

Apr 29, 2021

# REPEAT CUSTOMER SEAR

Sales Enriched Analytics Report

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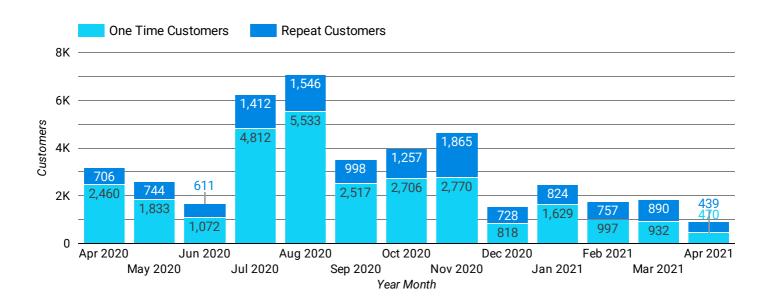
Total Transactions 50,807

Total Contacts 40,276

Matched 37,992



# **Repeat Customers: Overall Persona**



Apr 29, 2021

### **Persona**

Gender	F (87.7%)	M (6.6%)
Age	45-54 (22.7%)	35-44 (21.9%)
Education	Bach Degree (19.5%)	HS Diploma (16.0%)
Ownership	Likely Homeowner (55.2%)	Likely Renter (23.8%)
Marital	Married (34.9%)	Non-Traditional (7.0%)
Industry	Medical (5.2%)	Other_occupation (4.5%)
Politics	Democrat (31.8%)	Republican (31.6%)
Religion	Christian (42.6%)	Jewish (3.8%)
DMA	NEW YORK (4.7%)	LOS ANGELES (4.4%)
Outreach	Email (37.8%)	SMS (30.9%)
Interest	BoardGames_Puzzles	Food
	Median Household Income	\$74,666
	Median Home Value	\$206,095
	Median Predicted Capacity	\$12,200

### **Top 5 Methods of Acquisition**

1.	Let's Boodle Ad Campaign - Twitter	100.0%
2.	Organic Site Traffic	
3.	Direct Mail Offering - Spring '21	
4.	Spring Ad Campaign - Facebook	
5.	Email Newsletter	

### **Top 5 Purchases**

 BoodleAI T-Shirt, Womens Medium	\$287,230
 BoodleBot 12" Plush Toy	\$261,031
 Long Sleeved Logo Tee, Womens Large	\$241,864
 Bumper Sticker "Let's Boodle"	\$76,336
 Coffee Mug, Gray with Logo "Let's Boodle"	\$2,419

### **Top 5 Lookalike DMAs**

1.	MEMPHIS DMA
2.	NORFOLK DMA
3.	NASHVILLE DMA
4.	BIRMINGHAM DMA
5.	PEORIA/BLOOMNGTN DMA

Total Transactions 50,807

> Total Contacts 40,276

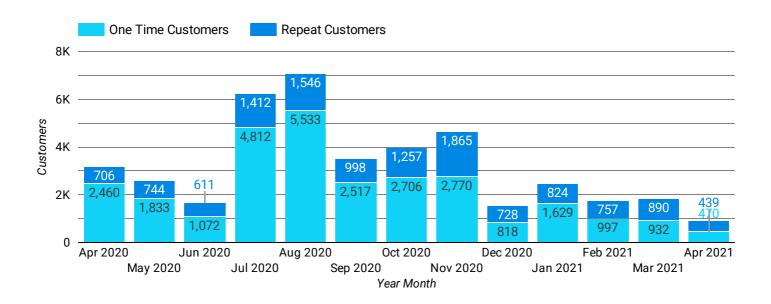
> > 37,992 Matched







# **Repeat Customers: Primary Persona**



Apr 29, 2021

### **Persona**

Gender	F (100.0%)	
Age	45-54 (25.0%)	35-44 (20.9%)
Education	Bach Degree (25.5%)	HS Diploma (21.6%)
Ownership	Likely Homeowner (100.0%)	
Marital	Married (39.4%)	Non-Traditional (8.0%)
Industry	Medical (6.8%)	Other_occupation (6.1%)
Politics	Democrat (100.0%)	
Religion	Christian (59.3%)	Jewish (4.6%)
DMA	NEW YORK (5.1%)	PHILADELPHIA (4.3%)
Outreach	Email (37.7%)	SMS (28.4%)
Interest	Tennis	Food
	Median Household Income	\$75,000
	Median Home Value	\$198,700
	Median Predicted Capacity	\$12,500

### **Top 5 Methods of Acquisition**

1.	Let's Boodle Ad Campaign - Twitter	100.0%
2.	Organic Site Traffic	
3.	Direct Mail Offering - Spring '21	
4.	Spring Ad Campaign - Facebook	
5.	Email Newsletter	

### **Top 5 Purchases**

 BoodleAI T-Shirt, Womens Medium	\$43,836
 BoodleBot 12" Plush Toy	\$40,594
 Long Sleeved Logo Tee, Womens Large	\$36,481
 Bumper Sticker "Let's Boodle"	\$11,447
 Coffee Mug, Gray with Logo "Let's Boodle"	\$389

### **Top 5 Lookalike DMAs**

1.	PITTSBURGH DMA
2.	ERIE DMA
3.	ROCH/MAS CTY/AUS DMA
4.	ST. LOUIS DMA
5.	YOUNGSTOWN DMA

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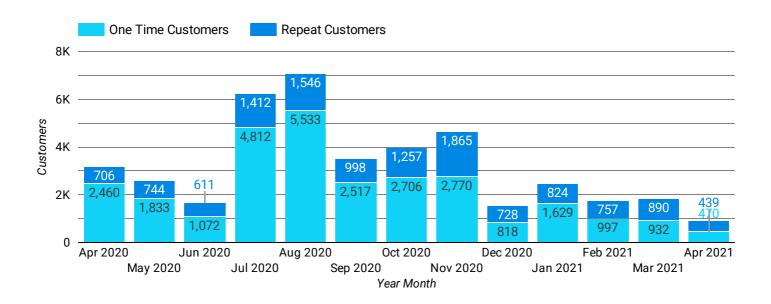
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# **Repeat Customers: Secondary Persona**



Apr 29, 2021

### **Persona**

Gender	F (100.0%)	
Age	45-54 (30.0%)	55-64 (23.4%)
Education	Bach Degree (28.4%)	HS Diploma (21.7%)
Ownership	Likely Homeowner (100.0%)	
Marital	Married (62.9%)	Non-Traditional (4.7%)
Industry	Other_occupation (8.2%)	Medical (7.7%)
Politics	Republican (100.0%)	
Religion	Christian (62.9%)	Jewish (4.1%)
DMA	NEW YORK (3.3%)	MINN/ST. PAUL (3.1%)
Outreach	Email (41.4%)	Direct Mail (34.1%)
Interest	Hunting	Sports
	Median Household Income	\$79,000
	Median Home Value	\$202,105
	Median Predicted Capacity	\$12,500

### **Top 5 Methods of Acquisition**

1.	Let's Boodle Ad Campaign - Twitter	100.0%
2.	Organic Site Traffic	
3.	Direct Mail Offering - Spring '21	
4.	Spring Ad Campaign - Facebook	
5.	Email Newsletter	

### **Top 5 Purchases**

 BoodleAI T-Shirt, Womens Medium	\$60,810
 BoodleBot 12" Plush Toy	\$53,128
 Long Sleeved Logo Tee, Womens Large	\$53,083
 Bumper Sticker "Let's Boodle"	\$15,064
 Coffee Mug, Gray with Logo "Let's Boodle"	\$466

### **Top 5 Lookalike DMAs**

1.	LIMA DMA
2.	YOUNGSTOWN DMA
3.	ELMIRA DMA
4.	ZANESVILLE DMA
5.	HLLY DMA

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> Total Contacts 40,276

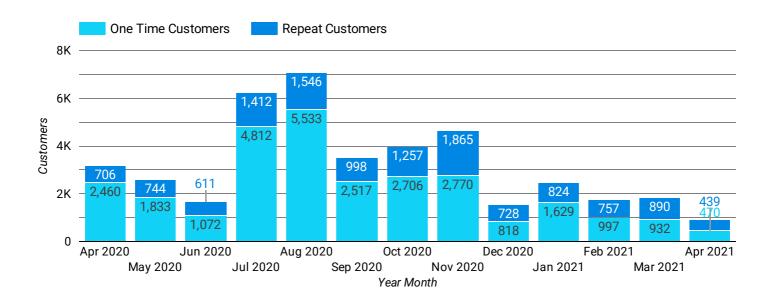
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# **Repeat Customers: Emerging Persona**



Apr 29, 2021

### Persona

Gender	F (80.9%)	M (10.3%)
Age	35-44 (23.1%)	25-34 (21.3%)
Education	Bach Degree (15.3%)	Some College (14.8%)
Ownership	Likely Renter (37.0%)	Likely Homeowner (30.4%)
Marital	Married (25.1%)	Non-Traditional (7.4%)
Industry	Medical (4.0%)	Other_occupation (2.9%)
Politics	Non-Partisan (44.4%)	Democrat (25.2%)
Religion	Christian (32.2%)	Jewish (3.5%)
DMA	LOS ANGELES (5.0%)	NEW YORK (5.0%)
Outreach	Email (36.8%)	SMS (35.1%)
Interest	BoardGames_Puzzles	Food
	Median Household Income	\$72,000
	Median Home Value	\$208,907
	Median Predicted Capacity	\$10,570

### **Top 5 Methods of Acquisition**

1.	Let's Boodle Ad Campaign - Twitter	100.0%
2.	Organic Site Traffic	
3.	Direct Mail Offering - Spring '21	
4.	Spring Ad Campaign - Facebook	
5.	Email Newsletter	

### **Top 5 Purchases**

 BoodleAI T-Shirt, Womens Medium	\$182,584
 BoodleBot 12" Plush Toy	\$167,309
 Long Sleeved Logo Tee, Womens Large	\$152,300
 Bumper Sticker "Let's Boodle"	\$49,825
 Coffee Mug, Gray with Logo "Let's Boo	\$1,687

### **Top 5 Lookalike DMAs**

1.	MEMPHIS DMA
2.	COLUMBUS GA DMA
3.	BATON ROUGE DMA
4.	NEW ORLEANS DMA
5.	CHARLESTON SC DMA

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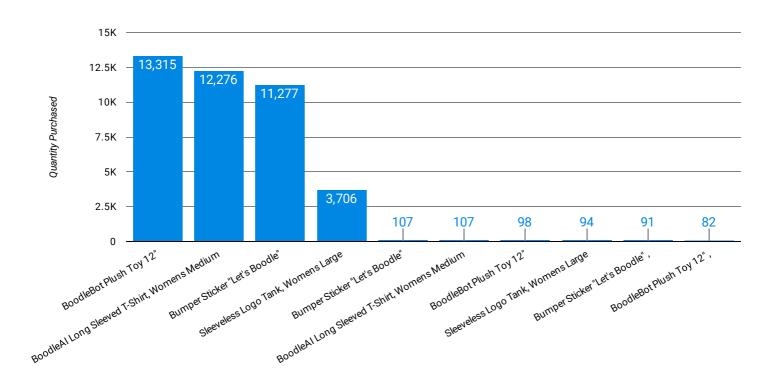






### What are my repeat customers purchasing?

# **Repeat Customers: Top Product**



### Persona who Purchased: BoodleBot Plush Toy 12"

F (87.9%)	M (6.5%)
45-54 (23.1%)	35-44 (21.7%)
Bach Degree (19.1%)	HS Diploma (16.2%)
Likely Homeowner (55.1%)	Likely Renter (24.1%)
Married (35.0%)	Non-Traditional (7.1%)
Medical (5.1%)	Other_occupation (4.4%)
Republican (31.8%)	Democrat (31.7%)
Christian (42.9%)	Jewish (3.7%)
NEW YORK (4.5%)	LOS ANGELES (4.4%)
Email (37.9%)	SMS (30.8%)
BoardGames_Puzzles	Sports
Median Household Income	\$74,000
Median Home Value	\$203,067
Median Predicted Capacity	\$12,007
	45-54 (23.1%)  Bach Degree (19.1%)  Likely Homeowner (55.1%)  Married (35.0%)  Medical (5.1%)  Republican (31.8%)  Christian (42.9%)  NEW YORK (4.5%)  Email (37.9%)  BoardGames_Puzzles  Median Household Income

### **Top 5 Methods of Acquisition**

 Let's Boodle Ad Campaign - Twitter	86.5%
 Organic Site Traffic	
 Direct Mail Offering - Spring '21	
 Spring Ad Campaign - Facebook	
 Email Newsletter	

### **Top 5 Lookalike DMAs**

1.	MEMPHIS DMA
2.	NORFOLK DMA
3.	BIRMINGHAM DMA
4.	NASHVILLE DMA
5.	COLUMBIA SC DMA

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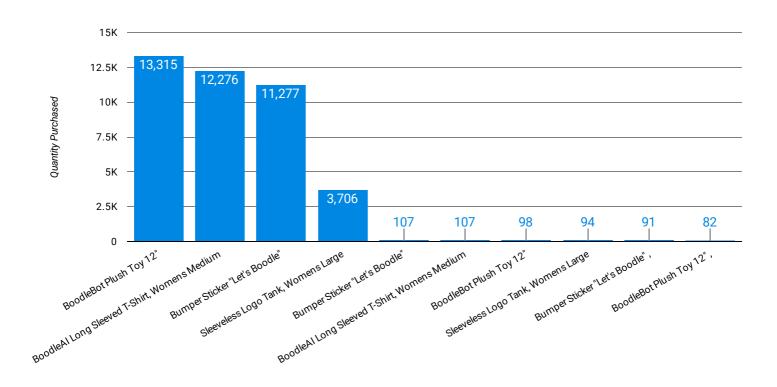






### What are my repeat customers purchasing?

# **Repeat Customers: Emerging Purchases**



### Sleeveless Logo Tank, Womens Large

### Persona who Purchased:

Bumper Sticker "Let's Boodle"

### BoodleAl Long Sleeved T-Shirt, Womens Medium

Gender	F (87.6%)	M (6.7%)
Age	45-54 (22.9%)	35-44 (22.1%)
Education	Bach Degree (19.6%)	HS Diploma (16.2%)
Ownership	Likely Homeowner (55.5%)	Likely Renter (23.6%)
Marital	Married (34.8%)	Non-Traditional (7.0%)
Industry	Medical (5.3%)	Other_occupation (4.5%)
Politics	Democrat (31.7%)	Republican (31.5%)
Religion	Christian (42.7%)	Jewish (3.8%)
DMA	NEW YORK (4.7%)	LOS ANGELES (4.4%)
Outreach	Email (38.0%)	SMS (30.8%)
Interest	BoardGames_Puzzles	Food
	Median Household Income	\$75,000
	Median Home Value	\$207,211
	Median Predicted Capacity	\$12,293

### **Top 5 Methods of Acquisition**

 Let's Boodle Ad Campaign - Twitter	88.3%
 Organic Site Traffic	
 Direct Mail Offering - Spring '21	
 Spring Ad Campaign - Facebook	
 Email Newsletter	

### **Top 5 Lookalike DMAs**

1.	MEMPHIS DMA
2.	NORFOLK DMA
3.	BIRMINGHAM DMA
4.	NASHVILLE DMA
5.	COLUMBUS OH DMA

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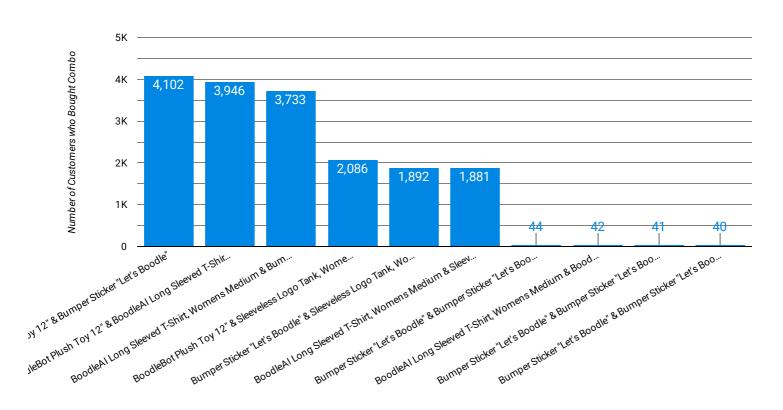






### What are my repeat customers purchasing?

# **Repeat Customers: Top Product Combos**



# Persona who Purchased: BoodleBot Plush Toy 12" & Bumper Sticker "Let's Boodle"

Gender	F (87.3%)	M (7.1%)
Age	45-54 (23.5%)	35-44 (21.6%)
Education	Bach Degree (19.4%)	HS Diploma (16.1%)
Ownership	Likely Homeowner (55.8%)	Likely Renter (23.5%)
Marital	Married (35.3%)	Non-Traditional (7.2%)
Industry	Medical (5.3%)	Other_occupation (4.5%)
Politics	Republican (32.1%)	Democrat (31.7%)
Religion	Christian (43.3%)	Jewish (3.6%)
DMA	NEW YORK (4.7%)	LOS ANGELES (4.2%)
Outreach	Email (38.1%)	SMS (29.6%)
Interest	BoardGames_Puzzles	Hunting
	Median Household Income	\$74,451
	Median Home Value	\$206,116
	Median Predicted Capacity	\$12,155

### **Top 5 Methods of Acquisition**

	 Let's Boodle Ad Campaign - Twitter	100.0%
	 Organic Site Traffic	
	 Direct Mail Offering - Spring '21	
	 Spring Ad Campaign - Facebook	
	 Email Newsletter	
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### **Top 5 Lookalike DMAs**

1.	MEMPHIS DMA
2.	NORFOLK DMA
3.	JACKSON TN DMA
4.	CINCINNATI DMA
5.	BIRMINGHAM DMA

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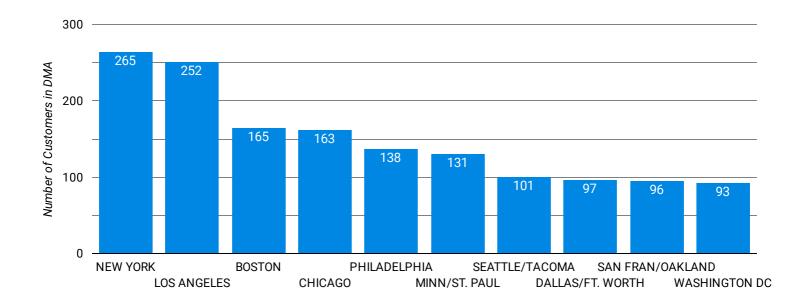






### Where are my repeat customers?

# **Repeat Customers: Top Location**



# Persona who lives in:

### **NEW YORK**

Gender	F (91.7%)	M (8.3%)
Age	35-44 (25.3%)	45-54 (24.5%)
Education	Bach Degree (25.3%)	Grad Degree (16.2%)
Ownership	Likely Homeowner (55.1%)	Likely Renter (37.7%)
Marital	Married (29.4%)	Non-Traditional (7.2%)
Industry	Medical (6.4%)	Management (5.3%)
Politics	Democrat (42.6%)	Non-Partisan (33.6%)
Religion	Christian (52.8%)	Jewish (5.7%)
DMA	NEW YORK (100.0%)	
Outreach	Email (43.4%)	SMS (29.8%)
Interest	Electronic_Gaming	Board Games_Puzzles
	Median Household Income	\$95,000
	Median Home Value	\$382,309
	Median Predicted Capacity	\$18,050

### **Top 5 Products**

 BoodleAI T-Shirt, Womens Medium	\$12,548
 BoodleBot 12" Plush Toy	\$11,290
 Long Sleeved Logo Tee, Womens Large	\$10,696
 Bumper Sticker "Let's Boodle"	\$3,262
 Coffee Mug, Gray with Logo "Let's Boodle"	\$198

### **Top 5 Methods of Acquisition**

 Let's Boodle Ad Campaign - Twitter	100.0%
 Organic Site Traffic	
 Direct Mail Offering - Spring '21	
 Spring Ad Campaign - Facebook	
 Email Newsletter	

### **Top 5 Lookalike DMAs**

1.	HARTFORD/NEW HVN DMA
2.	NEW YORK DMA
3.	PHILADELPHIA DMA
4.	BALTIMORE DMA
5.	ROCHESTER NY DMA

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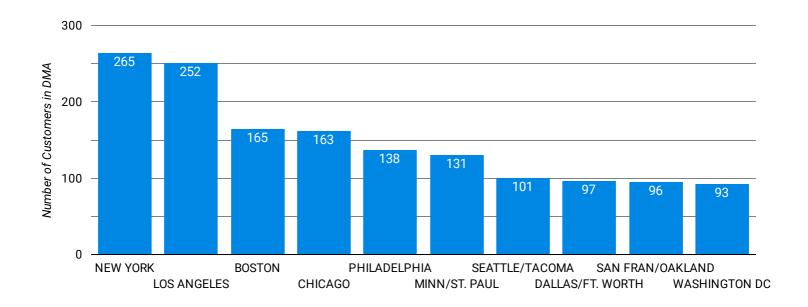






### Where are my repeat customers?

# **Repeat Customers: Emerging Locations**



# Persona who lives in:

### LOS ANGELES

### **CHICAGO**

### **BOSTON**

Gender	F (91.4%)	M (8.1%)
Age	35-44 (24.7%)	25-34 (22.6%)
Education	Bach Degree (22.6%)	Some College (16.0%)
Ownership	Likely Homeowner (51.4%)	Likely Renter (36.7%)
Marital	Married (29.0%)	Non-Traditional (8.1%)
Industry	Other_occupation (3.6%)	Medical (3.6%)
Politics	Non-Partisan (40.0%)	Democrat (36.9%)
Religion	Christian (44.1%)	Jewish (3.1%)
DMA	LOS ANGELES (43.4%)	BOSTON (28.4%)
Outreach	Email (38.4%)	SMS (33.4%)
Interest	BoardGames_Puzzles	Food
	Median Household Income	\$87,000
	Median Home Value	\$356,470
	Median Predicted Capacity	\$15,784

### **Top 5 Products**

 BoodleAI T-Shirt, Womens Medium	\$28,213
 BoodleBot 12" Plush Toy	\$26,029
 Long Sleeved Logo Tee, Womens Large	\$22,309
 Bumper Sticker "Let's Boodle"	\$7,451
 Coffee Mug, Gray with Logo "Let's Boodle"	\$241

### **Top 5 Methods of Acquisition**

 "Let's Boodle" Blitz - Winter 2020	100.0%
 Direct Mail Offering - Spring '21	
 Spring Ad Campaign - Facebook	
 Email Newsletter	
 Organic Site Traffic	

### **Top 5 Lookalike DMAs**

1.	NORFOLK DMA
2.	SEATTLE/TACOMA DMA
3.	NEW ORLEANS DMA
4.	MEMPHIS DMA
5.	BALTIMORE DMA

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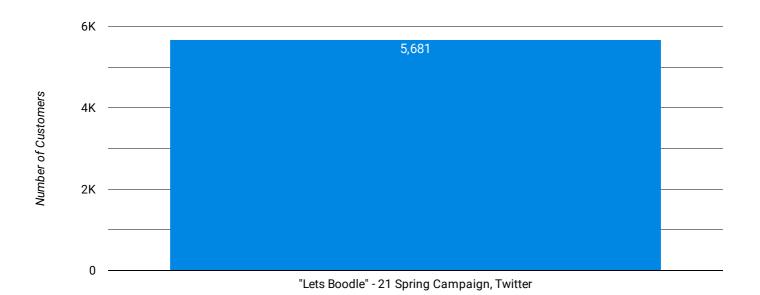






### How am I acquiring repeat customers?

# **Repeat Customers: Top Acquisition Method**



### Persona who came from: "Lets Boodle" - 21 Spring Campaign, Twitter

Gender	F (87.7%)	M (6.6%)
Age	45-54 (22.7%)	35-44 (21.9%)
Education	Bach Degree (19.5%)	HS Diploma (16.0%)
Ownership	Likely Homeowner (55.2%)	Likely Renter (23.8%)
Marital	Married (34.9%)	Non-Traditional (7.0%)
Industry	Medical (5.2%)	Other_occupation (4.5%)
Politics	Democrat (31.8%)	Republican (31.6%)
Religion	Christian (42.6%)	Jewish (3.8%)
DMA	NEW YORK (4.7%)	LOS ANGELES (4.4%)
Outreach	Email (37.8%)	SMS (30.9%)
Interest	BoardGames_Puzzles	Food
	Median Household Income	\$74,666
	Median Home Value	\$206,095
	Median Predicted Capacity	\$12,200

### **Top 5 Products**

 BoodleAl T-Shirt, Womens Medium	\$287,230
 BoodleBot 12" Plush Toy	\$261,031
 Long Sleeved Logo Tee, Womens Large	\$241,864
 Bumper Sticker "Let's Boodle"	\$76,336
 Coffee Mug, Gray with Logo "Let's Boodle"	\$2,419

### **Top 5 Lookalike DMAs**

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