Make Digital Orders the Foundation of the Rev Cycle

Streamline financial clearance, increase reimbursement and improve patient and provider experiences

Manual order processes are fraught with costly errors, omissions and delays



\$372B annual cost of US healthcare administrative complexity 1



94%

of physicians say prior auths lead to care delays²

average annual revenue at risk due to denials 4

of healthcare providers still rely on fax communications³

Up to 65%

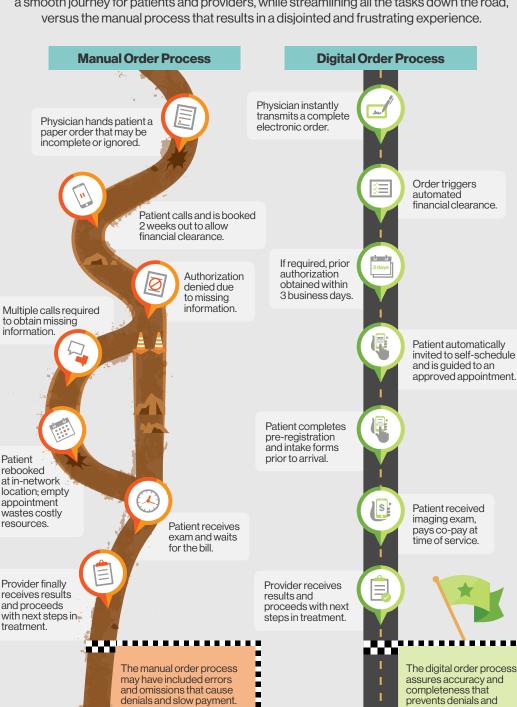
of denied claims are never resubmitted 5





R1's Patient Experience platform operationalizes digital orders to accelerate financial clearance and care delivery

This comparison uses a diagnostic imaging order to illustrate how a digital process creates a smooth journey for patients and providers, while streamlining all the tasks down the road, versus the manual process that results in a disjointed and frustrating experience.



and provider loyalty and improve performance Automated, rules-based processes assure the right patient is scheduled for

The R1 Patient Experience platform helps clients enhance patient

the right procedure at the right location with all the right resources every time.





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to-appointment conversion rates



The patient experienced

frustration and care delays

due to multiple phone calls,

long scheduling lead time and last-minute rebooking.

automated auth determination within minutes



front-end denials



cash yield

in patient



satisfaction scores

speeds payment. The

patient experienced a

convenient, self-service

process to receive care and make payment quickly.



Patients follow through with care and



receive recommended care.

It's time to move beyond manual processes and point solutions By making a clean digital order the foundation of your

revenue, and improve provider loyalty.

revenue cycle, you not only speed up care and improve patient satisfaction, but also reduce denials, increase

Download our new whitepaper, **Establishing a Digital** Marketplace, to understand how the R1 Patient Experience platform drives competitive advantage through consumer and provider engagement or contact us to schedule a personalized demonstration.



R1 RCM is a leading provider of technology-driven solutions that transform the patient experience and financial performance of healthcare providers. R1's proven and scalable operating models seamlessly complement a healthcare organization's infrastructure, quickly driving sustainable improvements to net patient revenue and cash flows while