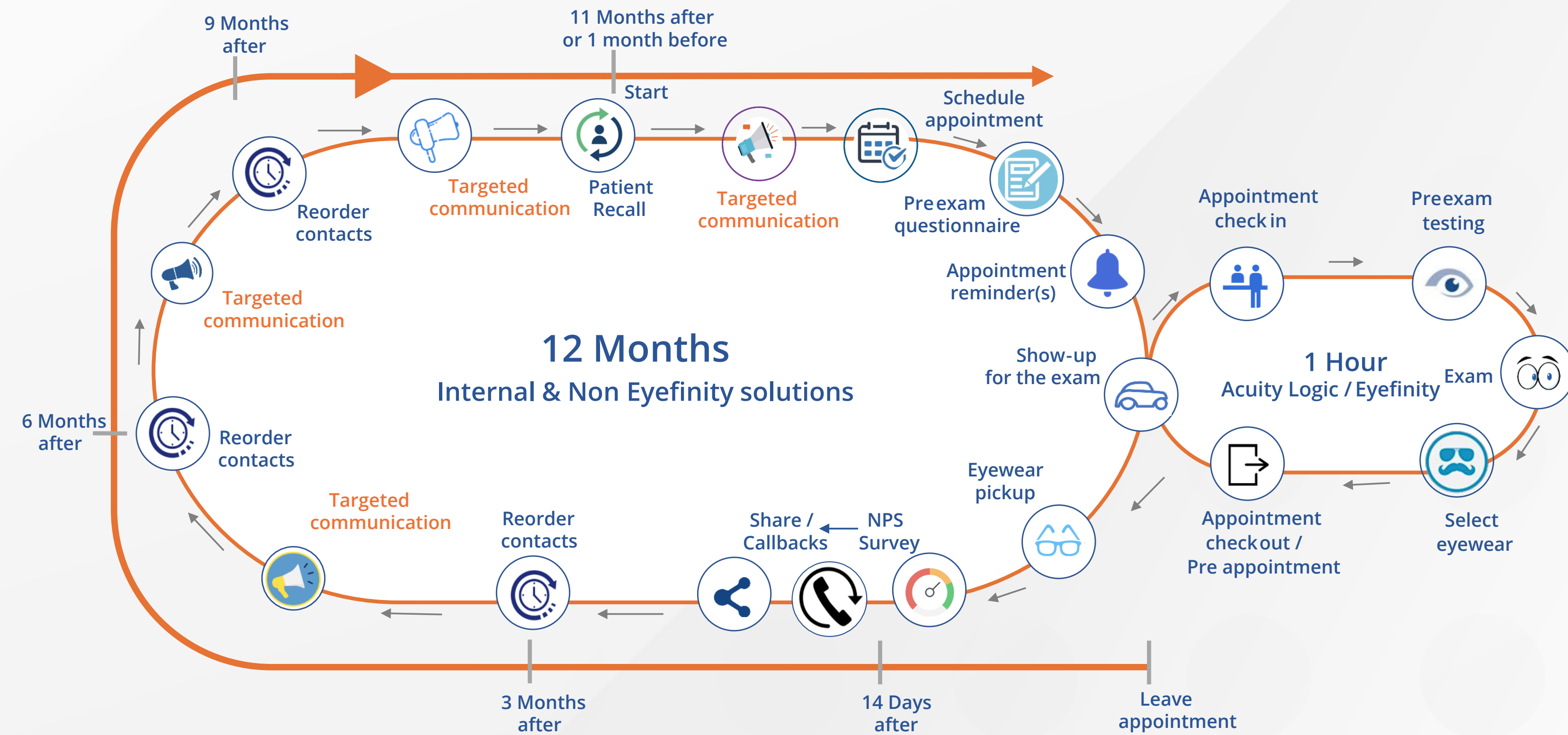


AEG Vision is a caring community of local providers, helping our neighbors take care of their vision, one patient at a time.

- **35%** YOY growth
- **250** Eye doctor practices operating in 12 states in the US

Elevating Every Step of the Patient Journey



Mission Critical Benefits Enabled With Automation

Patient Engagement and Self Service:



Process Efficiency (Shared Services):

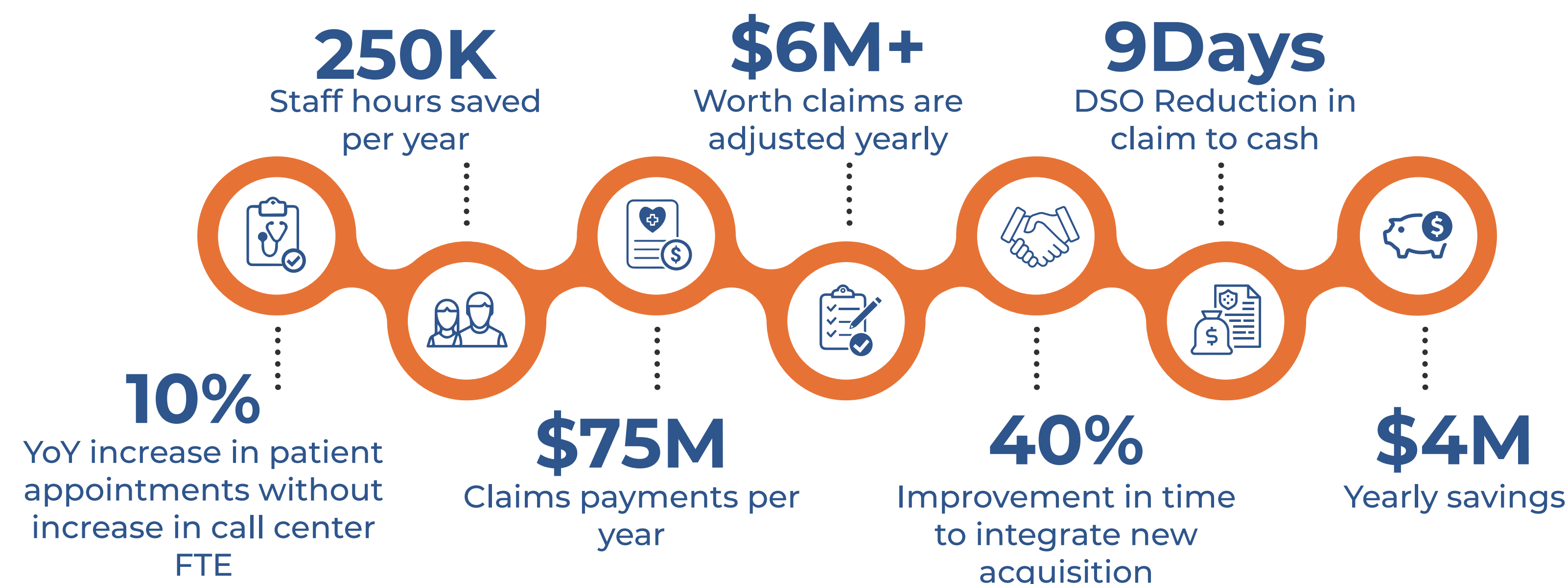


Project Size and Organizational Change

Key Challenges



Results

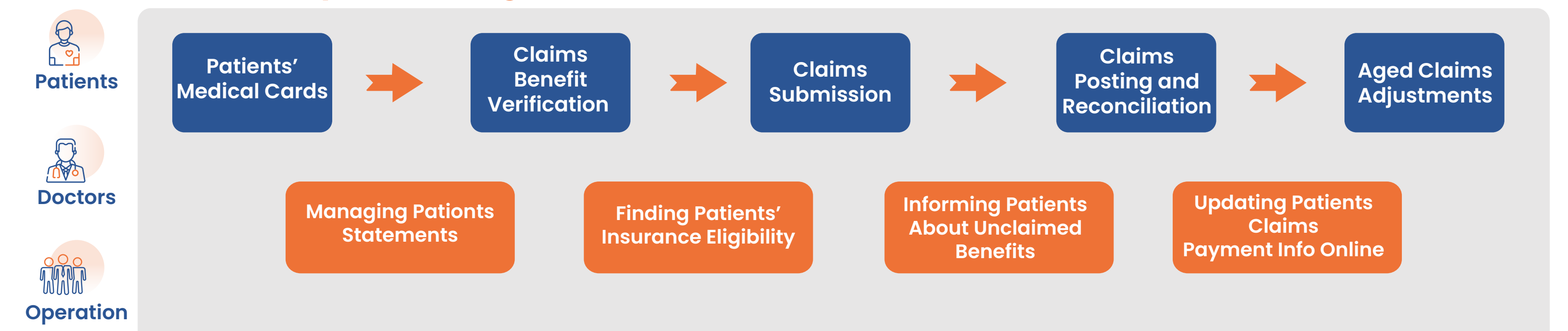


Nividous platform-enabled process automation has proven to be a game-changer to support our rapid growth. Our highly skilled resources are freed up to focus on more value-added tasks, delivering better customer services. We have seen great success with Nividous platform across different departments. The platform has played an instrumental role in revolutionizing overall revenue management.

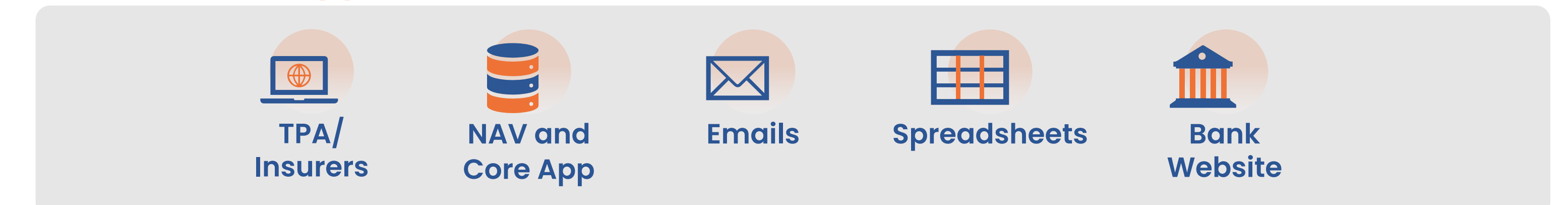
Satish Dave, Chief Information Officer of AEG Vision
www.aegvision.com

Standardized Nividous Platform

Revenue Cycle Management Processes



Orchestrated Applications



Center of Excellence

People

- Vision & Strategy
- Business Champions/SME
- Awareness
- Team Collaboration

Processes

- Process Documentation
- Deliverable Templates
- Best Practices
- Checklists & Models

Governance

- Process Alignment & Selection
- KPI Dashboard
- ROI Matrix & Data
- Change Management

Tools & Tech

- Re-usable Components
- Architecture & Design Guidelines
- Custom Libraries
- Tech Environments

