                        | Location C                           | Location C                              | Location C                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 4.  | Location D      | Location D         | Location D                        | Location D                           | Location D                              | Location D                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 5.  | Location E      | Location E         | Location E                        | Location E                           | Location E                              | Location E                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 6.  | Location F      | Location F         | Location F                        | Location F                           | Location F                              | Location F                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 7.  | Location G      | Location G         | Location G                        | Location G                           | Location G                              | Location G                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 8.  | Location H      | Location H         | Location H                        | Location H                           | Location H                              | Location H                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 9.  | Location I      | Location I         | Location I                        | Location I                           | Location I                              | Location I                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 10. | Location J      | Location J         | Location J                        | Location J                           | Location J                              | Location J                              |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |



## How am Lacquiring customers? Method of Acquisition Summary

|     | New<br>Customer | Repeat<br>Customer | High AOV<br>Customer<br>(top 25%) | Fastest New<br>Customer<br>(top 25%) | Fastest Repeat<br>Customer<br>(top 25%) | Highest Margin<br>Customer<br>(top 25%) |
|-----|-----------------|--------------------|-----------------------------------|--------------------------------------|-----------------------------------------|-----------------------------------------|
| 1.  | Method A        | Method A           | Method A                          | Method A                             | Method A                                | Method A                                |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 2.  | Method B        | Method B           | Method B                          | Method B                             | Method B                                | Method B                                |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 3.  | Method C        | Method C           | Method C                          | Method C                             | Method C                                | Method C                                |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 4.  | Method D        | Method D           | Method D                          | Method D                             | Method D                                | Method D                                |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 5.  | Method E        | Method E           | Method E                          | Method E                             | Method E                                | Method E                                |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 6.  | Method F        | Method F           | Method F                          | Method F                             | Method F                                | Method F                                |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 7.  | Method G        | Method G           | Method G                          | Method G                             | Method G                                | Method G                                |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 8.  | Method H        | Method H           | Method H                          | Method H                             | Method H                                | Method H                                |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 9.  | Method I        | Method I           | Method I                          | Method I                             | Method I                                | Method I                                |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |
| 10. | Method J        | Method J           | Method J                          | Method J                             | Method J                                | Method J                                |
|     | (XX%)           | (XX%)              | (XX%)                             | (XX%)                                | (XX%)                                   | (XX%)                                   |