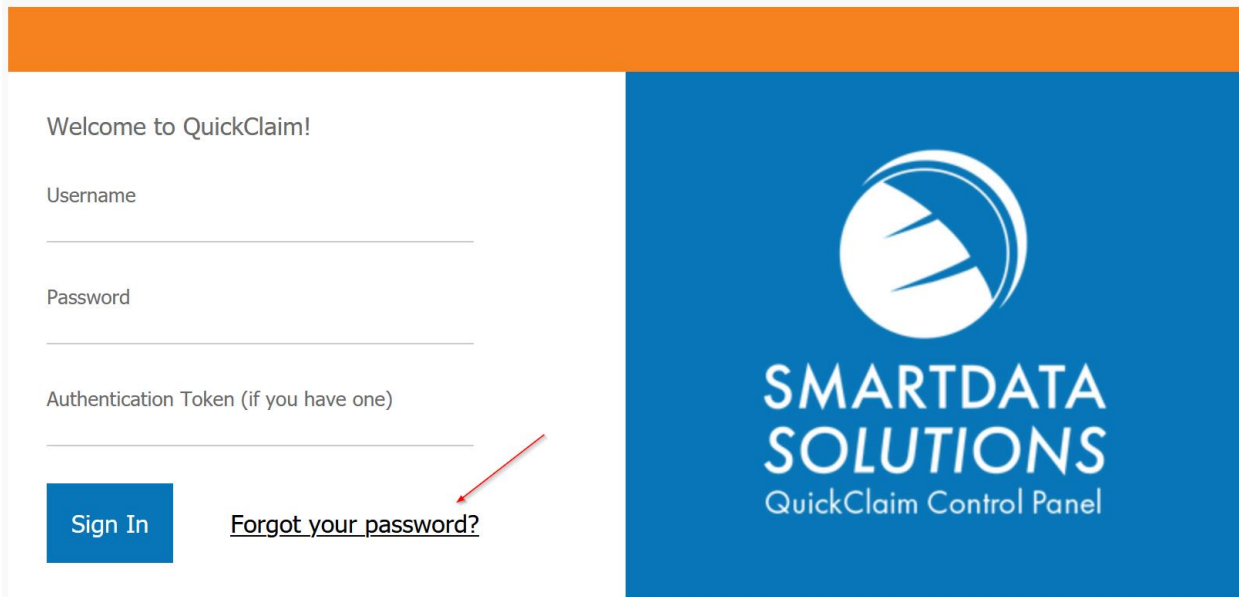


SDS Password Recovery Workflow Change – March 1st, 2021

SDS will be changing the way our “Forgot Password” password recovery system works. Users will no longer receive a temporary password by e-mail but will instead receive a clickable link that can be used to enter a new password.

Step-by-step instructions are below:

Step 1: Click the “Forgot Password” link:




Welcome to QuickClaim!

Username

Password

Authentication Token (if you have one)

[Sign In](#) [Forgot your password?](#)


SMARTDATA SOLUTIONS
QuickClaim Control Panel


Step 2: Enter your Username and the e-mail address associated with your QuickClaim account. You may be asked to complete the “I am not a robot” reCAPTCHA challenge:

Please enter your username and the e-mail address associated with your account. You will be sent a link which you can use to reset the password on your account.

Username

Email

[Request Password](#)



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QuickClaim Control Panel

Step 3: Check your e-mail for the password reset link and click it:

A password request for your account was made.
Please use the link provided below to reset your password. If you did not initiate this request, please contact your account administrator
Click: <https://sdstestenv.smart-data-solutions.com/quickclaim/servlet/quickclaim/template/SetNewPassword.vm/resetToken/jF2ijHzOg>

Step 4: Enter a new password that meets all requirements. You may be asked to complete the “I am not a robot” reCAPTCHA challenge:

Welcome to QuickClaim!

Username

Email

Password Requirements:

- Minimum length of 12 characters
- Minimum of 2 alphabet characters
- Minimum of 2 numeric characters
- Minimum of 1 symbol characters
- Passwords must match

New Password

Confirm New Password

I'm not a robot



reCAPTCHA
Privacy - Terms

Confirm

