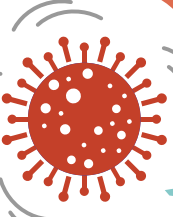


Contactless Pre-Registration & Intake

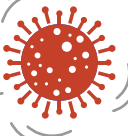
Four reasons digital self-service is a must-have technology

COVID-19 created persistent and costly patient safety concerns



52% of patients are more afraid of COVID-19 than stroke or heart attack ¹

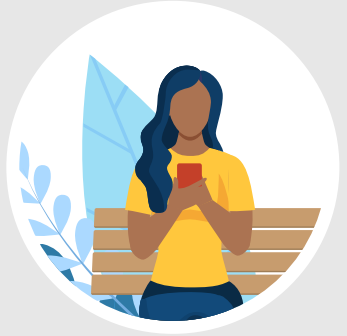
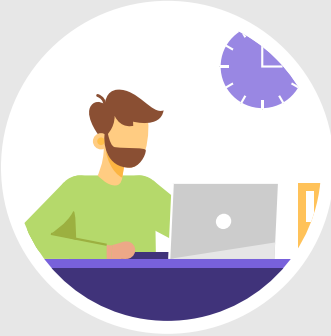
68% of patients who delayed care due to COVID-19 plan to proceed with care ²



1 in 5 patients would switch providers for one that demonstrates better COVID-19 safety ³

\$100M annual cost to a health system when a patient switches providers ⁴

Self-service technology lets patients avoid unnecessary contact and it improves efficiency and financial performance



1 Encourages pre-registration in advance

Let patients use their own device to enter/update demographics, complete forms and scan cards, which is faster and safer.

75%*

improvement in patient satisfaction scores

2 Saves time and reduces in-person contact

Decrease staff time spent on administrative tasks, freeing them up for more complex patient service needs.

50%*

reduction in front desk/administrative activities

3 Increases point-of-service payments

Integrate patient payment options seamlessly within the mobile pre-registration process to increase collection yield.

90%*

co-pay collection rate

4 Optimizes visit capacity

Expedite registration and check-in to keep schedules on time, resulting in higher patient volume and revenue.

80%*

on-time clinic performance

*Client results achieved using R1 Patient Intake solutions.

Excellent patient and provider experiences are central to financial recovery

A mobile, touch-free pre-registration and intake approach not only gives patients confidence to come back for in-person visits, but also streamlines the process across all settings – even virtual care.

Watch this short video, [Proactively Engage Patients and Providers in Your Market](#), or [contact us](#) to learn how a contactless approach pays for itself with greater satisfaction, higher volume and lower costs.



R1 RCM is a leading provider of technology-enabled RCM services which transform and solve revenue cycle performance challenges across hospitals, health systems and group physician practices. R1's proven and scalable operating models seamlessly complement a healthcare organization's infrastructure, quickly driving sustainable improvements to net patient revenue and cash flows while reducing operating costs and enhancing the patient experience.

Learn more at r1rcm.com or contact us contact@r1rcm.com

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