

Optimizing Capacity for Post-COVID Elective Services

Health systems face capacity challenges that may vary across service lines

60%

decline in hospital/
outpatient visits during
pandemic ¹

50%

of households say a
member skipped or
delayed care due to
COVID-19 ²

**27
million**

may lose health
insurance due to
job loss ³

85%

who have serious
conditions are
worried about safety
at care sites ⁴

**Unpredictable and overwhelming
influx of elective services due to
3 to 4 month backlog**

**Drop in demand due to patient
finances and safety concerns**

The right strategy and technology is required for success

**Engage patients and
assure their safety**

Digital patient experience platform

**Move back-end revenue
cycle to the front**

Automated prior authorization

**Optimize capacity utilization
and manage demand**

*Robust analytics and
market-based scheduling*

**Maximize reimbursement while
providing compassionate
financial assistance**

Patient-centered financial clearance

Excellent patient and provider experiences are central to financial recovery

Learn how you can expand market share by creating the optimal experience for both patients and referring providers.

Watch the webinar on demand, **Considerations While Ramping Up Elective Services**, or **contact us** for an assessment of your current patient experience or capacity management strategy.



R1

R1 RCM is a leading provider of technology-enabled RCM services which transform and solve revenue cycle performance challenges across hospitals, health systems and group physician practices. R1's proven and scalable operating models seamlessly complement a healthcare organization's infrastructure, quickly driving sustainable improvements to net patient revenue and cash flows while reducing operating costs and enhancing the patient experience.

Learn more at r1rcm.com or contact us contact@r1rcm.com

R1 is a registered trademark of R1 RCM Inc. All rights reserved.