## Workday Financial Aid Frequently Asked Questions

#### How do I view my financial aid award?

(Example below)

1. Log into Workday, click the **"Finances"** application, **"View Financial** Aid".





2. Enter "Northampton Community College" and "2021 Award Year".

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Academic Unit *	× Northampton Community College	=	+			
Award Year 🔹 *	× 2021-2022 Award Year	:=	+			

3. **"Print Award Letter**" and **"Accept/Decline"** awards to review and finalize your aid.

al Amount Offered 17,445.00		
al Amount Accepted 6,945.00	٠	
ademic Period	Amount Offered	Amount Accepte
il 2021	8,723.00	3,473.0
oring 2022	8,722.00	3,472.0
immer 2022	0.00	0.00

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#### Why don't I see my Financial Aid Award?

- 1. Complete your 21-22 FAFSA at studentaid.gov.
- 2. Upload any items needed to finalize your aid in Workday (sample item needed shown below).



3. Register for Fall Classes!

### Why doesn't my financial aid award enrollment status match my registration?

- 1. Make sure all courses are counting towards your degree, if not check with advising to see if they can help you select an alternate course.
  - a. From Workday Home Screen, click 'Academics' then "view my academic progress"



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2. Any "unused registrations" are not counting towards your current program of student and are not reflecting as eligible for financial aid (example below).

<ul> <li>Northampton Comm</li> </ul>	unity College/Undergraduate (High School Dual Enrollme	nt/Glo	bal Stu	udies, AA)
0% High School Dual E 0 Satisfied of 0 Requirements	inrollment Global Studies, AA 4 Satisfied of 22 Requirements			
Cumulative GPA 4.00	1 item			
Unused Registrations 1	Course	Units	Grade	Reason
	SOCA 125 - Sociology of Families, Fall 2021 (In Progress)	3		In Excess
<ul> <li>High School Dual Enroll</li> </ul>				
Program of Study GPA 0.00				
Requirements Effective 08/20/2019	Last Evaluated 04/29/2021 06:00:14 PM GMT-05:00 Eastern Time (New York)			