



# ScanTrust

# Introduction & Overview





# About Scantrust

## Scantrust Experience

- Offices in Shanghai, Singapore, Berlin, Lausanne, Amsterdam and Kiev
- 140+ million active codes in over 130 countries; global delivery capability & project rollout experience with Fortune 500 customer base







### Global Presence

#### Offices:

- Lausanne (HQ)
- Shanghai
- Singapore
- Bangkok
- Kyiv
- Amsterdam
- Santiago
- Buenos Aires



### Connected Products Platform



- Secure individual QR codes for smart packaging & products
- Supply chain data collection
- End-user web pages (for content, engagement, & loyalty)
- Cloud dashboard for reporting and analytics

### How the Secure Graphic Works



Secure Graphic + QR Code = ScanTrust Secure Code



(US Patent No. 9594993 B2)



### How We Help



distributors and other stakeholders)

### Connected Products Platform



### ScanTrust Process



QR is printed on label and applied to pack Dynamic scan result

Provide customized product information to consumers Collect, visualize & analyze scan data to provide business intelligence

## ScanTrust Business Intelligence Dashboard

#### **Business Intelligence at your Fingertips**

Wealth of "track & trace" data and business intelligence collected by the consumer scans is visualized & made actionable. The portal is also the interface and gateway to your own customer engagement applications and web services.



### ScanTrust Consumer Journey & Validation

- Available via any standard QR code reader
- Enables consumer to read individual QR code on product, validate that it's a Scantrust code and access digital content linked to code for consumer engagement
- Branding of journey possible



### ScanTrust Consumer App

- Available for free for iOS and Android
- Allows end consumers to authenticate products instantly with simple smartphone scan by verifying secure graphic
- Whitelabelling possible



#### ScanTrust 4+ ScanTrust SA

Gratis



## ScanTrust Enterprise & Inspection App

- For authorized users only
- Perform in-market forensic field checks on products (for instance when grey market or counterfeit activity is suspected)
- Easily assign or edit Supply Chain tags 'in the field' or in the warehouse



#### ScanTrust Enterprise 4+ ScanTrust SA

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\*\*\*\*\* 5.0, 1 Rating

Free



### ScanTrust Analytics & Insights

Develop additional insights on consumer behavior & interests by leveraging scan data



#### 2. On-boarding 1. Outreach Overview Points Enrollments Content engagement 76 1.6 points claimed signups reads Signup location Top content types Scan volume Products Lifestyle 273 102/15 Tips 4. Collaboration 5. Meaningful 3. Informative User profiles User profiles User generated content 2 4 profiles Walk Do: 17 Do: 24 points redeemed posts Gender Age Top rewards Hashtags • Houp · Frecipe · Pbroth · Fpho Recipes · Vegetarian Oven

Breakdown of Gender by Age





# Example References -Consumer Goods



# Unilever - Knorr

Use Case: Ingredient (Pork) Traceability & Consumer Engagement





#### Challenges:

- Increasing consumer demand for clean pork
- Consumers want to know where the ingredients are sourced from
- Meaningful consumer engagement / loyalty program

### Solution:

- Individual QR code on Knorr soup pack linked to blockchain traceability solution
- Connection with loyalty program and engaging content

### Key Benefits:

• Unique QR code to allow consumers to trace the origin of the highest standard pork



### Consumer Journey & Interface









#### Nguyên liệu:

200g đuôi heo; 100g đu đủ xanh; 100g bạch quả; 100g củ sen, Nấm hương khô; Ngò rí, Tiêu

#### Thực hiện:

 Duôi heo cắt khúc, trụng nước sôi. Đu dủ xanh cắt khối, củ sen xắt miếng dày. Nấm hương ngôm pừ



THÔNG TIN DINH DƯỚNG

Năng lượng (kcal)	5,36
Chất đạm (g)	0,45
Cacbohydrat (g)	0,58
Đường (g)	0,33
Chất béo (g)	0,04
Chất béo bão hòa (g)	0,01
Chất xơ (g)	0
Natri (g)	0,56
Vitamin A (µg):	44,55***

(\*\*\*) 30% nhu cầu Vitamin A hàng ngày, cản cử trên khảu phản đề nghị chỉ sử dụng Hạt Năm Knor để nấu ăn hằng ngày 11 gỉ người ngày và giả tři 600g áp dựng cho người trưởng thành theo băng nhu cầu dình dựờng thượng chuột cho người Việt Nam ban hành kêm theo thông tự số 43/2014/TT-BYT của Bộ Trưởng Bộ Y Tế.

#### % mức đáp ứng nhu cầu dinh dưỡng hẳng ngày cho người trưởng thành



# DSM – i Health

Use Case: Traceability and consumer engagement



#### Challenges:

- Increasing number of counterfeits in the market in probiotics for children
- No channel to communicate with parents directly

### Solution:

- Unique ScanTrust labels on each Culturelle Kid probiotic pack
- Downstream traceability from producer to retailer
- Consumer engagement campaign with promotions

### Key Benefits:

- Prevention of counterfeits
- Direct channel to connect with parents
- Insights on consumer behaviour via ScanTrust analytics



#### A Division of DSM



### Consumer Journey & Interface



# Abbott Nutrition

Use Case: Authenticity



#### Challenges:

- Food safety is of huge concern in the China market
- Response required to increased counterfeits in the market
- Need actionable insight on business operations & consumer behavior

#### Solution:

- ScanTrust Secure Codes printed on its products
- Link to consumer loyalty program connected to secure QR codes

### Key Benefits:

Product authenticity



# Dupont Water Solutions

Use Case: Authenticity & Customer Engagement

#### Challenges:

- Grey market activity between China and Vietnam
- Counterfeit filters in market
- Want more engagement with Distributors & Installers

#### Solution:

- ScanTrust Secure Codes printed on its products; unique per item
- DOW Inspectors authenticate 'in the field' using the Scantrust Enterprise App
- Loyalty Program for Distributors & Installers

### Key Benefits:

• Product authenticity, Traceability, Business intelligence



OIIPIIN



#### Authentication Result



#### Security Feature Details



Made in the USA.



#### **Product Advice**



#### Loyalty Program



#### **Product Information**



2018-12-24 Category 1

#### **Title Goes Here**



#### Heading

This is only an example layout!

External link example

Claim Points

# scantrust:



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