ramco

July 30, 2020

National Stock Exchange of India Ltd   **BSE Ltd.,**
Exchange Plaza, 5th Floor   Corporate Relationship Department
Plot No:C/1, G Block   Phiroze Jeejheebhoy Towers
Bandra Kurla Complex, Bandra (E)   Dalal Street, Mumbai – 400 001
Mumbai – 400 051   Scrip: 532370
Scrip: RAMCOSYS

Dear Sir/Madam,

<u>Sub: Press Release</u>

Please find enclosed the press release, titled **"New Caledonia's First Domestic Airline, Air Calédonie Goes Live with Ramco Aviation Suite"** which is being released to the press from our end.

The aforesaid intimation is also being hosted on the website of the Company www.ramco.com.

Kindly take on record the same.

Thanking you,

Yours sincerely,

For **RAMCO SYSTEMS LIMITED**

VIJAYA RAGHAVAN N
COMPANY SECRETARY

Encl: As above

New Caledonia's First Domestic Airline,

Air Calédonie Goes Live with Ramco Aviation Suite

Replaces 21-year-old legacy system to embark on a digital transformation journey with Ramco

Nouméa, NEW CALEDONIA / Chennai, INDIA – July 30, 2020 – Global aviation software provider **Ramco Systems** announced that it has gone live at **Société Calédonienne de Transports Aériens (Air Calédonie)**, the first domestic airline of New Caledonia, with its Aviation M&E MRO Suite V5.8, a modern aviation ERP which will enable automation of maintenance, logistics, planning, engineering and shop floor activities and improve visibility of aircraft maintenance planning activity.

With modules for Engineering & CAMO, Maintenance, Supply Chain Management, Compliance, Quality & Reliability Management, Employee certification management, MRO execution, Book Keeping and Accounts Payables, Ramco Aviation Suite V5.8 enables Air Calédonie to reduce manual effort and costs for aircraft maintenance planning activities, and conduct efficient analysis of aircraft utilization. The solution is integrated with the finance system of Air Calédonie, allowing it to systemize inventory tracking and improve inventory turnover and cost tracking.

The project marks Ramco's first implementation in New Calédonie. In spite of severe business, operational, manpower and resource disruptions due to the COVID-19 pandemic, the project implementation methodology was recalibrated and go-live was achieved, thereby building a path for paperless operations.

Team Air Calédonie and Ramco at the Go-Live ceremony in New Caledonia

Eric Broutte, Technical Director, Air Calédonie, said, "We are happy to announce the successful go-live of Ramco Aviation Suite at Air Calédonie. The journey so far has been both eventful & challenging. On one hand, we faced the arduous hurdle of organization wide, cultural & process change management, by migrating from a 21+ years old legacy system to a state-of-the-art fully integrated system. And on the other hand, we faced

the unprecedented business, operations, and resource disruptions due to the COVID pandemic; that hit us hard during the most critical, rollout phase, of the project. However, both Air Calédonie & Ramco teams, tirelessly worked together as one, to successfully push through the tough times and are now more effectively adapting to the best practices using our new system. Our future vision is to complement our core system with Ramco's mobility solutions, in our shop floors, warehouses and cockpits!"

Virender Aggarwal, CEO, Ramco Systems, said, "The prevailing pandemic situation has given us a chance to design an aviation industry fit for the future. It is during these tough times that operators like Air Calédonie are leveraging the latest technological stacks to transform their businesses. We are confident that Ramco's rich functionalities and deep domain expertise, bundled with next-gen technology will help Air Calédonie's automate operations, enabling efficient aircraft utilization."

Ramco Aviation Software is trusted by 24,000+ users to manage 4,000+ aircraft globally. Accessible on cloud and mobile, Ramco Aviation Software continues to innovate with 'Anywhere Apps', significantly reducing transaction time both during aircraft-on-ground (AOG) conditions and critical aircraft turnarounds. Ramco is changing the paradigm of enterprise software with Artificial Intelligence and Machine Learning based solutions, powered by cool new features such as voice-based transactions on *Google Assistant or Alexa, chatbots, mail bots, HUBs and cognitive solutions. With 75+ Aviation leaders onboard, Ramco is the solution of choice for several large airlines and top heli-operators and multiple MROs around the world.

About Société Calédonienne de Transports Aériens (Air Calédonie):
On 1954, a group of aviation enthusiasts created the first Caledonian airline - the Caledonian Air Transport Company: Transpac. On 1958, The Company had transported 5000 passengers with only one aircraft. Today, the company that became Air Calédonie on 1961, operates 4 x ATR72-600, transports 450 000 Passengers in 11 000 scheduled flights every year. With a team of 380 collaborators, Air Calédonie is a major actor in the social and economic life of New Caledonia.

To find out more, please visit: https://www.air-caledonie.nc/en/

About Ramco Systems:
Ramco is a next-gen enterprise software player disrupting the market with its multi-tenant cloud and mobile-based enterprise software in HR and Global Payroll, ERP and M&E MRO for Aviation. Part of the USD 1 billion Ramco Group, Ramco Systems focuses on Innovation and Culture to differentiate itself in the marketplace. On the Innovation front, Ramco has been focusing on moving towards Active ERP leveraging Artificial Intelligence and Machine Learning by building features such as **Talk It -** which allows transactions to be carried out by simple voice commands, **Bot it** – which allows users to complete transactions using natural conversations; **Mail It** – transact with the application by just sending an email; **HUB It** - a one screen does it all concept built to address all activities of a user; **Thumb It** – mobility where the system presents users with option to choose rather than type values and **Prompt It** – a cognitive ability which will let the system complete the transaction and prompts the user for approval.

With 1900+ employees spread across 24 offices, globally, Ramco follows a flat and open culture where employees are encouraged to share knowledge and grow. No Hierarchies, Cabin-less Offices, Respect work and not titles, among others are what makes the team say, Thank God it's Monday!

Only APAC vendor to be positioned in Gartner Magic Quadrant for ERP, Cloud Financials, Cloud HCM and EAM;
Leader in NelsonHall's NEAT Matrix for Next Gen Payroll Services;
Winner Global Payroll Transformation Project of the Year – 2019 by Global Payroll Association;
Winner of 2018 ISG Paragon Awards Australia, for 'Best Imagination' Award

For more information, please visit http://www.ramco.com/aviation
Follow Ramco on Twitter @ramcosystems / @ramcoaviation and stay tuned to http://blogs.ramco.com

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