

Leveraging the Digital Front Door for Long-Term Financial Performance

Three ways an intelligent patient access solution pays lasting dividends

Costly, labor-intensive processes will degrade patient and provider satisfaction as well as brand reputation

90% of providers still rely on fax communications¹

88% of appointments scheduled by phone³

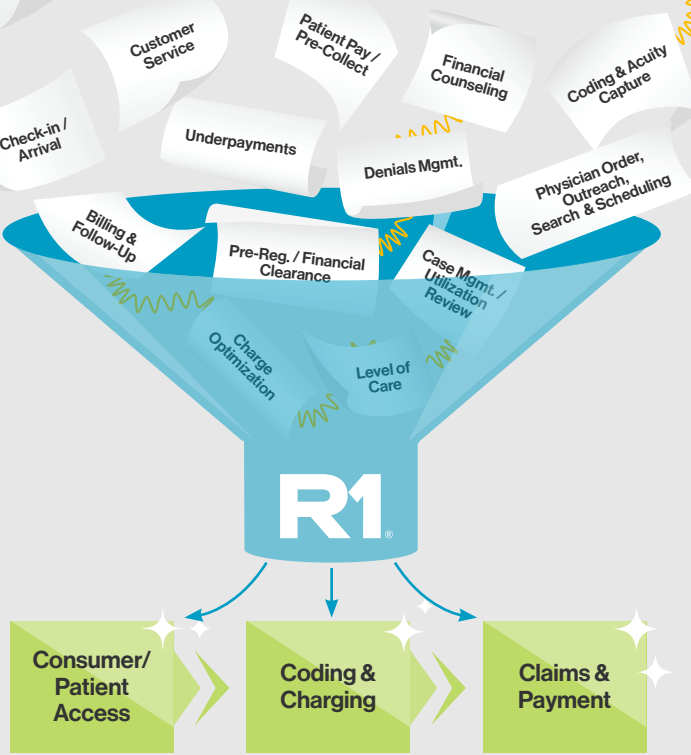
46% of faxed referrals never result in a visit²

Up to 50% of physicians never know if their patient saw the specialist⁴

68% of patients exasperated by healthcare billing and want digital payment capabilities⁵

95% of unhappy patients said inadequate communications and disorganized operations drove them to post harsh reviews⁶

R1 Entri™, an intelligent patient access solution, standardizes, automates and centralizes complex underlying processes



Results: Frictionless patient and provider experiences that deliver superior performance in three key areas*

1 Win New Revenue

Thoughtfully engage consumers, returning patients and the providers who refer them, while optimizing capacity utilization enterprise wide.

30% improvement in referral-to-appointment conversion



97% of auths cleared within 3 days



40% improvement in patient satisfaction scores



2 Increase Yield

Launch revenue cycle tasks early, integrate seamless payment options, and offer proactive financial counseling.

90% patient co-pay collection rates



20% reduction in front-end denials



20% improvement in patient cash yield



3 Improve Productivity

Offer intuitive self-service options for patients and referring providers, embed efficient workflow tools, and automate tasks across patient access and revenue cycle functions.

45% cost savings in patient access areas



32M automated tasks annually



85% of patients complete forms in advance of care



*Client results achieved using R1 solutions.

Accelerate digital front door initiatives for lasting financial benefits

Healthcare organizations use R1 Entri to win new revenue, increase patient yield and improve productivity across their enterprise. Watch the webinar, [Optimizing Digital Patient Experiences – 10-Point Checklist for Success](#), or [contact us](#) to learn more.



R1 RCM is a leading provider of technology-driven solutions that transform the patient experience and financial performance of healthcare providers. R1's proven and scalable operating models seamlessly complement a healthcare organization's infrastructure, quickly driving sustainable improvements to net patient revenue and cash flows while reducing operating costs and enhancing the patient experience.

Learn more at r1rcm.com or contact us contact@r1rcm.com.

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