

# Whole Home Warranty

*HomEase makes it easy to protect your home products and even easier to get service when you need it!*

Infographic by:

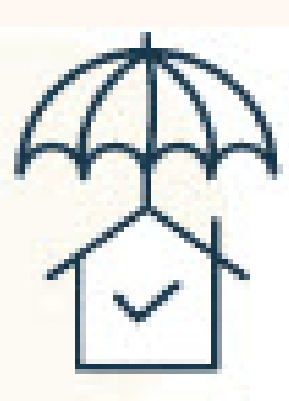
Customer Avenger

**HomEase**  
Home Service Made Easy



## What is a Home Warranty?

Home warranties are similar to insurance policies or service contracts which cover products and structural elements of a residential building. Sold as annual or month to month contracts, some warranties cover appliances and home systems, and others cover additional products like utilities, pool and spas, septic pumps and well systems for new and existing homes. They do not cover electronics or offer non-covered repair services.



## How Do Most Home Warranties Work?

Typically, home owners purchase home warranties based on pre-configured product packages offered and paid for upfront, with auto-renewal from year to year.



### When Service is Needed...

#### Home Owners Contact the Home Warranty Company

Most home warranty companies will attempt to deny coverage based on loose terms and conditions or very low, and unclear claim limits.



*Broken home products are not easy to deal with!*

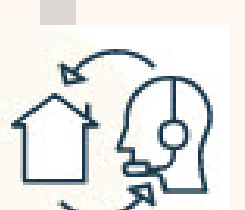


### The Service Experience is Often a Hassle

#### Home Warranty Companies are Good at Selling Warranties

Managing service isn't their strength.

- They don't credential their 3rd party technicians.
- They don't recruit a network ahead of time.
- They don't secure appointment capacity, so you're left waiting with broken products.

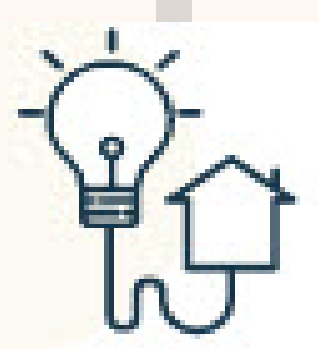
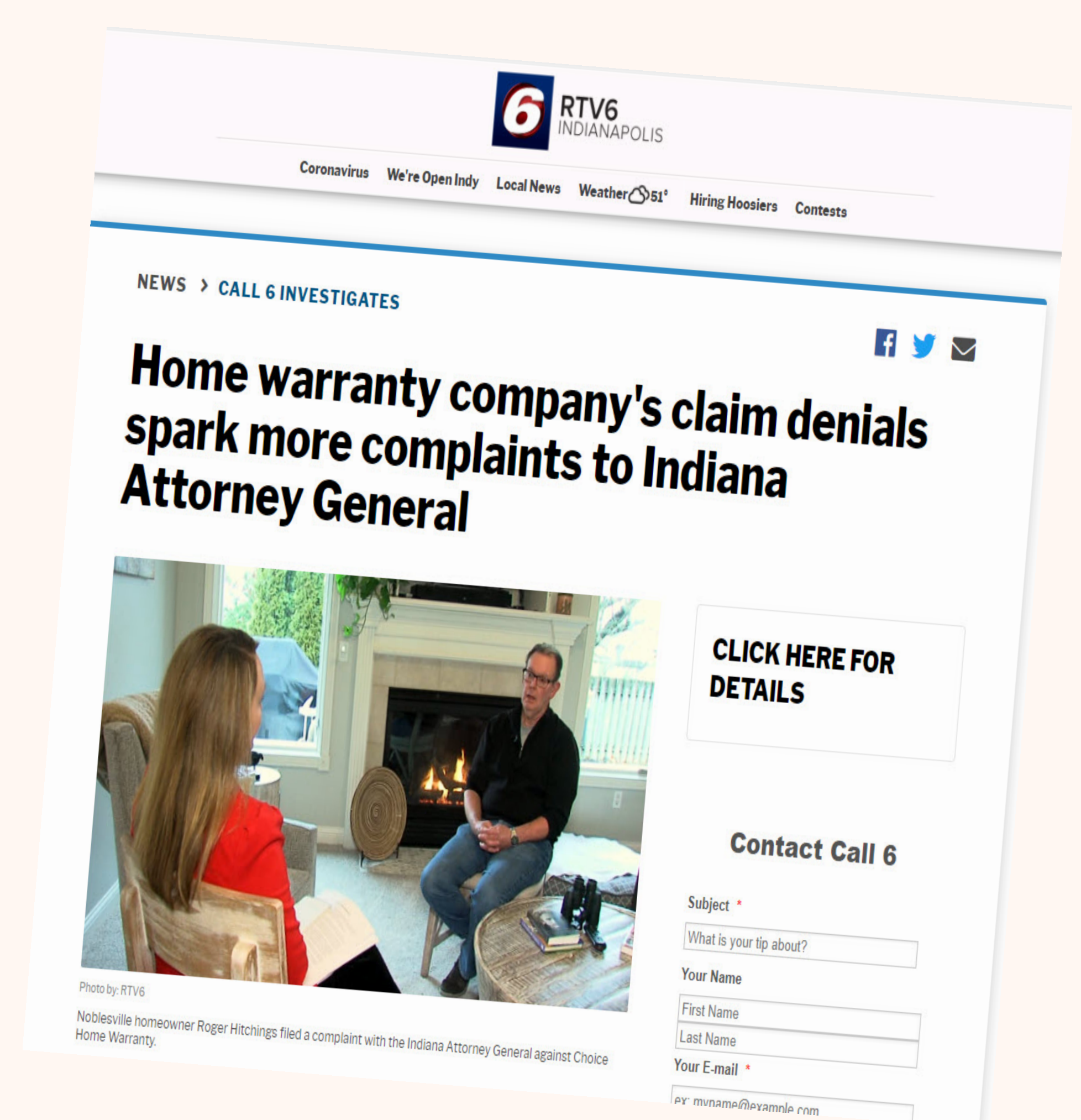


### When Things Go Badly?

#### Resolution is Elusive

When transparency of coverage and low claim limits create service disagreements, most home warranty companies deny, deny, and fail to resolve home owner issues. Home warranties are designed to deny coverage, not deliver great home owner service experiences.

- Consumers frequently turn to the news and BBB for problem resolution. Google it.



## HomEase is Different!

HomEase was created by product service veterans to help home owners, renters, and even couch squatters protect and service the home products that are important to them, from wall to wall, roof to basement, on an annual or subscription basis.

**HomEase**  
Home Service Made Easy

As you upgrade your home products, from appliances, HVAC, TVs and even smart home products, HomEase upgrades with you.



### Transparent Terms, Fixed Deductibles and Higher Claim Limits

#### HomEase is Designed to say Yes When Others Say No!

- HomEase offers higher claim limits designed to ensure we're protecting your products at full value.
- HomEase Terms and Conditions are clear and available on our website and in our webstore for your review before purchase.
- HomEase offers a fixed \$100 deductible for home warranties.
- HomEase offers non standard home warranty coverages, like extended warranties on electronics and on demand repair when you need to have a broken product fixed. Our network is your network when you need an expert!



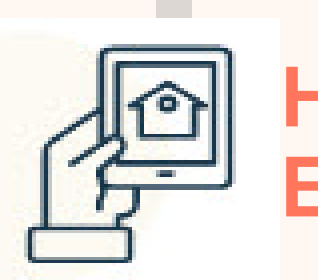
*HomEase make protecting and servicing all of your home products HomEase-y!*



### When Service is Needed, HomEase is Here to Serve!

#### Contact HomEase via the Web, Phone, Email or Chat to Request Service

- Our vetted, contracted 3rd party experts are waiting to fix your products quickly and efficiently!
- We stay in contact throughout the process until you're satisfied.



### HomEase is Focused on Customer Experience!

#### Our Team are Service Veterans.

HomEase was designed to offer flexible, comprehensive protection and service options, delivered by skilled and professionally managed 3rd party service technicians. Let HomEase make it easy to protect your home products today!



Check out our Plans at: [WWW.HomEase.com](http://WWW.HomEase.com)