

Certificate

Standard **ISO/IEC 20000-1:2011**
Certificate Registr. No. **85 103 001 14133**

Certificate Holder: **Ramco Systems Limited**
No: 64, Sardar Patel Road,
Taramani, Chennai - 600 113

Scope: **The Service Management System supporting the Provision of Maintenance & Support Services related to Enterprise Solutions, Aviation Solutions, and Business Analytics & Public Services Solutions for the Global Market.**

Proof has been furnished by means of an audit that the requirements of ISO/IEC 20000-1:2011 are met.

The due date for all future audits is 30 - 09 (dd.mm).

Validity: The certificate is valid from **2018-11-16 until 2021-11-01**.
First Certification 2015-11-02.



2018-11-16



The Certification Body of
TÜV Rheinland (India) Pvt. Ltd.
27/B, 2nd Cross Road,
Electronic City Phase 1,
Bengaluru - 560 100, India.

The validity of this certificate is subject to timely completion of Surveillance audits as agreed in the Contract.
The Validity of the Certificate can be verified under www.tuv.com with the Identification No. 9105039299

CIN: U72501KA1996PTC020653