

November 17, 2020

**National Stock Exchange of India Ltd**  
Exchange Plaza, 5th Floor  
Plot No:C/1, G Block  
Bandra Kurla Complex, Bandra (E)  
Mumbai – 400 051  
Scrip: RAMCOSYS

**BSE Ltd.,**  
Corporate Relationship Department  
Phiroze Jeejeebhoy Towers  
Dalal Street, Mumbai – 400 001  
Scrip: 532370

Dear Sir/Madam,

**Sub: Press Release**

Please find enclosed the press release, titled “Canada’s Leading Speciality Aircraft Operator, Conair marks one year of ‘paperless’ operations with Ramco Anywhere Apps” which is being released to the press from our end.

The aforesaid intimation is also being hosted on the website of the Company [www.ramco.com](http://www.ramco.com).

Kindly take on record the same.

Thanking You,

For **RAMCO SYSTEMS LIMITED**

  
**VIJAYA RAGHAVAN N**  
**COMPANY SECRETARY**



**Ramco Systems Limited**

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Canada's Leading Speciality Aircraft Operator,  
**Conair marks one year of 'paperless' operations with Ramco  
Anywhere Apps**

Successful implementation of Ramco Mechanic Anywhere, bundled with Task Card Digitization & e-sign significantly improves maintenance efficiency

**Abbotsford, CANADA/ Chennai, INDIA – November 17, 2020** – Global enterprise software specialist [Ramco Systems](#) announced that its 'Mechanic [Anywhere App](#)' has been successfully implemented at [Conair Group Inc.](#), boosting the Canadian speciality aircraft operator and aerial firefighting service provider's efforts to revamp its maintenance procedures.

Ramco's Mechanic Anywhere App has enabled Conair mechanics to track maintenance progress, request for materials and component replacements, report discrepancies as well as digitally sign off work cards in real-time. As a result, its fleet managers can better track on maintenance statistics, enabling more accurate budgeting, all under a unified dashboard.

Headquartered in British Columbia and founded in 1969, Conair is the world leader in speciality aircraft operations, delivering a comprehensive range of purpose-engineered, aerial firefighting, multi-role aircraft and services worldwide. Conair flies 8,000 to 12,000 aerial firefighting flight hours with over 70 aircraft each year and has operations in Canada, USA, France, and Australia.

Designed to be accessible on mobile, 'Anywhere Apps' reduce transaction time significantly during Aircraft on Ground (AOG) conditions and during critical aircraft turnarounds, ensuring better safety. The upgraded software has provided Conair's Quality Assurance (QA) team with the flexibility to audit digital maintenance documents from anywhere, anytime, thereby completely arresting data loss.

**Sandy Treagus, Chief Financial Officer, Conair**, said, "We have trusted Ramco for improving our operations for many years now, and are pleased to take another step towards digital transformation with them. We recently celebrated our first year of going completely paperless in our operations, and it could not be achieved without Ramco's support. They have provided training to our team, as well as massive revamps of our procedures and manuals to ensure a thorough transformation. We look forward to many more years of partnership ahead."

**Virender Aggarwal, CEO, Ramco Systems**, said, "We are pleased to be able to add value to Conair by further improving productivity through our software. Our focus on delivering seamless user experience via simple and easy to use applications, is proving to be a game-changer. The recent approvals from Transport Canada are a testament to Ramco's focused efforts in offering electronic maintenance and e-signature. Together, Conair and Ramco have initiated the digital wave by leveraging latest technologies that will not only help Conair in improving their productivity but also underscore our track record in the aviation industry."

[Ramco Aviation Software](#) is trusted by 24,000+ users to manage 4,000+ aircraft globally. Accessible on cloud and mobile, Ramco Aviation Software continues to innovate with 'Anywhere Apps', significantly reducing transaction time both during aircraft-on-ground (AOG) conditions and critical aircraft turnarounds. Ramco is changing the paradigm of enterprise software with Artificial Intelligence and Machine Learning based solutions, powered by cool new features such as digital task cards, offline capability, chatbots, mail bots, HUBs and cognitive solutions. With 80+ Aviation organizations onboard, Ramco is the solution of choice for top heli-operators, leading defense and multiple MROs around the world.

**About Conair Group Inc.**

**Conair Group Inc.** (Conair) is the world leader in speciality aircraft operations, delivering a comprehensive range of purpose-engineered, aerial firefighting, multi-role aircraft and services worldwide. Conair manufactures modified RJ85, Q400AT, and Q400MR aircraft for use in aerial firefighting and transporting people/cargo in support of emergency response operations.

**About Ramco Systems:**

Ramco is a next-gen enterprise software player disrupting the market with its multi-tenant cloud and mobile-based enterprise software in HR and Global Payroll, ERP and M&E MRO for Aviation. Part of the USD 1 billion Ramco Group, Ramco Systems focuses on Innovation and Culture to differentiate itself in the marketplace. On the Innovation front, Ramco has been focusing on moving towards Active ERP leveraging Artificial Intelligence and Machine Learning by building features such as **Talk It** - which allows transactions to be carried out by simple voice commands, **Bot it** – which allows users to complete transactions using natural conversations; **Mail It** – transact with the application by just sending an email; **HUB It** - a one screen does it all concept built to address all activities of a user; **Thumb It** – mobility where the system presents users with option to choose rather than type values and **Prompt It** – a cognitive ability which will let the system complete the transaction and prompts the user for approval.

With 1800+ employees spread across 24 offices, globally, Ramco follows a flat and open culture where employees are encouraged to share knowledge and grow. No Hierarchies, Cabin-less Offices, Respect work and not titles, among others are what makes the team say, Thank God it's Monday!

**Winner of 2020 ISG Paragon Awards Asia Pacific, for 'Transformation' and 'Collaboration' Awards**  
**Leader in NelsonHall's NEAT Matrix for Next Gen Payroll Services;**  
**Winner Global Payroll Transformation Project of the Year – 2019 by Global Payroll Association;**  
**Winner of 2018 ISG Paragon Awards Australia, for 'Best Imagination' Award**

For more information, please visit <http://www.ramco.com/aviation>

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