

Job Title: Site Reliability Engineer  
Function: Cloud Infrastructure  
Reports to: CTO  
Direct Reports: None  
Job Location: Cleveland, Ohio

We are Proformex, a Cleveland-based software company that is disrupting the life insurance industry. Our software helps fiduciaries and agents monitor policies on behalf of policy owners. We're looking for a Site Reliability Engineer to help build out, maintain and monitor our cloud environment that hosts the platform. This is a rare opportunity to get in on the ground floor of an exciting growth business and help shape our success in a role with wide ranging responsibilities. As a Site Reliability Engineer, you'll be working alongside other engineers, developers and product managers, collaborating on the various layers of the infrastructure of our platform.

### THE WORK:

Collaborate with the rest of the engineering and product teams to design and launch new features. Manage an ever-evolving product road map aimed to bring the most impactful features to the forefront. Must be independently motivated and have a proactive outlook to anticipate and plan for future opportunities.

You should be able focus on task completion and deadlines, have a strong analytical ability and be detail oriented.

Ability to quickly learn new skills, systems and programming languages.

Understanding and implementation of security and data protection.

High standard of customer service and quality with the ability to learn, understand, and be an advocate for the customer, keeping their needs in mind while developing solutions.

Communicates well with others in a collaborative technology team environment providing coaching and mentorship where needed.

### REQUIREMENTS:

BS or MS in Computer Science, Computer Engineering or related fields preferred; equivalent professional experience accepted.

5 or more years of experience doing application and/or infrastructure solution architecture

4 or more years of experience building cloud architecture with Azure (IaaS and PaaS)

Experience deploying web and service-based applications in Windows/Linux environments

Experience writing effective PowerShell and/or Azure CLI scripts

General understanding of microservices, such as Docker, Kubernetes

Experience with configuring and securing cloud-based databases: Azure SQL, CosmosDB

Experience with designing and implementing DevOps processes.

Knowledge of code versioning tools such as Git.

Continuous Integration/Continuous Delivery leveraging Azure Pipelines, Builds and Releases

Understanding of .Net Framework, .Net Core, JavaScript frameworks, RESTful APIs

Experience with Azure AD, Application Gateway, and/or Azure API Management

Understanding and/or experience with ApplicationInsights and Azure Monitor

### BONUS:

Financial or Insurance Industry background

The package will include salary and health benefits. Come join us as we revolutionize insurance technology and take a key role in growing our company.