



ramcohcm | Intuitive. In-memory. Cool Interface.

THE POWER TO KEEP IN TOUCH

A leading global telecommunications company with operations in over 20 countries across Asia and Africa and headquartered in New Delhi, India, this company ranks among the top 4 mobile service providers globally, in terms of subscribers. In India, the company's product offerings include 2G, 3G and 4G wireless services, mobile commerce, fixed line services, high speed DSL broadband, IPTV, DTH, and enterprise services including national & international long distance services to carriers. They required a system to handle the Payroll processing of their employee base consisting of over 17,000 employees in India alone. That's when Ramco stepped in....

Hurdles that Needed to be Overcome

- **Disparate systems:** They were dealing with various vendors for different processes
- **Complex payroll:** Handling the Payroll processing and Payroll policies of 17,000 employees was a tedious task
- **Inefficiency:** Unnecessary movement of employees, frequently between groups and businesses and different SPOCS across locations
- **No centralization of data:** Due to multiple circles handling employee data, no centralized form of data records was maintained

Ramco Steps into the Fray

With a tailor-made solution to fit their specific needs, Ramco gave them a system that helped them improve their payroll processing.

- **End-to-end Payroll:** Outsourcing service for Payroll and Compliance activities, starting from Payroll processing up to full and final settlement
- **On-site Ramco resources:** Provision of on-site Ramco resources for submission of provident fund and other related documents
- **Single point of contact:** Ramco acted as a connect between HR and the employees for their entire cash flow
- **Centralized System:** This enabled seamless transfer of data across the entities and employees

How Ramco Added Value

- Reduced man-power and costs
- Increased their profitability and revenue
- Added HR activities to the pre-existing Payroll and Compliance System
- Provided on-site Ramco resources to handle employee queries, income tax filings, and non-CTC processing, thereby negating the need for training
- Centralized the HR process, leading to reduction in the number of HR personnel across the country

Want Ramco to Help You Too?

To find out more on how Ramco can answer your needs, just drop in a mail to contact@ramco.com or visit us at www.ramco.com/hcm