

Surcharges

Surcharge	Rates	Explanation
Fuel Surcharge	Per month, variable	Crossflight calculates a variable fuel surcharge on the parcel price. This price is indexed, which means that we constantly adjust it according to fluctuating fuel prices. The current fuel surcharge rate is available on our website - www.crossflight.com/fuel-surcharge
Volumetric Weight	Per parcel, variable	If the volumetric weight of the parcel is greater than the dead weight the higher of the two will be applied. Volumetric weight is calculated using the dimensions of the parcel and the following formulae: Air - Length x Width x Height divided by 5000 = volumetric weight in kilos Road - Length x Width x Height divided by 3000 = volumetric weight in kilos
Brexit Surcharge	£0.25 per kilo (minimum charge £4.50)	This surcharge is applicable to all dutiable consignments sent between the UK and the EU as a result of increased customs processes and procedures following Brexit.
Emergency Situation Surcharge	Per parcel, variable	As a direct result of the current situation we are following the industry in applying this surcharge for all international consignments sent through our Courier services. A pricing table can be viewed on our website.
Oversize Charge	International - £75.00 UK - £19.00	An oversize charge is applied to any individual piece that weighs in excess of 70 kilos or has a single dimension exceeding 120 cm.
Non-Conveyable/Additional Handling	£19.00	A shipment requires additional handling if it cannot be processed in the normal manner. Items can require additional handling for a number of reasons, including but not limited to their weight, size, shape, contents, packaging or the potential to cause damage.
Non-Stacking Pallet Charge	£130.00 per pallet	In the event that your palletised shipment can not be stacked, a non-stacking pallet charge will be applied.
DDP Administration Fee	8% (minimum charge £35.00)	Any non-document delivery being sent outside of the UK is subject to Customs inspection and potential duty charges. Ordinarily the recipient is responsible for paying these charges. However, if you wish to pay the Customs charges yourself they can be invoiced to Crossflight and then re-billed to your shipping account - this service will incur an administration fee and requires you to tick the appropriate option in myCrossflight or enter "DDP" in the special instructions section of your air waybill.
Re-delivery Fee	£9.50	In the event that delivery cannot be completed due to missing or incorrect address data, or if nobody is present to accept delivery of the shipment, a re-delivery charge may be applied.
Insurance	1.5% of value of goods (minimum charge £18.00)	Crossflight can insure goods whilst in transit should you so require. This fee is in addition to shipping costs. Some exclusions apply, further information is available on our website - http://www.crossflight.com/insurance
Professional Packing	Per shipment, variable	If required, Crossflight can offer professional off-site packing services for any consignment.
Remote Collection	First 10 kilos - £9.95 Each add'l kilo - £1.00	Any collection requested from an area not covered by Crossflight's own drivers is classed as a remote collection and is subject to 'Remote Collection' surcharges, in addition to shipping costs.
Remote Area Delivery	£15.00	A surcharge is applied per shipment when the delivery destination location is remote. Remote is defined as islands, highlands; or a postcode / zip that is difficult to serve; or a suburb / town that is distant or infrequently served.
Exporter Validation	£22.00	A surcharge applies when shipping to a destination country that is subject to trade restrictions imposed by the European Union. Countries in scope: Afghanistan, Belarus, Lebanon, Myanmar, South Sudan, Zimbabwe
Restricted Destination	£15.00	A surcharge applies when shipping to a destination country that is subject to trade restrictions imposed by the UN Security Council. Countries in scope: Central African Republic, Democratic Republic of Congo, Eritrea, Iran, Iraq, North Korea, Libya, Somalia, Sudan, Syria, Yemen
Dangerous Goods	Per shipment, variable	Dangerous goods, also called hazardous materials or HazMat, are solids, liquids or gases that can harm people, other living organisms, property or the environment. Dangerous goods can be exported by Crossflight in line with strict rules and in compliance with IATA regulations.
Elevated Risk	£15.00	A surcharge is applied when shipping to a destination country which is in a continuous state of war, civil unrest or under continuous threat from terrorism. Destination countries affected include, but are not limited to, the following: Afghanistan, Iraq, Libya, Mali, Niger, South Sudan, Syria, Yemen
NDS (non document surcharge)	Per parcel, variable	This surcharge is applicable to shipments containing non document items being sent to destinations outside of the European Union. Any NDS surcharges will be shown on your tariff sheet.
Credit Card Processing Fee	1.9%	A % surcharge applies to the value of payment being made by way of credit card.