

# Vulnerability Management Service

Whether it be new technology, systems, people or processes, your business is continually growing. Growth is positive. However, as your organisation develops, the more vulnerable it becomes.

Businesses have a Patch Management problem, and their in-house vulnerability management systems lack discipline, are financially intensive and usually result in compromised visibility of security posture.

SecurityHQ's Vulnerability Management service goes several steps ahead of standard vulnerability management programs, by ensuring that organisations accurately detect, classify, and contextualise vulnerabilities, with designed & prioritised remediation programs, for full-proof vulnerability & patch management.

VLM is delivered 24/7 by our certified security analysts, and leverages powerful technology, including IBM QRadar Vulnerability Manager, and our leading Incident Management & Analytics Platform.

## Smart Scanning & Rapid Response

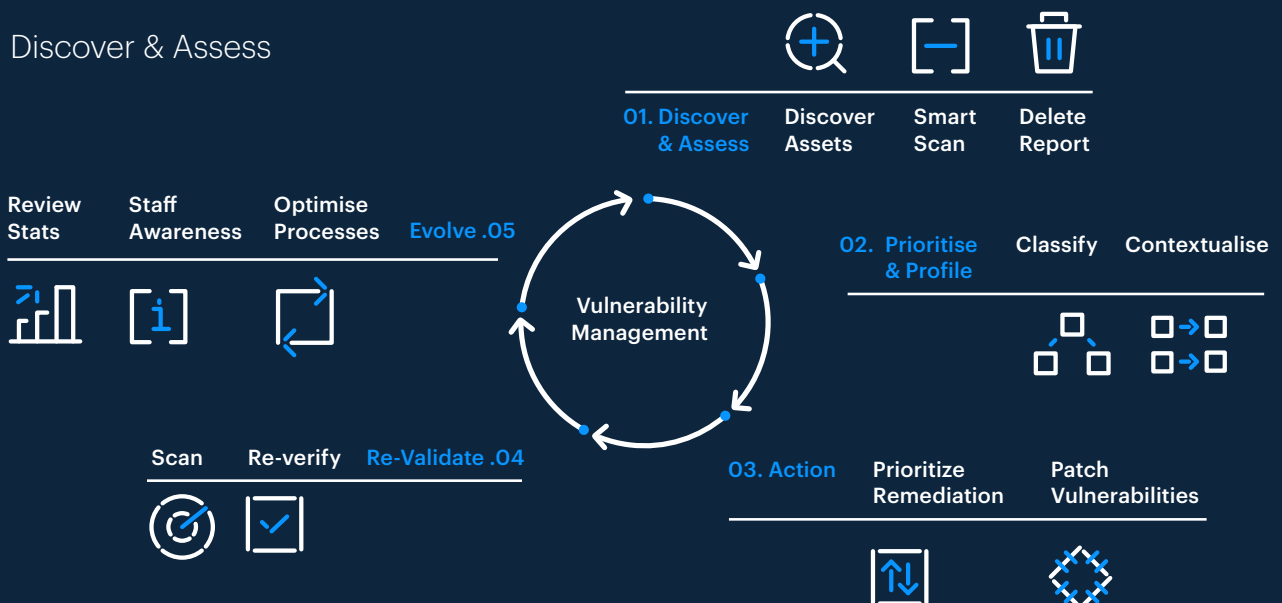
SecurityHQ removes the complexity, and maintenance responsibility, by delivering comprehensive and effective scanning on a scheduled and continuous basis.

Our Smart Scanning is complimented by rapid response from our certified analysts, who examine the scan results to provide quick advice on prioritised remediation activities.

## Benefits

- **Auditable collaboration, precise and applicable synopsis** and carefully crafted reports.
- **Dedicated Vulnerability Management Team**, available 24/7.
- **Accurate Prioritisation** by identifying key areas of concern, therefore reducing recovery time for remediation.
- **Identify and map your businesses risk-level** to cyber threats.
- **Round-the-clock support for scheduling, monitoring, analysis & reporting** of scanning activities.
- **Visibility to Stakeholders** by highlighting your businesses attitude towards cyber security.
- **Monthly Prioritised Remediation Reports**.
- Access to **SecurityHQ Labs** and **Threat Intel Advisories**.
- **Realise ROI** by unleashing the full potential of your technology investments by maintaining a healthy cyber security posture.

## Discover & Assess



## Service Features



### Expert Analysts

With Industry best certifications OSCP, GPEN, GWAPT, CEH and more.



### Powerful Technology

Service powered by IBM QRadar Vulnerability Manager & Incident Management & Analytics Platform.



### Incident Management & Analytics Platform

24/7 Transparent & auditable collaboration, Incident Management, Dashboarding, SLA Management and Customer ITSM integration API.



### Smart Automation & Rapid Response

Central support for automation of repetitive processes, increased accuracy, and shortened recovery time for remediation.



### Access to Global SOC & SecurityHQ Labs

Enriched threat intelligence with an all-encompassing world view.



### Patch on your 'Favourite' Day

Flexible schedule to define 'Patch Days' as per your business convenience.



### Precise, Action-oriented & Flexible Reporting

Risk based and patch prioritised time, with weekly and monthly reports.



### Weekly Meetings

Get the complete picture from our certified analysts who illuminate risks, incidents and recommend security posture enhancements.



### Zero Complexity, Low Maintenance

We supplement your team and maintain systems, to keep things simple for you.



### Easily Integrated

Our services are simple to deploy and easy to integrate within your systems.



### High Scalability & Flexibility

Bespoke services tailored to the needs of the customer or partner.



### Continuous Governance Model

Embed a continuous governance model to ensure improvement.

[illegible]

SLA and aging  
of the incident.

[illegible]

## How Does SecurityHQ Differ?

Founded over 15 years ago, SecurityHQ prides itself on its global reputation as an advanced MSSP, delivering superior engineering-led solutions to over 150 clients, around the world. We think in terms of business. Specifically, how what we do is going to impact you. We learn about what our clients do, speak their language, understand what systems/processes they have, and provide tailored solutions and improvements, backed by a team of professionals, to ensure complete resiliency against cyber threats.

Our mission is to provide world-class security operations to our clients and partners, to integrate processes seamlessly, and act as an extension of our user's own teams. The result is a bespoke service that seeks to address the users specific risks and challenges, that empowers their cyber safety.

### Bespoke

Every customer is different. Your risks, industries, geolocations, regulatory requirements and processes demand a bespoke response. SecurityHQ customises your services, based on your requirements.

### Business Intelligence

SecurityHQ relates all incidents to CIA impact against your systems, data and users.

### Integrity & Transparency

SecurityHQ builds relationships on trust, built on a foundation of complete transparency in our operational delivery.

### Incredible People

Our analysts are some of the most experienced and qualified in the industry.

### Incident Management Platform

Collaboration is critical for effective security operations. SecurityHQ's Incident Management Platform is an arena for incident workflows, SLA management, data visualisation and documentary repository.

### World's Best Technology

We only use Gartner Magic Quadrant technology, such as IBM QRadar, Resilient, X-Force.

### Global Reach

SecurityHQ operates 6 Security Operation Centres globally and has unrivalled regional expertise with international oversight.

### Personalised Service

Clients receive dedicated Service Managers and Senior Analysts who are available 24/7, every day of the year.

## About Datrrix

Established over 25 years ago, digital transformation is the driving force behind the evolution of Datrrix services and solutions. Our professional and technical services teams adopt a consultative, client-centric approach that sees us design, build and manage superior solutions. Our critical networking, communications and cyber security solutions are the preferred choice for the nation's key institutions, as well as public and private sector organisations seeking to address the business challenges of compliance, performance, availability and affordability.

## Have a question? We would love to hear from you.

### Reach us

[enquiries@datrrix.co.uk](mailto:enquiries@datrrix.co.uk) | +44 (0)20 7749 0800

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