Capitalize on Intelligent Automation to Achieve Financial Resilience

Current hospital operations create a massive strain on finances

New pressures
$2.4B
hospitals' non-treatment costs 2/20-4/20 [1]

Shrinking revenue
-1.9%
median operating margin without CARES funding [2]

Escalating costs
5.4%
annual projected rate of health expenditure growth [3]

Major waste
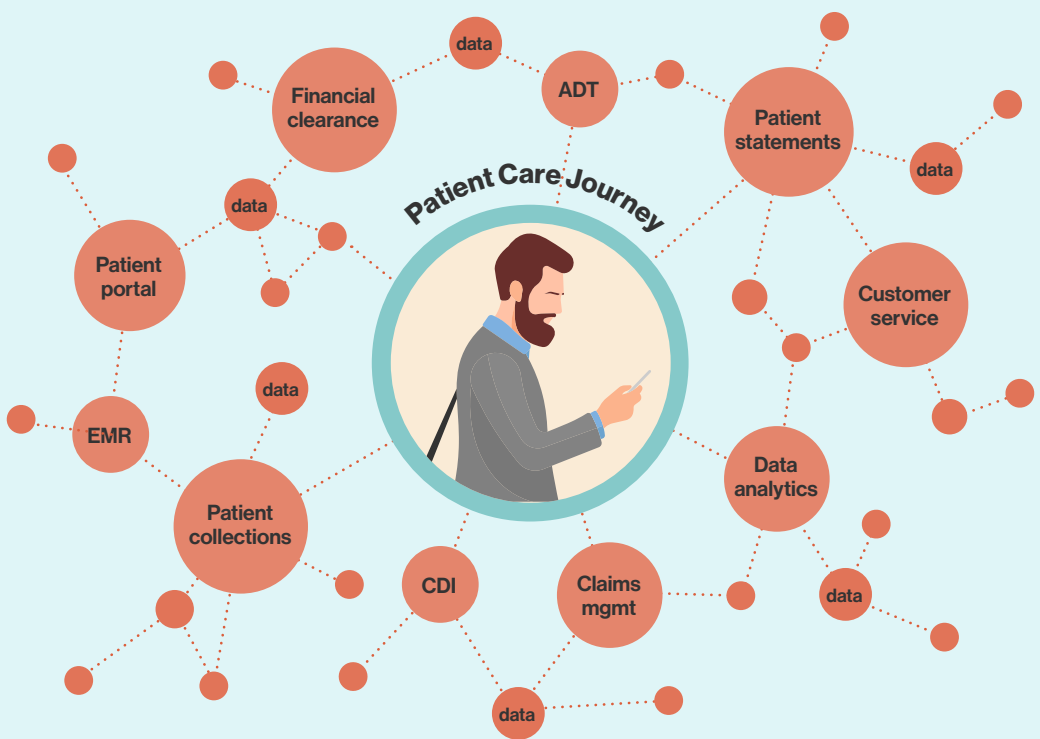**$760B**
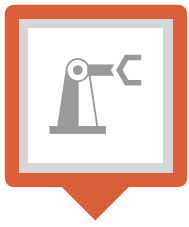annually wasted in healthcare [4]

Largest operating expense
60%
of operating costs are workforce [5]

HOSPITAL

Revenue cycle complexities have historically prevented hospitals' use of intelligent automation (IA)

Patient Care Journey

- data
- Financial clearance
- ADT
- Patient statements
- data
- Patient portal
- data
- Customer service
- EMR
- data
- Data analytics
- Patient collections
- CDI
- Claims mgmt
- data
- data

R1 digitizes the revenue cycle via an intelligent automation ecosystem, standardized best practices and specialized experts

RPA (bots)
Performs tasks by navigating system UIs as humans would
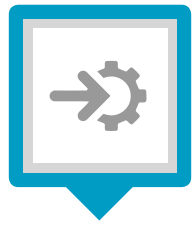
Machine Learning
Understands structured data patterns via algorithms

Optical Character Recognition & Natural Language Processing
Extracts valuable info from unstructured data

Integrated Workflow Platform
Seamlessly orchestrates human and IA tasks

An IA ecosystem capitalizes on both workforces

Automate 80%	Escalate to Staff 20%
• Repetitive	• Complex
• Rules-based	• Decision-based
• Data-driven	• High-touch

Healthcare's Largest Digital Workforce

Scale and Depth
- **32M+** tasks automated each year
- **1,000+** FTE digital workforce equivalent
- **7M+** annual RCM transactions

Expertise
- **120+** dedicated staff
- **100+** locations with R1 automation
- **30+** EMRs securely integrated

Benefits include reduced cost and waste, greater profitability and a better patient experience

Across the Industry
9 out of 10
respondents say automation has increased efficiency and will improve patient experience [6]

R1 Clients

reduced cost to collect	reduced denials	lowered bad debt*
Up to **20%**	Up to **50%**	Up to **25%**

*R1 case study data

The time for a new operational model is now

Learn how R1's revenue cycle automation ecosystem can help you drive profitability and eliminate waste. Contact us for an assessment or download our whitepaper, Intelligent Automation in Healthcare.